



Quark XML Author 4.0 for Word 2010 ReadMe

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Quark XML Author 4.0 ReadMe

The staff of Quark, Inc. would like to thank you for selecting Quark® XML Author to be your XML authoring solution.

Quark XML Author is a mature XML editing solution in intelligence, pharmaceuticals, European governments, and now DITA.

This document provides details on system requirements, installation procedures, changes in the software, and technical support information.

Quark XML Author System Requirements

The following provides the hardware and software requirements of Quark XML Author for Microsoft® Word.

Hardware

Quark XML Author requires the following minimum hardware configuration:

- 1 GHz 32-bit (x86) processor or 1 GHz 64-bit (x64) processor
- 2GB of available hard disk space
- 1GB of RAM (2GB or more recommended)
- Display with 1024 x 768 or higher resolution monitor
- Peripherals suitable for Microsoft® Word authoring
- DVD-ROM drive for installation from DVD (not required for installation from download)

Software

Quark XML Author requires one of the following operating systems:

- Windows® XP Professional with Service Pack 3 (SP3) or higher
- Windows Vista® 32-bit (Enterprise, Business or Ultimate) with Service Pack 2 (SP2) or higher
- Windows Vista® 64-bit (Enterprise, Business or Ultimate) with Service Pack 2 (SP2) or higher
- Windows 7® 32-bit (Enterprise, Professional or Ultimate)
- Windows 7® 64-bit (Enterprise, Professional or Ultimate)

Quark XML Author requires Microsoft Office 2010 32-bit

In addition, the following components are required for installation:

- .NET Programmability Support (advanced customization in the Microsoft Office Word installation)

- .NET Framework 3.5. Quark recommends .NET Framework 3.5 SP1. It is available for download at Microsoft's Download Center: www.microsoft.com/downloads
- Shared Add-in Support Update for the Microsoft .NET Framework 2.0 (KB908002). It is available for download at Microsoft's Download Center:
<http://support.microsoft.com/kb/908002>
- If you want to author math equations, then Design Science MathType™ version 6.7 or higher is required.
Math equations can be saved in MTEF or MathML formats.

Once the required installation of Word is complete, you may install Quark XML Author.

Quark XML Author Installation Procedure

Installing Quark XML Author is a straightforward process. The installation wizard will guide you through each step of the install.

Before you begin to install Quark XML Author, be certain that all required software, including *Microsoft Word*, has already been installed. Also, run Office Updates at Microsoft.com to ensure the latest version is installed. Quark XML Author explicitly uses these latest features. Close *Microsoft Word* and *Microsoft Office*.

To install Quark XML Author:

- 1 If previous versions of Quark XML Author have been installed, perform the following steps.
 - a) Use Control Panel to uninstall all previous versions and patches.
 - b) Use Windows Explorer to delete the installation folder.

The default installation folder is: C:\Program Files\Quark\XML Author\

- 2 From the installation media, double-click the *setup.exe* file and follow the instructions on the screen.

Quark XML Author has been successfully installed.

Changes in this Version

This section describes major changes, new features, and new support in this version of Quark XML Author.

- XML Author now supports Microsoft® Office 2010, including the new Microsoft® Office Backstage™ view. The Backstage view can be customized much like you can customize menu bars in Word 2003 and the Ribbon in Word 2007.
- XML Author now supports Design Science MathType™ version 6.7. (Previous versions supported versions 6.0, 6.5 and 6.6.)
- Tables now support mixed content:
- A single table cell can contain multiple types of content element.
- Content elements in a table cell can be modified by Quark XML Author Extensibility Interfaces (EIs), the way content elements outside of tables can.
- You can specify custom table definitions:
- CALS
- HTML
- Other

You can define semantic tables, which allow hierarchical content elements to be authored in a more intuitive and user-friendly tabular representation.

Warnings

This section describes any issues or changes to this version of the Quark XML Author that are considered higher-risk.

The installation process now uses the Microsoft Windows Installer in order to be UAC compliant. Be aware that the Windows Installer may or may not require a reboot and it may or may not reboot automatically depending on the version of the operating system and Windows Installer currently on the system. Quark recommends you *save* all work prior to launching the installation process. For example, in all versions of XP the system prompts you to reboot and in Vista SP1 or earlier the system reboots automatically. For more information on the behavior of the Microsoft Windows Installer, see <http://support.microsoft.com/kb/958655>.

All pre-4.0 configurations must be updated.

Table templates are not backwards compatible. New table templates must be created for pre-4.0 solutions.

Outline View

Modifying a Quark XML Author document in the Outline View may corrupt the document.

Ruler

Any changes made using the Ruler feature are not saved in the Quark XML Author document.

Word 2010

When the Overtyping feature is enabled, Quark XML Author occasionally deletes the adjacent Empty/Insertion Point and corrupts the document.

Quark recommends using the XML Author Open feature rather than the standard Word Open feature whenever possible. When opening XML documents, this gives Quark XML Author additional opportunities to perform checks and validations as the document is opening. If Word prompts you with the message “DTD is prohibited”, please ensure that you are using the XML Author Open feature so that the document opens properly.

The Quick Access Toolbar is presented for both standard Word documents and Quark XML Author documents. Word commands that can change a document may corrupt a Quark

XML Author document and therefore should not be executed from the Quick Access Toolbar.

Word 2010 allows the Ribbon to be customized. Quark XML Author hides standard Word features from the Ribbon that do not apply to an XML authoring session and that could corrupt a Quark XML Author document. Please consult with Quark professional services before customizing the Word 2010 Ribbon so that you do not expose these types of features.

The Word 2010 Navigation Pane is not supported. Because the Document Map and Thumbnail View are part of the Navigation Pane, they are also not supported. Standard Quark XML Author solutions do not offer the Document Map and Thumbnail View. However, if you want to use these two features in a Word 2007 Quark XML Author solution, please consult with Quark professional services about creating a separate configuration to facilitate this.

Word 2010 co-authoring / simultaneous multi-user authoring is not supported.

Contacting Quark

For technical support, please send an e-mail message to one of the following addresses:

- **United States:** dita_support_us@quark.com, xml_author_support_us@quark.com, or cwilson@quark.com (SPL)
- **Europe, Middle East, and Asia:** dita_support_emea@quark.com or xml_author_support_emea@quark.com

You can also send a fax to one of the following numbers:

- **United States:** 727-822-7423
- **Europe, Middle East, and Asia:** +353-(0)1-4179662

Authorized contacts may call Quark Technical Support at the following numbers:

- **United States** (Monday - Friday, 8:30a.m. to 5:30p.m. Eastern Standard Time EST): 727-822-7200
- **Europe, Middle East, and Asia** (Monday - Friday 9:00AM to 5:30PM GMT): +353-(0)1-4179661

For product information, please visit the Quark Web site at www.quark.com, or send an e-mail message to cservice@quark.com.

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