Quark XML Author Adapter for SharePoint 2.7 with Business Documents ReadMe
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Quark XML Author 2015 ReadMe

The staff of Quark Software Inc. would like to thank you for selecting Quark® XML Author to be your XML authoring solution.

Quark XML Author is a mature XML editing solution in intelligence, pharmaceuticals, European governments, and now DITA.

Quark XML Author supports the following Display Languages within Microsoft Word: English, French, Japanese and Spanish.

This document provides details on system requirements, installation procedures, changes in the software, and technical support information.
System requirements

Quark XML Author requires the following minimum hardware configuration:

- Processor: Intel Core i5, 2.5 Ghz (Intel Core i7, 3.4 Ghz recommended)
- 8 GB of RAM
- 10 GB of available hard disk space
- Display with 1024 x 768 or higher resolution monitor
- Peripherals suitable for Microsoft® Word authoring
- DVD-ROM drive for installation from DVD (not required for installation from download)

Quark XML Author requires one of the following operating systems:

- Windows 7® 32-bit (Enterprise, Professional or Ultimate)
- Windows 7® 64-bit (Enterprise, Professional or Ultimate)
- Windows 8® 32-bit
- Windows 8® 64-bit
- Windows 8.1® 32-bit
- Windows 8.1® 64-bit
- Windows 10® 32-bit
- Windows 10® 64-bit

Quark XML Author Adapter for SharePoint requires one of the following versions of Microsoft® Word:

- Microsoft Office Word 2010 32-bit
- Microsoft Office Word 2013 32-bit

Quark XML Author supports Microsoft Office 365 running Microsoft Word 2013.


Quark XML Author Adapter for SharePoint provides localized language support for:

- English
- French
Prior to Windows 8, Quark XML Author Adapter for SharePoint Japanese requires Microsoft Office IME 2010 32-bit.

For Windows 8.0, 8.1 and 10, Quark XML Author Adapter for SharePoint Japanese requires one of the following:


In addition, the following components are required for installation:

- Microsoft® SharePoint® Server 2010 SP1, Microsoft SharePoint Server 2013 SP1 or Microsoft SharePoint Server 2016.
- Quark® Publishing Platform 12.0 (For Publishing integration).
- .NET Programmability Support. See “Enabling .NET programmability”.
- Shared Add-in Support Update for the Microsoft .NET Framework 2.0 (KB908002). It is available for download at Microsoft’s Download Center: support.microsoft.com/kb/908002.
- If you want to author math equations, then Design Science MathType™ version 6.9 or later is required.

Math equations are saved to MathML format and to a specified image format. In addition, performance can be enhanced if math equations are also saved to a binary OLE format.

Once the required installation of Word is complete, you may install Quark XML Author Adapter for SharePoint

**Hardware requirements**

Quark XML Author requires the following minimum hardware configuration:

- Processor: Intel Core i5, 2.5 Ghz (Intel Core i7, 3.4 Ghz recommended)
- 8 GB of RAM
- 500 GB of available hard disk space
- Display with 1024 x 768 or higher resolution monitor
- Peripherals suitable for Microsoft® Word authoring
- DVD-ROM drive for installation from DVD (not required for installation from download)
Software requirements

Quark XML Author requires one of the following operating systems:

- Windows 7® 32-bit (Enterprise, Professional or Ultimate)
- Windows 7® 64-bit (Enterprise, Professional or Ultimate)
- Windows 8® 32-bit
- Windows 8® 64-bit
- Windows 8.1® 32-bit
- Windows 8.1® 64-bit
- Windows 10® 32-bit
- Windows 10® 64-bit
Quark XML Author Adapter for SharePoint installation procedure

Installing Quark XML Author Adapter for SharePoint is a straightforward process. The installation wizard will guide you through each step of the process.

Before you begin to install Quark XML Author Adapter for SharePoint, be certain that all required software, including Microsoft Word, has already been installed. Also, run Office Updates at Microsoft.com to ensure the latest version is installed. Quark XML Author explicitly uses these latest features. Close Microsoft Word and Microsoft Office.

To install Quark XML Author Adapter for SharePoint:

1. Ensure that you have internet access. If any of the common Microsoft libraries are not installed on your system, the installation process attempts to download them.

2. If previous versions of Quark XML Author Adapter for SharePoint have been installed, perform the following steps:
   1. Use Control Panel to uninstall all previous versions and patches.
   2. Use Windows Explorer to delete the installation folder.

The default installation folder is:

- For 32-bit: C:\Program Files\Quark\Quark XML Author\n- For 64-bit: C:\Program Files (x86)\Quark\Quark XML Author\n
3. From the installation media, double-click the “setup.exe” file and follow the instructions on the screen.

Quark XML Author Adapter for SharePoint has been successfully installed.
Enabling .NET programmability

Quark XML Author with Platform adapter does not support Word 2007.

Quark XML Author requires Word programmability through the .NET Framework. You can enable this feature through the Windows Control Panel. The Microsoft description of this feature reads, “Primary interop assembly that allows Microsoft Office Word programmability with .NET Framework version 1.1 or greater.”

To enable support for .NET programmability:

1. Choose Control Panel > Add or Remove Programs.
2. Locate and select Microsoft Office 2010, 2013 or 2016, respectively.
3. Click Change.
4. In the Change your installation of Microsoft Office dialog box, click Add or Remove Features.
5. Click Continue.
6. Ensure that Word is checked.
7. Check Choose advanced customization of applications.
9. Check Run from My Computer.
10. Click Continue.
    The configuration process starts.
11. Click Close.
    Word is configured for programmability with the .NET Framework.
Configuring SharePoint for Quark XML Author Adapter

SharePoint needs to be configured to work with the Quark XML Author Adapter for SharePoint

Prerequisites for SharePoint Configuration:

- **Microsoft® SharePoint® Server 2010**
  - Microsoft Windows® 2008 (64-bit).
  - Microsoft SQL Server® 2008 SP1.
  - Microsoft SharePoint Server 2010 SP1.

- **Microsoft SharePoint Server 2013**
  - Microsoft Windows® 2008 (64-bit) R2 SP1 (KB 2759112) / Windows Server 2012 (64-bit) (KB 2765317).
  - Microsoft SQL Server 2008 R2 SP1.
  - Microsoft SharePoint Server 2013 SP1.

- **Microsoft SharePoint Server 2016**
  - Microsoft SharePoint Server 2016 requires any one of the following versions of Microsoft Windows:

  - Microsoft SharePoint Server 2016 requires any one of the following versions of Microsoft SQL Server:
    - 64-bit edition of Microsoft SQL Server 2014 with Service Pack 1 (SP1).
    - Microsoft SQL Server 2016 RTM.

To configure the Microsoft SharePoint Server:

1. Create a Site Collection on the SharePoint Server.
2 Add attribute DitaId in the Custom Column in the SharePoint Site Collection.

3 The permission level must be set to Browse Directories for users with “Read and View only” permissions from the Read Only/View permission level.

4 Open Items and View Revisions must be enabled for users with “Read and View Only” permissions to enable them to open documents in Read-only mode.

5 Browser File Handling for the Site Collection should be set to Permissive.
   1. Click on Central Admin > Application Management > Manage Web Applications.
   2. Select the row of your web application.
   3. Click General Settings from the ribbon.
   4. Scroll down to Browser File Handling and select Permissive.
The following settings are required in the user or SharePoint created document libraries:

1. **Require Check Out** should be set to **Yes** in version settings. If not, two versions of the newly checked in document will be created. Revision comments will also not be retained.

2. To enable Major/Minor versioning of the asset, click on **Version Settings** and select **Create major and minor versions**.

3. The **DitaId** attribute needs to be added in all the SharePoint libraries. To add this, select **Add from existing site columns** in library settings.
and then choose from the drop-down menu, choose from the list and click.


5. Add all required/configured content types to the document library. To do this:
   1. Select Add from existing site columns in library
2. Select all the required/configured content types and click OK.

The following service should be running for the Pinning feature to work correctly in ditamaps:

\(<\text{Site\_URI}>/_vti\_bin/lists.asmx\)

**Settings for Microsoft SharePoint search**

1. Check in a sample document in the document library and edit Properties to add a value to the custom column DitaId.

2. In Central Administration -> Search Service Application ->Index Reset, click OK to reset all indexes.

3. In Central Administration -> Search Service Application -> Content Sources, run full crawl.

4. Create a managed property:
   
   1. In SharePoint 2010: Navigate to Central Administration -> Search Service Application: Metadata Property Mappings, and click on New Managed Property.

   2. In SharePoint 2013/2016: Navigate to Central Administration -> Search Service Application: Search Schema, and click on New Managed Property.
5 Select New Managed Property, and create as follows:

1. Set Property Name to DitaId.
2. Set Type to Text.
3. Set Mapping to ows_Ditald.
4. (SharePoint 2013/2016): Set Searchable to True.
5. (SharePoint 2013/2016): Set Queryable to True.
7. (SharePoint 2013/2016): Set Sortable to Yes.
8. Click OK to complete the creation of the managed Property.

6 (SharePoint 2010): Navigate to Central Administration -> Search Service Application: Metadata Property Mappings, click on Crawled properties and ensure that the attribute value Included in Index is set to Yes.
7 (SharePoint 2013/2016): Navigate to Central Administration -> Search Service Application: Search Schema, click on Crawled properties, search for Dita Id managed property and open it. Ensure that the attribute value Included in Full-text Index is checked.

8 In Central Administration -> Search Service Application -> Index Reset, click OK to reset all indexes.

9 Re-index the content source. Once complete, the search will work as expected.
Settings for adding files types to be indexed

To add the file extension that the user wants SharePoint to index:

1. Click on Central Administrator -> Search Service Application -> Manage File Types.

2. Reset IIS on the SharePoint Server machine.

3. Restart SharePoint Search Service.

4. Reset the index.

5. Re-index the content source (Start all crawls). Once complete the newly added file types can be searched for.

Image, Audio and video file extensions need to be added manually as they are not present in the default SharePoint installation file type list. Add jpg, jpeg, png, tiff, mp3, m4v, etc... so that these file types can be searched for.

- Newly added/Deleted/modified items will be indexed when either a full crawl or an incremental crawl is completed by SharePoint Search Service.
- Default crawls occur every 20 minutes.
- If indexing is required more frequently than the default setting, a needs to be created which targets a specific Document library or URL.

BHO feature on Microsoft SharePoint server

The BHO Feature enables users to open Quark XML Author documents in XML Author via the SharePoint Site Collection Web Browser.

The Quark XML Author for SharePoint installer automatically installs the Web browser add-on which is required for this feature.
• Scenario-1: The “SharePoint openDocument Class” web browser add-on can be disabled if SharePoint is exclusively being used to store Quark XML Author documents.

• Scenario-2: The “SharePoint openDocument Class” web browser add-on can be enabled if SharePoint is being used to store multiple document types.

In this scenario, please add the following entry in the file “DOCICON.XML” file can be found at the following location C:\Program Files\Common Files\Microsoft Shared\Web Server Extensions\14\TEMPLATE\XML

![DOCICON.XML](image)

Restart the SharePoint server to post the change.

- Checked-in asset can be opened for editing and in Read-Only mode in XML Author when clicked on its link in a Web browser.

**Settings required for BHO to work for custom file extensions**


2. Associate the custom file extension file with the XML Author Startup process in the Explorer.
Limitations of Quark XML Author for Microsoft SharePoint

Search in SharePoint may not work in the following scenarios:

- The Initial Character is missing. The suffix must be correct.
- If more than one word is used then both the words are searched separately.
- If the user needs to Search the words together then they need to be used in the correct order.
- Lucian characters can only be used as a suffix.
- A primary attribute needs to be added in the indexed columns so that the search indexes itself as soon as a new file is checked in, so the result set is displayed correctly after every check in.

The Sorting in Search result will work on only 4 columns:

- Name
- Type
- Last modified by
- File Extension

If is set to then only approved contents will be shown in the search results. To ensure correct results, set in the Document to.

Content approval can be disabled by navigating to: Document library settings -> Version setting -> Content Approval.

Integration with other Microsoft SharePoint features

Document Sets feature

The Document Sets feature needs to be activated before new Document Set content types are created or configured. User must be a Site Collection Administrator to activate the Document Sets feature.

To activate the Document Sets feature:

1. Click on the top-level site in the site collection for which Document Sets need to be enabled.
2. From the Site Actions menu, choose Site Settings.
3. Under Site Collection Administration, click Site collection features.
4. Find Document Sets in the list, and then click Activate.

Create a new Document Set content type

1. From the Site Actions menu, choose Site Settings.
2. Under Galleries, click Site content types.

3. On the Site Content Types page, click Create.

4. In the Name and Description section, in the Name box, type the name you want to give to your new Document Set. This is the name that users will see when they create a new instance of a Document Set.

5. In the Description box, type a description of the Document Set.

6. Under Select parent content type from, click Document Set Content Types. (If Document Set Content Types is not an option, the Document Sets feature may not be activated for this site collection.)

7. In the Group section, specify whether you want to categorize your new Document Set content type in a new or existing group.

8. Click OK.

**Configuring or customizing a Document Set content type**

1. From the Site Actions menu, choose Site Settings.

2. Under Galleries, click Site content types.

3. On the Site Content Types page, click the name of the Document Set content that needs to be configured.


5. In the Allowed Content Types section, under Available Site Content Types, select the content type you want to allow within this Document Set, and then click the Add to move it to the Content Types allowed in the Document Set box. Repeat this step for each content type that is to be included in the Document Set.

6. In the Default Content section, select the content type for which default content needs to be uploaded, and then click Browse to locate the file that needs to be uploaded. Default content is created automatically for authors when they create new instances of a Document Set.
7 Now Add the Document Set content type in the document library.

Outgoing mail

To set up the outgoing mail configuration:

1 In Central Administration, click System Settings.
On the System Settings page, in the E-Mail and Text Messages (SMS) section, click Configure outgoing e-mail settings.

On the Outgoing E-Mail Settings page, in the Mail Settings section, type the SMTP server name for outgoing e-mail (for example, mail.example.com) in the Outbound SMTP server box.

Alerts for a list or library

To create an alert for a list or library:
1. At the top of the site, click **Welcome User name**, and then click **My Settings**.

2. Click **My Alerts**.

3. In the **My Alerts** page, click on **Add Alerts**.

4. Select the Document library on which the alert needs to be applied.

5. On the **New Alert** page, in the **Alert Title** section, change the title for the alert if needed.

   - The title appears in the subject line of the alert e-mail message and is also used for managing alerts.

6. In the **Send Alerts To** section, verify that your contact information is correct.

   - If the user has permission to manage alerts, alerts can also be created for another user by typing his or her information into the Users box.

7. If the **Change Type** section is available, choose the types of changes that you want to be notified about. For example, you can receive alerts about all changes or only when items are deleted.

8. In the **Send Alerts for These Changes** section, specify whether you want to be alerted for all types of changes, or for specific changes, for example, when anything changes or only when an item that you created or recently changed is modified.

9. In the **When to Send Alerts** section, choose the frequency of the alerts, such as immediately or in a daily or weekly summary, and at specific days or times.

10. Click **OK**.
Configure Platform server to publish with the Quark XML Author SharePoint Adapter

To configure Quark Publishing Platform Server to be used for publishing with Quark XML Author - SharePoint Adapter:

1. Open the “sharepoint.properties” file in the [QPP Server]/publishing folder.
2. Set the value of SharePoint.username to the SharePoint user name.
3. Set the value of SharePoint.userpassword to the SharePoint password of the user specified above.
4. Set the value of SharePoint.userdomain to the Domain of the user given above.
5. Set the value of SharePoint.sitecollection to the SharePoint Site Collection that contains documents required during publishing.
6. Restart the Server.
Changes in this version

This section describes major changes, new features, and new support in this version of Quark XML Author. The details provided apply to the core Quark XML Author functionality which is a component of all Quark Content Management System Adapters.

New features in SharePoint 2.7

This section describes major changes, new features, and new support in this version of Quark XML Author Adapter for SharePoint:

- SharePoint Sites are now supported in the Preferences dialog.
- The Check-out and Open buttons will now be enabled for documents checked-out by other users. Users will be notified of the document’s status in an alert.
- Platform server 12.0 is now supported for publishing flows.
- SharePoint Server 2016 is now supported.
- The installer for the adapter now requires .Net Framework v. 4.6.2
- The Quark XML Author Adapter for SharePoint is now compatible with Quark XML Author 5.5.
- Quark XML Author Adapter for SharePoint now supports Microsoft Word 2016.
- Preview and Publishing channel changes introduced by Platform 12.0 are now supported.
- BHO add-on now supports the same .Net Framework as supported by the Quark XML Author Adapter for SharePoint.

New features in SharePoint 2.6

This section describes major changes, new features, and new support in this version of Quark XML Author Adapter for Sharepoint:

- Appropriate error messages are now displayed for Business Exceptions.
- Multiple asset selection is now supported in the dialog.
• Automatic Switching between Site collections when opening a document from BHO is now supported.

• The Save File dialog is now suppressed when saving the revision of a new file to server.

• XSL transforms are now supported when capturing Indexed Attribute values.

• The installer for the Adapter now requires .Net Framework v. 4.5.1

• Document Library Path and File type are now also shown in the tab for all references.

• The Quark XML Author Adapter for SharePoint is now compatible with Windows 10.

• The Quark XML Author Adapter for SharePoint is now compatible with Microsoft Office 365.

• Users can now Check-out and Open documents for editing directly from BHO.

• Quark Publishing Server v. 11.2.1 is now supported for Publishing.

• Cancelling Checkout is now supported in Bulk Mode.

• The Quark XML Author Adapter for SharePoint is now compatible with Quark XML Author 5.2.

• Self-references withing the currently open document are not shown in the pane.

• Performance of the Quark XML Author Adapter has been enhanced.

• The Reference and Preview tabs now show a progress bar while being populated.

New features in SharePoint 2.5.1

This section describes major changes, new features, and new support in this version of Quark XML Author Adapter for SharePoint:

• XML Namespaces are now supported in all attribute related functions, e.g. indexing and searching, copying component references, creating server references from local references and creating server references from within the XML Author canvas.

• XML Namespaces are now supported in all Publishing related functions.

• The SharePoint Adapter for Quark XML Author now supports Microsoft SharePoint 2013 and Microsoft SharePoint 2013 Service Pack 1.

• Attribute values can now be populated by applying XSL transforms on values received by Indexing.

• Rules can now be specified in a Validation Framework to validate an XML before Saving, Exporting or Publishing the file.
• Rules can now be specified in a Validation Framework to validate an XML before Saving, Exporting or Publishing the file.

• Users can now Index attributes bi-directionally. Attribute values can now be taken from an XML file or the value in an attribute can now be set in an XML file.

• Users can now view thumbnails of Image assets in both Open and Reuse dialogs.

• The Document Library view can now be expanded and collapsed using the show/hide button.

• Users can now securely connect to the SharePoint Server using https.

• Quark XML Author Adapter for SharePoint now supports Microsoft Word 2013.

• Users are now shown the default DocClosed Event dialog instead of the default Word “Save Changes” prompt on closing a document without saving.

• The Document Library view is now hidden by default during subsequent check-ins or revisions.

• Users are now able to edit the folder path in the Asset Browser directly.

• A default start location can now be set in the Asset Picker dialog.

• An asset is now searched for only in the parent folder during check-in instead of the entire Document Library.

• The available list of choices for Content Types can now be configured.

• The “More Options” dialog can now be configured to be expanded by default.

• The Content Validation dialog will auto-close if content validation succeeds.

• The Refresh button can now be configured to be hidden for specified task pane tabs.

• Settings for “More Options” dialog will now be remembered in the Check-in dialog box.

• Opening a default location and disregarding the last browsed location can now be configured in all scenarios, e.g. Get Element, Check-out, and Insert from Server.

• The Publish EI has been enhanced to allow users to specify Output Folder Path and to publish a document with accepted/rejected tracked content.

• Publish menu options have been redesigned to allow Doctype specific publishing options.

• Users can now download published output from the Live Preview tab by clicking the Download button.

• Publishing in the “Ave” format is no longer supported.
- Ability to use DITA-OTK provided filters while publishing DITA documents in DITA-OTK.
- Users may now configure to never allow deletion, delete or prompt before deleting the local copy of an asset when the document is saved to the repository.
- A default location can now be configured to check-out assets from.
- Support for Microsoft Word 2003 has been withdrawn.
- Users can now disable auto-upload of local references existing on a specific XPath.
- Users are now able to view content type specific icons in the References pane.
- The Advanced Preferences tab can now be configured to be hidden.
- The Browse Document Library view can now be configured to be expanded / collapsed by default.
- Users may now Remove, Make Content Inline and Convert Reference to Local directly from the contextual Menu.
- Users may now perform a Quick Search in “Open” and “Reference From” dialogs by pressing “Control-E”
- Quark XML Author Adapter for Microsoft SharePoint now supports all publishing flows compatible with the Quark Publishing Platform Server 11.
- Quark XML Author Adapter for Microsoft SharePoint now supports Quark XML Author 5.0.
- In the event of a connection error during check-in, users can now click on the “Open Connection Settings” button to open the Connection Settings Preferences tab from the error prompt.
- Documents can now be opened via the SharePoint Web Browser and associated with server documents. They no longer need to be indexed by SharePoint.
- Blank values can now be configured to either ignore and retain last server value or Set empty value.
Known and resolved issues

This section describes known issues and significant fixes in various versions of Quark XML Author Adapter for SharePoint.

The following is a list of resolved issues in Quark XML Author Adapter for SharePoint 2.7:

- Exception thrown when the asset search term contains Unicode characters in the Asset Picker. (270976)
- Error message icons have been changed to warning icons for some flows. (270869)

The following is a list of resolved issues in Quark XML Author Adapter for SharePoint 2.6.1:

- The string “Check Out & Open” in the BHO dialog has been changed to “Check Out & Edit”. (259032,30026-81372)
- Timestamps differ for checked-out documents and documents on the server in the BHO Checked-out documents dialog. (257813,30026-8736)

The following is a list of known issues in Quark XML Author Adapter for SharePoint 2.6:

- BHO is not supported on Microsoft Edge running on Windows 10. (249151)

The following is a list of resolved issues in Quark XML Author Adapter for SharePoint 2.6:

- Validation EI execution performance using content validation framework has been enhanced. (218947)

The following is a list of known issues in Quark XML Author Adapter for SharePoint 2.5:

- BHO is not supported on Microsoft Edge running on Windows 10. (249151)

The following is a list of resolved issues in Quark XML Author Adapter for SharePoint 2.5:

- The BHO add on deployed by the SharePoint XML Author Adapter Installer needs to be signed and verified. (206285)
• Attributes cannot be reset to default (empty) values using Platform CMS Adapter indexing (mapped using Attribute Mapping). (199518)
Warnings

This section describes any issues or changes to this version of the Quark XML Author Adapter for SharePoint that are considered higher-risk.

The installation process now uses the Microsoft Windows Installer in order to be UAC compliant. Be aware that the Windows Installer may or may not require a reboot and it may or may not reboot automatically depending on the version of the operating system and Windows Installer currently on the system. Quark recommends you save all work prior to launching the installation process. For example, in all versions of XP the system prompts you to reboot and in Vista SP1 or earlier the system reboots automatically. For more information on the behavior of the Microsoft Windows Installer, see support.microsoft.com/kb/958655.

All pre-4.0 configurations must be updated.

Table templates are not backwards compatible. New table templates must be created for pre-4.0 solutions.

Outline View
Modifying a Quark XML Author document in the Outline View may corrupt the document.

Ruler
Any changes made using the Ruler feature are not saved in the Quark XML Author document.

Spell Check
The Spell Check feature uses the default dictionary of the current Microsoft Office Display Language.

Word 2010
When the Overtype feature is enabled, Quark XML Author occasionally deletes the adjacent Empty/Insertion Point and corrupts the document. Quark recommends using the XML Author Open feature rather than the standard Word Open feature whenever possible. When opening XML documents, this gives Quark XML Author additional opportunities to perform checks and validations as the document is opening. If Word prompts you with the message “DTD is prohibited”, please ensure that you are using the XML Author Open feature so that the document opens properly.

The Quick Access Toolbar is presented for both standard Word documents and Quark XML Author documents. Word commands that can change a document may corrupt a Quark XML Author document and therefore should not be executed from the Quick Access Toolbar.
Word 2010 allows the Ribbon to be customized. Quark XML Author hides standard Word features from the Ribbon that do not apply to an XML authoring session and that could corrupt a Quark XML Author document. Please consult with Quark professional services before customizing the Word 2010 Ribbon so that you do not expose these types of features.

The Word 2010 Navigation Pane is not supported. Because the Document Map and Thumbnail View are part of the Navigation Pane, they are also not supported. Standard Quark XML Author solutions do not offer the Document Map and Thumbnail View. However, if you want to use these two features in a Word 2010 Quark XML Author solution, please consult with Quark professional services about creating a separate configuration to facilitate this.

Word 2010 co-authoring / simultaneous multi-user authoring is not supported.
Setting the display language

This section provides information for setting display languages in supported implementations of Microsoft Word.

The Display Language of the user interface (menus, buttons, dialogs, etc.) in Microsoft Word may be set to any language for which you have installed Microsoft Office Language Packs.

Quark XML Author Adapter for SharePoint supports the following Display Languages within Microsoft Word: English, French, Japanese and Spanish.

**Setting the display language for Word 2010, 2013 or 2016**

👉 Quark XML Author with Platform adapter does not support Word 2007.

1. Launch the Microsoft Office Language Settings applet.
   - For Windows 7 the typical menu path is: Start > All Programs > Microsoft Office > Microsoft Office 2010 Tools > Microsoft Office 2010 Language Preferences.
   - For Windows 8, open all applications: Right-Click on the desktop> Microsoft Office 2013 > Office 2013 Language Preferences.
   - For Windows 10: Click on the Windows Icon> All Apps > Microsoft Office 2016, choose Office 2016 Language Preferences.
   - For Windows 10 with the Anniversary Update: Click on the Windows Icon> Microsoft Office 2016 Tools, choose Office 2016 Language Preferences.

The Choose Display and Help Languages dialog displays.
2 In the Display Language list box, choose the desired language.

3 Click Set as Default.

4 Click Ok.

5 Restart Microsoft Word
   The display language is set.

Setting the display language for Office 365

You can change the display language for all of your Office 365 apps and services at the same time. Changing your display language setting doesn’t affect the language settings for anyone else.

To set the display language:

1 Sign into Office 365.

2 Go to Settings > Office 365 settings > Language.

3 On the Language page, select your language.

4 Click Save.
   The display language is set.
Contacting Quark

The support portal allows you to log support tickets, track tickets, receive status notifications, chat with a technical support representative, search the Knowledge Base, and access product documentation.

With direct access to documentation across all Quark software - from QuarkXPress and App Studio to Quark Enterprise Solutions - you can find answers to your questions at your convenience. Our support team is also available to help, either through our support portal, or via phone for our maintenance contract customers.

If you are a Quark customer and have a current maintenance or support contract your account has already been created for you using your registered email address. If you do not have a support contract you can purchase a single support incident to get your problem resolved. If you have purchased or registered a supported product, you are eligible for free support for the first 90 days.

In the Americas

For more details, please check out our support website.

Outside the Americas

For countries outside the Americas, please visit the following sites to access your support account:

Support Website

- France - www.quark.com/fr/support
- Germany - www.quark.com/de/support
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