



# Quark XML Author for FileNet 2.8 Known and Resolved Issues

# Contents

<b>Quark XML Author Adapter for FileNet Known and Resolved Issues</b> .....	<b>1</b>
Known and resolved issues in 2.8 .....	1
Known and resolved issues in 2.7 .....	1
Known and resolved issues in 2.6.4 .....	2
Known and resolved issues in 2.6.2 .....	2
Known and resolved issues in 2.6.1 .....	2
Known and resolved issues in 2.6 .....	2
Known and resolved issues in 2.5 .....	3
<b>Contacting Quark</b> .....	<b>4</b>
In the Americas .....	4
Outside the Americas .....	4
<b>Legal notices</b> .....	<b>5</b>

# Quark XML Author Adapter for FileNet Known and Resolved Issues

This section describes significant Known and Resolved issues in this version of Quark XML Author Adapter for FileNet. The details provided apply to the core Quark XML Author functionality which is a component of all Quark Content Management System Adapters.

## Known and resolved issues in 2.8

The following is a list of known issues in this release:

- Opening a document downloaded along with its Word rendition from the Web client in the Offline mode unlinks it from the buddy file. (282996)
- The Preferences dialog disappears when any drop-down menu is expanded in Word 2013. (281157)

The following is a list of resolved issues in this release:

- An error displays if target of the cross-reference is a document instead of a node. (281453)
- The task pane appears to load previews regardless of the active tab. (281336)
- SmartPaste fails to paste pictures in BUSDOCS. (281174)
- Including # in asset names causes errors in publishing and loading of referenced sections. (281161)
- An exception displays as a warning if no preview channel is configured for a component root. (281172)
- Cut and paste or delete and undo of topic references with child elements causes stylistic changes on the canvas. (281177)
- Values of width and height of embedded images are missing. (280789)
- Smart Document pane commands are not relevant to the context. (237065)

## Known and resolved issues in 2.7

The following is a list of resolved issues in this release:

- File paths for referenced multi-filed assets are displayed incorrectly. (267350)

### Known and resolved issues in 2.6.4

The following is a list of resolved issues in this release:

- Check-in of locally referenced images fails if asset metadata is modified by another process on the server during check-in. (267253)
- The check-in dialog in Quark XML Author displays the last browsed location instead of the location the document is filed at in case of multi-filed documents. (266614)
- Re-checking-in a document to a class that is not derived from the Document class fails. (266595)
- Unable to check-in the document if the document class tree is returned Empty. (266540)

### Known and resolved issues in 2.6.2

The following is a list of resolved issues in this release:

- User is not able to check-in back the checked-out document if DocumentTitle property in FileNet Server is set to “**Settable only on Create**“. (259988)

### Known and resolved issues in 2.6.1

The following is a list of resolved issues in this release:

- Document file doesn't get deleted from local file system after closing the document if document is opened as Read-Only from FileNet adapter. (257427)
- User is unable to edit the Checked out file from ICM through Firefox/Chrome if opened with Quark XML Author option is selected while opening the file from browser option - STOC. (30026-88190) (256269)

### Known and resolved issues in 2.6

The following is a list of resolved issues in this release:

- The installer for the Quark XML Author Adapter for FileNet now requires .Net Framework v. 4.5.1 or later. (218922, 237088)

- Content Validation Framework performance has been enhanced. Document validation is much faster compared to previous versions. (218946)

### Known and resolved issues in 2.5

The following is a list of resolved issues in this release:

- Attributes cannot be reset to default empty value using Platform CMS Adapterindexing (mapped using Attribute Mapping). (199519)
- References in DITA Maps get duplicated in the FileNet server if DITA Map document's revision is saved in minor version (from 3rd minor version onwards). (208592)

# Contacting Quark

The support portal allows you to log support tickets, track tickets, receive status notifications, chat with a technical support representative, search the Knowledge Base, and access product documentation.

With direct access to documentation across all Quark software - from QuarkXPress and App Studio to Quark Enterprise Solutions - you can find answers to your questions at your convenience. Our support team is also available to help, either through our support portal, or via phone for our maintenance contract customers.

If you are a Quark customer and have a current maintenance or support contract your account has already been created for you using your registered email address. If you do not have a support contract you can purchase a single support incident to get your problem resolved. If you have purchased or registered a supported product, you are eligible for free support for the first 90 days.

## In the Americas

For more details, please check out our support website

## Outside the Americas

For countries outside the Americas, please visit the following sites to access your support account:

Support Website

- France - [www.quark.com/fr/support](http://www.quark.com/fr/support)
- Germany - [www.quark.com/de/support](http://www.quark.com/de/support)

# Legal notices

©2017 Quark Software Inc. and its licensors. All rights reserved.

Protected by the following United States Patents: 5,541,991; 5,907,704; 6,005,560; 6,052,514; 6,081,262; 6,633,666 B2; 6,947,959 B1; 6,940,518 B2; 7,116,843; 7,463,793; and other patents pending.

Quark, the Quark logo, and Quark XML Author are trademarks or registered trademarks of Quark Software Inc. and its affiliates in the U.S. and/or other countries. All other marks are the property of their respective owners.

Contact Information:

Denver Corporate Address: 1225 17th Street Suite 2050 Denver, CO 80202

