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**PUBLISHING  
PLATFORM**



# Quark Publishing Platform Adapter for Adobe InDesign and InCopy 12.0 ReadMe

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# Quark Publishing Platform Adapter for Adobe InDesign and InCopy 12.0 ReadMe

Quark Publishing Platform® lets workgroup publishers integrate files and tasks through a networked system of applications and servers. Quark Publishing Platform Adapter for InDesign and InCopy is a plugin that lets users of Adobe® InDesign® and Adobe InCopy® take advantage of Quark Publishing Platform.

# System requirements

The system requirements for Quark Publishing Platform Adapter for InDesign and InCopy are as follows.

## System Requirements: Mac OS X

### Software

Software requirements are the same as those for InDesign Creative Cloud 2017 and InCopy Creative Cloud 2017. In addition:

- Mac OS® X 10.10 and later
- Adobe InDesign and InCopy Creative Cloud 2017
- Quark Publishing Platform 12.0

### Hardware

Hardware requirements are the same as those for InDesign Creative Cloud 2017 and InCopy Creative Cloud 2017.

## System requirements: Windows

### Software

Software requirements are the same as those for 64 Bit versions of InDesign Creative Cloud 2017 and InCopy Creative Cloud 2017. In addition:

- Microsoft Windows® 7, Windows 8, Windows 8.1 or Windows 10.
- 64 Bit version of Adobe InDesign Creative Cloud 2017 and InCopy Creative Cloud 2017
- Quark Publishing Platform 12.0
- .NET Framework 4.6.2

### Hardware

Hardware requirements are the same as those for 64 Bit versions of InDesign Creative Cloud and InCopy Creative Cloud.

# Installing

For information about installing Quark Publishing Platform Adapter software for Adobe InDesign and Adobe InCopy, see the following topics.

## Installing Quark Publishing Platform Adapter for InDesign and InCopy (Mac OS X)

On client computers, you must install Adobe InDesign Creative Cloud 2017 and/or InCopy Creative Cloud 2017 before you install Quark Publishing Platform Adapter for InDesign and InCopy. Launch InDesign and/or InCopy to verify that the installation was successful, then exit the application.

To install Quark Publishing Platform Adapter for InDesign and InCopy, double-click the installer icon and follow the instructions on the screen. The installer searches for Adobe InDesign and InCopy on your computer and attempts to install Quark Publishing Platform Adapter software in the Adobe InDesign and InCopy application folders.

If the installer is unable to locate your copy of Adobe InDesign and/or InCopy, it copies the Plugin to a folder named "Platform for InDesign and InCopy" in the "Applications" folder on your system volume. If this happens, use the following procedure to install Quark Publishing Platform Adapter for InDesign and InCopy:

- 1 Quit Adobe InDesign and InCopy.
- 2 Move the "QPP" folder from the "Plug-ins" folder in the "Platform for InDesign and InCopy" folder into the "Plug-ins" folder in the Adobe InDesign and InCopy application folders.
- 3 Copy the "QPPPlugins" and "QPPFrameworks" folders from the "Platform for InDesign and InCopy" folder into the Adobe InDesign and InCopy application folders.

## Installing for InDesign (Windows®)

On Client machines, if the Adobe InDesign application is not installed, then the Adobe InDesign Creative Cloud 2017 folder is created under `Program Files\Adobe`. This folder contains the `Platform App` files and the Plug-Ins folder for Quark Publishing Platform

On client computers, install Adobe InDesign before you install Quark Publishing Platform Adapter for InDesign. Launch InDesign to verify that the installation was successful, then exit the application.

## INSTALLING

To install Quark Publishing Platform Adapter for InDesign, double-click the installer icon and follow the instructions on the screen. By default, the Quark Publishing Platform Adapter for InDesign installer installs into the default location for InDesign. If InDesign was installed in a different location, navigate to the InDesign application folder before you install.

### Installing for InCopy (Windows)

On Client machines, if the Adobe InCopy application is not installed, then the Adobe InCopy Creative Cloud 2017 folder is created under `Program Files\Adobe`. This folder contains the `Platform App` files and the Plug-Ins folder for Quark Publishing Platform

On client computers, install Adobe InCopy before you install Quark Publishing Platform Adapter for InCopy. Launch InCopy to verify that the installation was successful, then exit the application.

To install Quark Publishing Platform Adapter for InCopy, double-click the installer icon and follow the instructions on the screen. By default, the Quark Publishing Platform Adapter for InCopy installer installs into the default location for InCopy. If InCopy was installed in a different location, navigate to the InCopy application folder before you install.

# Updating

There is no update functionality provided for the adapter. You will need to uninstall the old versions of the Quark Publishing Platform Adapter software for Adobe InDesign and Adobe InCopy manually and re-install using the installer.

If you updated to Quark Publishing Platform 12.0, rather than installing it, you must update Quark Publishing Platform Server and its database to work with InDesign and InCopy. Refer to the *Quark Publishing Platform ReadMe* for instructions on updating the Quark Publishing Platform Server and its database.

# Uninstalling

For information about uninstalling Quark Publishing Platform Adapter Plugin software for Adobe InDesign and Adobe InCopy, see the following topics.

### Uninstalling for InDesign (Mac OS X)

To remove Quark Publishing Platform Adapter for InDesign:

- 1 Quit Adobe InDesign.
- 2 Remove the following folders from the Adobe InDesign application folder:
  - QPPPlugins
  - QPPFrameworks
- 3 Remove the "QPP" folder from the "Plug-Ins" folder in the Adobe InDesign application folder.

### Uninstalling for InCopy (Mac OS X)

To remove Quark Publishing Platform Adapter for InCopy:

- 1 Quit Adobe InCopy.
- 2 Remove the following folders from the Adobe InCopy application folder:
  - QPPPlugins
  - QPPFrameworks
- 3 Remove the "QPP" folder from the "Plug-Ins" folder in the Adobe InCopy application folder.

### Uninstalling for InDesign (Windows)

To uninstall Quark Publishing Platform Adapter for InDesign, select **Platform Plug-Ins for Adobe InDesign Creative Cloud 2017** in the **Programs and Features** control panel and click **Uninstall**.



**Uninstalling for InCopy (Windows)**

To uninstall Quark Publishing Platform Adapter for InCopy, select **Platform Plug-Ins for Adobe InCopy Creative Cloud 2017** in the **Programs and Features** control panel and click **Uninstall**.

# Contacting Quark

The support portal allows you to log support tickets, track tickets, receive status notifications, chat with a technical support representative, search the Knowledge Base, and access product documentation.

With direct access to documentation across all Quark software - from QuarkXPress and App Studio to Quark Enterprise Solutions - you can find answers to your questions at your convenience. Our support team is also available to help, either through our support portal, or via phone for our maintenance contract customers.

If you are a Quark customer and have a current maintenance or support contract your account has already been created for you using your registered email address. If you do not have a support contract you can purchase a single support incident to get your problem resolved. If you have purchased or registered a supported product, you are eligible for free support for the first 90 days.

## In the Americas

For more details, please check out our support website [www.quark.com/support](http://www.quark.com/support)

## Outside the Americas

For countries outside the Americas, please visit the following sites to access your support account:

Support Website

- France - [www.quark.com/fr/support](http://www.quark.com/fr/support)
- Germany - [www.quark.com/de/support](http://www.quark.com/de/support)

# Legal notices

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