Quark Publishing Platform 2015 - March 2018 Update Upgrade Paths

Contents

Introduction

This document describes the update paths from previous QPS® and Quark Publishing Platform versions to the latest software version of Quark® Publishing Platform™. The details are organized into sections by software verison. This list highlights changes to Quark software only. For required third party software, please see the Readme documentation for each software version.

Quark Publishing Platform 2015 - March 2018 Update Upgrade Paths

This section describes the update paths from various QPS® and Quark Publishing Platform versions to Quark® Publishing Platform™ 13.2. In short, the update paths are:

- 8.5.x to 13.0: 8.5.x > 9.2 > 9.5 > 9.5.4 > 10.1 > 10.5.1.x > 11.0 > 13.2

- 9.0 to 13.0: 9.0 > 9.2 > 9.5 > 9.5.4 > 10.1 > 10.5.1.x > 11.0 > 13.2

- 9.1 to 13.0: 9.1 > 9.2 > 9.5 > 9.5.4 > 10.1 > 10.5.1.x > 11.0 > 13.2

- 9.2 to 13.0: 9.2 > 9.5 > 9.5.4 > 10.1 > 10.5.1.x > 11.0 > 13.2

- 9.5 to 13.0: 9.5 > 9.5.4 > 10.1 > 10.5.1.x > 11.0 > 13.2

- 9.5.1 to 13.0: 9.5.1 > 9.5.4 > 10.1 > 10.5.1.x > 11.0 > 13.2

- 9.5.2 to 13.0: 9.5.2 > 9.5.4 > 10.1 > 10.5.1.x > 11.0 > 13.2

- 9.5.3 to 13.0: 9.5.3 > 9.5.4 > 10.1 > 10.5.1.x > 11.0 > 13.2

- 9.5.4 to 13.0: 9.5.4 > 10.1 > 10.5.1.x > 11.0 > 13.2

- 10.1 to 13.0: 10.1 > 10.5.1.x > 11.0 > 13.2

- 10.1.1 to 13.0: 10.1.1 > 10.5.1.x > 11.0 > 13.2

- 10.2 to 13.0: 10.2 > > 10.5.1.x > 11.0 > 13.2

- 10.5 to 13.0: 10.5 > 10.5.1.x > 11.0 > 13.2

- 10.5.1 to 13.0: 10.5.1 > 11.0 > 13.2

- 11.0 > 13.2

- 12.x > 13.2

- 13.0 > 13.2

- 13.1 > 13.2

➡ After upgrading to Quark Publishing Platform 11.0, run the LDAP and Lucene migration utilities as described in the *Quark Publishing Platform ReadMe*

➡ Upgrading QPS Server involves upgrading QPS Server, the QPS database, QuarkXPress® Server, and Quark Author Web Edition..

➡ Upgrading QPS clients involves upgrading QuarkXPress, QuarkCopyDesk®, QPS Connect Client, QPS XTensions for QuarkXPress and QuarkCopyDesk, Quark XML

Author (BUSDOC/DITA) for Microsoft Word and Platform Adapter for Microsoft Office.

➡ If you are using an HSQL database, the HSQL database is no longer supported. You will need to migrate the HSQL database to MS SQL server or Oracle database.

Updating QPS 8.1.x to Quark Publishing Platform 13.2

The topics below describe how to update QPS 8.1.x to Quark Publishing Platform 13.2.

Updating QPS Server from 8.1.x to 13.2

To update QPS Server 8.1.x to Quark Publishing Platform 13.2:

1. Check in all assets.

2. Shut down QPS Server.

3. Make a backup of the "QPS Server" folder.

4. Use the QPS Server 8.5 Updater to update QPS Server from 8.1.x to 8.5.

5. Use the QPS Server 9.2 Updater to update QPS Server from 8.5 to 9.2.

6. Use the QPS Server 9.5 Upgrader to update QPS Server from 9.2 to 9.5.

7. Use the QPS Server 9.5.4 Upgrader to update QPP Server from 9.5 to 9.5.4.

8. Use the QPP Server 10.1 Upgrader to update QPS Server from 9.5.4 to 10.1.

9. Use the Quark Publishing Platform 10.5.x Updater to update from QPS Server 10.1 to Quark Publishing Platform 10.5.x.

10. Use the Quark Publishing Platform 11.0 Updater to update from 10.5.x to 11.0.

11. Run the LDAP and Lucene migration utilities as described in the *Quark Publishing Platform ReadMe*.

12. Use the Quark Publishing Platform 13.2 Updater to update from 11.0 to 13.2.

Updating the QPS database from 8.1.x to 13.2: MSSQL Server

To update the MSSQL Server version of the QPS database from 8.1.x to 13.2:

1. Shut down QPS Server.

2. Back up the MSSQL Server database.

3. Use the QPS 8.5 Database Updater to update the database from 8.1.x to 8.5.

4. Use the QPS 9.2 Database Update to update the database from 8.5 to 9.2.

5. Use the QPS Server 9.5 Database Updater to update the database from 9.2 to 9.5.

6. Use the QPS Server 9.5.4 Database Updater to update the database from 9.5 to 9.5.4.

7. Use the QPS Server 10.1 Database Updater to update the database from 9.5.4 to 10.1.

8. Use the QPS Server 10.5.x Database Updater to update the database from 10.1.x to 10.5.x.

9. Use the Quark Publishing Platform 11.0 Database Updater to update the database from 10.5.x to 11.0.

10. Run the LDAP and Lucene migration utilities as described in the *Quark Publishing Platform ReadMe*.

11. Copy the Quark Publishing Platform 13.2 Database Updater to the computer where the database is located, then use the Updater to update the database from 11.0 to 13.2.

Updating the QPS database from 8.1.x to 13.2: Oracle

To update the Oracle version of the QPS database from 8.1.x to Quark Publishing Platform 13.2:

1. Shut down QPS Server.

2. Back up the Oracle database.

3. Use the QPS 8.5 Database Updater to update the database from 8.1.x to 8.5.

4. Use the QPS 9.2 Database Updater to update the database from 8.5 to 9.2.

5. Use the QPS Server 9.5 Database Updater to update the database from 9.2 to 9.5.

6. Use the QPS Server 9.5.4 Database Updater to update the database from 9.5 to 9.5.4.

7. Use the QPS Server 10.1 Database Updater to update the database from 9.5.4 to 10.1.

8. Use the QPS Server 10.5.x Database Updater to update the database from 10.1.x to 10.5.x.

9. Use the Quark Publishing Platform 11.0 Database Updater to update the database from 10.5.x to 11.0.

10. Run the LDAP and Lucene migration utilities as described in the *Quark Publishing Platform ReadMe*.

11. Copy the Quark Publishing Platform 13.2 Database Updater to the computer where the database is located, then use the Updater to update the database from 11.0 to 13.2.

Updating QPS XTensions for QXP Server from 8.1.x to 13.2

To update QPS XTensions software for QuarkXPress Server from 8.1.x to Quark Publishing Platform 13.2:

UPDATING QPS 8.1.X TO QUARK PUBLISHING PLATFORM 13.2

1. Uninstall the QPS XTensions modules for QuarkXPress Server 8.1.x.

2. Install QuarkXPress Server 13.2.2.

Updating QPS clients from 8.1.x to 13.2

To update QPS clients from 8.1.x to Quark Publishing Platform 13.2:

1. Uninstall QPS 8.1.x client.

2. Install QuarkXPress 13.2 (Windows) (An installer is available for QuarkXPress).

3. Install QuarkCopyDesk 13.2.1.

Updating QPS 8.5.x to Quark Publishing Platform 13.2

The topics below describe how to update QPS 8.5.x to Quark Publishing Platform 13.2.

Updating QPS Server from 8.5.x to 13.2

To update QPS Server 8.5.x to Quark Publishing Platform 13.2:

1. Check in all assets.

2. Shut down QPS Server.

3. Make a backup of the "QPS Server" folder.

4. Use the QPS Server 9.2 Updater to update QPS Server from 8.5 to 9.2.

5. Use the QPS Server 9.5 Updater to update QPS Server from 9.2 to 9.5.

6. Use the QPS Server 9.5.4 Updater to update QPP Server from 9.5 to 9.5.4

7. Use the Quark Publishing Platform10.1 Updater to update QPS Server from 9.5.4 to 10.1.

8. Use the Quark Publishing Platform 10.5.x Updater to update from 10.1.x to 10.5.x.

9. Use the Quark Publishing Platform 11.0 Updater to update from 10.5.x to 11.0.

10. Run the LDAP and Lucene migration utilities as described in the *Quark Publishing Platform ReadMe*.

11. Use the Quark Publishing Platform 13.2 Updater to update from 11.0 to 13.2.

Updating the QPS database from 8.5.x to 13.2: MSSQL Server

To update the MSSQL Server version of the QPS database from 8.5.x to Quark Publishing Platform 13.2:

1. Shut down QPS Server.

2. Back up the MSSQL Server database.

3. Use the QPS 9.2 Database Updater to update the database from 8.5 to 9.2.

4. Use the QPS Server 9.5 Database Updater to update the database from 9.2 to 9.5.

5. Use the QPS Server 9.5.4 Database Updater to update the database from 9.5 to 9.5.4.

6. Use the QPS Server 10.1 Database Updater to update the database from 9.5.4 to 10.1.

7. Use the QPS Server 10.5.x Database Updater to update the database from 10.1.x to 10.5.x.

8. Use the Quark Publishing Platform 11.0 Database Updater to update the database from 10.5.x to 11.0.

9. Run the LDAP and Lucene migration utilities as described in the *Quark Publishing Platform ReadMe*.

10. Copy the Quark Publishing Platform 13.2 Database Updater to the computer where the database is located, then use the Updater to update the database from 11.0 to 13.2.

Updating the QPS database from 8.5.x to 13.2: Oracle

To update the Oracle version of the QPS database from 8.5.x to Quark Publishing Platform 13.2:

1. Shut down QPS Server.

2. Back up the Oracle database.

3. Use the QPS 9.2 Database Updater to update the database from 8.5 to 9.2.

4. Use the QPS Server 9.5 Database Updater to update the database from 9.2 to 9.5.

5. Use the QPS Server 9.5.4 Database Updater to update the database from 9.5 to 9.5.4.

6. Use the QPS Server 10.1 Database Updater to update the database from 9.5.4 to 10.1.

7. Use the QPS Server 10.5.x Database Updater to update the database from 10.1.x to 10.5.x.

8. Use the Quark Publishing Platform 11.0 Database Updater to update the database from 10.5.x to 11.0.

9. Run the LDAP and Lucene migration utilities as described in the *Quark Publishing Platform ReadMe*.

10. Copy the Quark Publishing Platform 13.2 Database Updater to the computer where the database is located, then use the Updater to update the database from 11.0 to 13.2.

Updating QPS XTensions for QXP Server from 8.5.x to 13.2

To update QPS XTensions software for QuarkXPress Server from 8.5.x to Quark Publishing Platform 13.2:

1. Uninstall the QPS XTensions modules for QuarkXPress Server 8.5.x.

2. Install QuarkXPress Server 13.2.2.

Updating QPS clients from 8.5.x to 13.2

To update QPS clients from 8.5.x to Quark Publishing Platform 13.2:

1. Uninstall all QPS 8.5.x client applications.

2. Install QuarkXPress 13.2. (An installer is available for QuarkXPress).

3. Install QuarkCopyDesk 13.2.1.

Updating QPS 9.0 to Quark Publishing Platform 13.2

Updating QPS Server from 9.0 to 13.2

To update QPS Server 9.0 to Quark Publishing Platform 13.2:

1. Check in all assets.

2. Shut down QPS Server.

3. Make a backup of the "QPS Server" folder.

4. Use the QPS Server 9.2 Updater to update QPS Server from 9.0 to 9.2.

5. Use the QPS Server 9.5 Updater to update QPS Server from 9.2 to 9.5.

6. Use the QPS Server 9.5.4 Updater to update QPP Server from 9.5 to 9.5.4

7. Use the QPP Server 10.1 Updater to update QPS Server from 9.5.4 to 10.1.

8. Use the QPS Server 10.5.x Database Updater to update the database from 10.1.x to 10.5.x.

9. Use the Quark Publishing Platform 11.0 Updater to update from 10.5.x to 11.0.

10. Run the LDAP and Lucene migration utilities as described in the *Quark Publishing Platform ReadMe*.

11. Use the Quark Publishing Platform 13.2 Updater to update from 11.0 to 13.2.

Updating the QPS database from 9.0 to 13.2: MSSQL Server

To update the MSSQL Server version of the QPS database from 9.0 to Quark Publishing Platform 13.2:

1. Shut down QPS Server.

2. Back up the MSSQL Server database.

3. Copy the QPS 9.2 Database Upgrader to the computer where the database is, then use the QPS 9.2 Database Upgrader to upgrade the database from 9.0 to 9.2.

4. Copy the Quark Publishing Platform 9.5 Database Upgrader to the computer where the database is, then use the Upgrader to upgrade the database from 9.2 to 9.5.

5. Use the QPS Server 9.5.4 Database Upgrader to upgrade the database from 9.5 to 9.5.4.

6. Use the QPS Server 10.1 Database Upgrader to upgrade the database from 9.5.4 to 10.1.

7. Use the QPS Server 10.5.x Database Upgrader to upgrade the database from 10.1.x to 10.5.x.

8. Use the Quark Publishing Platform 11.0 Database Upgrader to upgrade the database from 10.5.x to 11.0.

9. Run the LDAP and Lucene migration utilities as described in the *Quark Publishing Platform ReadMe*.

10. Copy the Quark Publishing Platform 13.2 Database Upgrader to the computer where the database is located, then use the Upgrader to upgrade the database from 11.0 to 13.2.

Updating the QPS database from 9.0 to 13.2: Oracle

To update the Oracle version of the QPS database from 9.0 to Quark Publishing Platform 13.2:

1. Shut down QPS Server.

2. Back up the Oracle database.

3. Copy the QPS 9.2 Database Upgrader to the computer where the database is, then use the QPS 9.2 Database Upgrader to upgrade the database from 9.0 to 9.2.

4. Copy the Quark Publishing Platform 9.5 Database Upgrader to the computer where the database is, then use the Upgrader to upgrade the database from 9.2 to 9.5.

5. Use the QPS Server 9.5.4 Database Upgrader to upgrade the database from 9.5 to 9.5.4.

6. Use the QPS Server 10.1 Database Upgrader to upgrade the database from 9.5.4 to 10.1.

7. Use the QPS Server 10.5.x Database Upgrader to upgrade the database from 10.1.x to 10.5.x.

8. Use the Quark Publishing Platform 11.0 Database Upgrader to upgrade the database from 10.5.x to 11.0.

9. Run the LDAP and Lucene migration utilities as described in the *Quark Publishing Platform ReadMe*.

10. Copy the Quark Publishing Platform 13.2 Database Upgrader to the computer where the database is located, then use the Upgrader to upgrade the database from 11.0 to 13.2.

Updating QPS XTensions for QXP Server from 9.0 to 13.2

To update QPS XTensions software for QuarkXPress Server from 9.0 to Quark Publishing Platform 13.2:

1. Uninstall the QPS XTensions modules for QuarkXPress Server 9.0.

2. Install QuarkXPress Server 13.2.2.

Updating QPS clients from 9.0 to 13.2

To update QPS clients from 9.0 to Quark Publishing Platform 13.2:

1. Uninstall all QPS 9.0 client applications.

2. Install QuarkXPress 13.2. (An installer is available for QuarkXPress).

3. Install QuarkCopyDesk 13.2.1.

Updating QPS 9.1 to Quark Publishing Platform 13.2

Updating QPS Server from 9.1.x to 13.2

To update QPS Server 9.1.x to Quark Publishing Platform 13.2:

1. Check in all assets.

2. Shut down QPS Server.

3. Make a backup of the "QPS Server" folder.

4. Use the QPS Server 9.2 Updater to update QPS Server from 9.1.x to 9.2.

5. Use the QPS Server 9.5 Updater to update QPS Server from 9.2 to 9.5.

6. Use the QPS Server 9.5.4 Updater to update QPP Server from 9.5 to 9.5.4.

7. Use the QPP Server 10.1 Updater to update QPS Server from 9.5.4 to 10.1.

8. Use the QPS Server 10.5.x Database Updater to update the database from 10.1.x to 10.5.x.

9. Use the Quark Publishing Platform 11.0 Updater to update from 10.5.x to 11.0.

10. Run the LDAP and Lucene migration utilities as described in the *Quark Publishing Platform ReadMe*.

11. Use the Quark Publishing Platform 13.2 Updater to update from 11.0 to 13.2.

Updating the QPS database from 9.1.x to 13.2: MSSQL Server

To update the MSSQL Server version of the QPS database from 9.1.x to Quark Publishing Platform 13.2:

1. Shut down QPS Server.

2. Back up the MSSQL Server database.

3. Copy the QPS 9.2 Database Updater to the computer where the database is, then use the QPS 9.2 Database Updater to update the database from 9.1.x to 9.2.

4. Copy the Quark Publishing Platform 9.5 Database Updater to the computer where the database is, then use the Updater to update the database from 9.2 to 9.5.

5. Use the QPS Server 9.5.4 Database Updater to update the database from 9.5 to 9.5.4.

6. Use the QPS Server 10.1 Database Updater to update the database from 9.5.4 to 10.1.

7. Use the QPS Server 10.5.x Database Updater to update the database from 10.1.x to 10.5.x.

8. Use the Quark Publishing Platform 11.0 Database Updater to upgupdateade the database from 10.5.x to 11.0.

9. Run the LDAP and Lucene migration utilities as described in the *Quark Publishing Platform ReadMe*.

10. Copy the Quark Publishing Platform 13.2 Database Updater to the computer where the database is located, then use the Updater to update the database from 11.0 to 13.2.

Updating the QPS database from 9.1.x to 13.2: Oracle

To update the Oracle version of the QPS database from 9.1.x to Quark Publishing Platform 13.:

1. Shut down QPS Server.

2. Back up the Oracle database.

3. Copy the QPS 9.2 Database Updater to the computer where the database is, then use the QPS 9.2 Database Updater to update the database from 9.1.x to 9.2.

4. Copy the Quark Publishing Platform 9.5 Database Updater to the computer where the database is, then use the Updater to update the database from 9.2 to 9.5.

5. Use the QPS Server 9.5.4 Database Updater to update the database from 9.5 to 9.5.4.

6. Use the QPS Server 10.1 Database Updater to update the database from 9.5.4 to 10.1.

7. Use the QPS Server 10.5.x Database Updater to update the database from 10.1.x to 10.5.x.

8. Use the Quark Publishing Platform 11.0 Database Updater to update the database from 10.5.x to 11.0.

9. Run the LDAP and Lucene migration utilities as described in the *Quark Publishing Platform ReadMe*.

10. Copy the Quark Publishing Platform 13.2 Database Updater to the computer where the database is located, then use the Updater to update the database from 11.0 to 13.2.

Updating QPS XTensions for QXP Server from 9.1.x to 13.2

To update QPS XTensions software for QuarkXPress Server from 9.1.x to Quark
Publishing Platform 13.2:

1. Uninstall the QPS XTensions modules for QuarkXPress Server 9.1.x.

2. Install QuarkXPress Server 13.2.2.

Updating QPS clients from 9.1.x to 13.2

To update QPS clients from 9.1.x to Quark Publishing Platform 13.2:

1. Uninstall all QPS 9.1.x client applications.

2. Install QuarkXPress 13.2. (An installer is available for QuarkXPress).

3. Install QuarkCopyDesk 13.2.1.

Updating Quark Publishing Platform 9.2.x to Quark Publishing Platform 13.2

There is no updater for Quark Publishing Platform Client. To update, simply install the new version as described in the "*Installing Quark Publishing Platform Client*" section of the *Quark Publishing Platform ReadMe.*

Updating Quark Publishing Platform Server from 9.2.x to 13.2

To update Quark Publishing Platform Server 9.2.x to Quark Publishing Platform 13.2:

1. Check in all assets.

2. Shut down QPS Server.

3. Make a backup of the "QPS Server" folder.

4. Use the QPS Server 9.5 Updater to update QPS Server from 9.2 to 9.5.

5. Use the QPS Server 9.5.4 Updater to update QPP Server from 9.5 to 9.5.4.

6. Use the QPP Server 10.1 UpgrUpdaterder to update QPS Server from 9.5.4 to 10.1.

7. Use the QPS Server 10.5.x Database Updater to update the database from 10.1.x to 10.5.x.

8. Use the Quark Publishing Platform 11.0 Updater to update from 10.5.x to 11.0.

9. Run the LDAP and Lucene migration utilities as described in the *Quark Publishing Platform ReadMe*.

10. Use the Quark Publishing Platform 13.2 Updater to update from 11.0 to 13.2.

Updating the Quark Publishing Platform database from 9.2.x to 13.2: MS SQL Server

To update the MSSQL Server version of the QPS database from 9.2.x to Quark Publishing Platform 13.2:

1. Shut down QPS Server.

2. Back up the MSSQL Server database.

3. Copy the Quark Publishing Platform 9.5 Database Updater to the computer where the database is, then use the Upgrader to update the database from 9.2 to 9.5.

4. Use the QPS Server 9.5.4 Database Updater to update the database from 9.5 to 9.5.4.

5. Use the QPS Server 10.1 Database Updater to update the database from 9.5.4 to 10.1.

6. Use the QPS Server 10.5.x Database Updater to update the database from 10.1.x to 10.5.x.

7. Use the Quark Publishing Platform 11.0 Database Updater to update the database from 10.5.x to 11.0.

8. Run the LDAP and Lucene migration utilities as described in the *Quark Publishing Platform ReadMe*.

9. Copy the Quark Publishing Platform 13.2 Database Updater to the computer where the database is located, then use the Updater to update the database from 11.0 to 13.2.

Updating the Quark Publishing Platform database from 9.2.x to 13.2: Oracle

To update the Oracle version of the QPS database from 9.2.x to Quark Publishing Platform 13.2:

1. Shut down QPS Server.

2. Back up the Oracle database.

3. Copy the Quark Publishing Platform 9.5 Database Updater to the computer where the database is, then use the Upgrader to update the database from 9.2 to 9.5.

4. Use the QPS Server 9.5.4 Database Updater to update the database from 9.5 to 9.5.4.

5. Use the QPS Server 10.1 Database Updater to update the database from 9.5.4 to 10.1.

6. Use the QPS Server 10.5.x Database Updater to update the database from 10.1.x to 10.5.x.

7. Use the Quark Publishing Platform 11.0 Database Updater to update the database from 10.5.x to 11.0.

8. Run the LDAP and Lucene migration utilities as described in the *Quark Publishing Platform ReadMe*.

9. Copy the Quark Publishing Platform 13.2 Database Updater to the computer where the database is located, then use the UpUpdaterrader to update the database from 11.0 to 13.2.

Updating Quark Publishing Platform XTensions for QXP Server from 9.2.x to

13.2

To update QPS XTensions software for QuarkXPress Server from 9.2.x to Quark Publishing Platform 13.2:

1. Uninstall the QPS XTensions modules for QuarkXPress Server 9.2.x.

2. Install QuarkXPress Server 13.2.2.

Updating Quark Publishing Platform clients from 9.2.x to 13.2

To update QPS clients from 9.2.x to Quark Publishing Platform 13.2:

1. Uninstall all QPS 9.2.x client applications.

2. Install QuarkXPress 13.2. (An installer is available for QuarkXPress).

3. Install QuarkCopyDesk 13.2.1.

Updating Quark Publishing Platform 9.5.x to 13.2

There is no updater for Quark Publishing Platform Client. To upgrade, simply install the new version as described in the *"Installing Quark Publishing Platform Client"* section of the *Quark Publishing Platform ReadMe.*

Updating Quark Publishing Platorm Server from 9.5.x to 13.2

To update Quark Publishing Platform Server 9.5, 9.5.1, 9.5.1.1, 9.5.2, 9.5.2.1, 9.5.3, 9.5.4, 9.5.4.1, 11.2.x, 12.x, 13.0 or 13.1 to Quark Publishing Platform 13.2:

1. Check in all assets.

2. Shut down QPS Server.

3. Make a backup of the "QPS Server" folder.

4. Use the QPS Server 9.5.4 Updater to Updater QPP Server from 9.5 to 9.5.4.

5. Use the QPP Server 10.1 Updater to Updater QPS Server from 9.5.4 to 10.1.

6. Use the QPP Server 10.5.x Updater to Updater QPS Server from 10.1 to 10.5.x.

7. Use the Quark Publishing Platform 11.0 Updater to Updater from 10.5.x to 11.0.

8. Run the LDAP and Lucene migration utilities as described in the *Quark Publishing Platform ReadMe.*

9. Use the Quark Publishing Platform 13.2 Updater to Updater from 11.0 to 13.2.

Updating the Quark Publishing Platform database from 9.5.x to 13.2: MS SQL

To update the MSSQL Server version of the QPS database from 9.5, 9.5.1, 9.5.1.1, 9.5.2, 9.5.2.1, 9.5.3, 9.5.4, 9.5.4.1, 11.2.x, 12.x, 13.0 or 13.1 to Quark Publishing Platform 13.2:

1. Shut down QPS Server.

2. Back up the MSSQL Server database.

3. Use the QPS Server 9.5.4 Database Updater to update the database from 9.5 to 9.5.4.

4. Use the QPS Server 10.1 Database Updater to update the database from 9.5.4 to 10.1.

5. Use the QPP Server 10.5.x Datanase Updater to update the database from 10.1 to 10.5.x.

6. Use the Quark Publishing Platform 11.0 Database Updater to update the database from 10.5.x to 11.0.

7. Run the LDAP and Lucene migration utilities as described in the *Quark Publishing Platform ReadMe*.

8. Copy the Quark Publishing Platform 13.2 Database Updater to the computer where the database is located, then use the Updater to update the database from 11.0 to 13.2.

Updating the Quark Publishing Platform database from 9.5.x to 13.2: Oracle

To update the Oracle version of the QPS database from 9.5, 9.5.1, 8.5.1.1, 9.5.2, 9.5.2.1, 9.5.3, 9.5.4, 9.5.4.1, 11.2.x, 12.x, 13.0 or 13.1 to Quark Publishing Platform 13.2:

1. Shut down QPS Server.

2. Back up the Oracle database.

3. Use the QPS Server 9.5.4 Database Updater to update the database from 9.5 to 9.5.4.

4. Use the QPS Server 10.1 Database Updater to update the database from 9.5.4 to 10.1.

5. Use the QPP Server 10.5.x Datanase Updater to update the database from 10.1 to 10.5.x.

6. Use the Quark Publishing Platform 11.0 Database Updater to update the database from 10.5.x to 11.0.

7. Run the LDAP and Lucene migration utilities as described in the *Quark Publishing Platform ReadMe*.

8. Copy the Quark Publishing Platform 13.12Database Updater to the computer where the database is located, then use the Updater to update the database from 11.0 to 13.2.

Updating Quark Publishing Platform XTensions for QXP Server from 9.5.x to 13.2

To update QPS XTensions software for QuarkXPress Server from 9.5, 9.5.1, 9.5.1.1, 9.5.2, 9.5.2.1, 9.5.3, 9.5.4, 9.5.4.1, 11.2.x, 13.0 or 13.1 to Quark Publishing Platform 13.2:

1. Uninstall the QPS XTensions modules for QuarkXPress Server 9.5.x.

2. Install QuarkXPress Server 13.2.2.

Updating Quark Publishing Platform clients from 9.5.x to 13.2

To update QPS clients from 9.5.x to Quark Publishing Platform 13.2:

1. Uninstall all QPS 9.5.x client applications.

2. Install QuarkXPress 13.2. (An installer is available for QuarkXPress).

3. Install QuarkCopyDesk 13.2.1.

Updating Quark Publishing Platform 10.x or 11.x to 13.2

There is no updater for Quark Publishing Platform Client. To upgrade, simply install the new version as described in the "*Installing Quark Publishing Platform Client*" section of the *Quark Publishing Platform ReadMe.*

Updating Quark Publishing Platform Client (Mac OS X)

To update Quark Publishing Platform Client on Mac OS, perform the following steps. The update process includes replacing the Quark Publishing Platform XTensions software for QuarkXPress and QuarkCopyDesk.

➡ If you want to install multiple versions of Quark Publishing Platform Client on the same computer, contact *enterprisesupport@quark.com.*

1. Uninstall all Quark Publishing Platform 10.x and 11.x client applications.

2. Install QuarkXPress 13.2. (An installer is available for QuarkXPress).

3. Install QuarkCopyDesk 13.2.1.

Updating Quark Publishing Platform Client (Windows)

To update Quark Publishing Platform Client on Windows, perform the following steps. The update process includes replacing the Quark Publishing Platform XTensions software for QuarkXPress and QuarkCopyDesk.

1. Uninstall all Quark Publishing Platform 10.x and 11.x client applications.

2. Install QuarkXPress 13.2. (An installer is available for QuarkXPress).

3. Install QuarkCopyDesk 13.2.1.

Updating Quark Publishing Platform Server (Mac OS X)

➡ Quark Publishing Platform Server 13.2 is not supported on Mac OS X.

Updating Quark Publishing Platform Server (Windows)

➡ If you installed Microsoft SQL Server or Oracle when you installed Quark Publishing Platform, you must run a separate Quark Publishing Platform Database upgrader to

upgrade the database. For more information, see "*Updating the Quark Publishing Platform database (Windows)_ MS SQL Server or Oracle.*"

Updating 10.0, 10.1, 10.5 and 10.5.1 to 13.2

To update Quark Publishing Platform Server 10.0, 10.1, 10.5 or 10.5.1 to 13.2, perform the following steps:

1. Stop the Quark Publishing Platform Server.

2. Close any open Quark Publishing Platform server property files.

3. Exit the Quark Publishing Platform Server Console.

4. Create a backup of your current Quark Publishing Platform Server installation folder. In particular, make sure you have copies of your "conf" folder, database, FTS Index files, and log files.

5. Run the QPP server 11.0 updater to update exisitng server to QPP 11.0

6. Run the Quark Publishing Platform Database 11.0 to update the existing database to Quark Publishing Platform 11.0.

7. Run the LDAP and Lucene upgrade utilities . See the *Quark Publishing Platform ReadMe*.

8. Double-click the Platform Server 13.2 installer executable "setup.exe" file and then choose Install QPP Server, or double-click the "Setup.exe" file in the Quark Publishing Platform Server folder. The installer automatically detects your Quark Publishing Platform installation and switches to upgrade mode.

9. Enter your valcode.

10. Click Next.

11. Follow instructions on-screen.

12. Click Finish when the process concludes.

13. Start Quark Publishing Platform Server.

Updating 11.x to 13.2

To update Quark Publishing Platform Server 11.x to 13.2, perform the following steps:

1. Double-click the Platform Server 13.2 installer executable "setup.exe" file and then choose Install QPP Server, or double-click the "Setup.exe" file in the Quark Publishing Platform Server folder. The installer automatically detects your Quark Publishing Platform installation and switches to upgrade mode.

2. Enter your valcode.

3. Click Next.

4. Follow instructions on-screen.

5. Click Finish when the process concludes.

6. Start Quark Publishing Platform Server.

Updating Quark Publishing Platform XTensions Software for QuarkXPress Server

To update your Quark Publishing Platform XTensions software for QuarkXPress Server:

1. On Windows, use the Windows uninstaller to uninstall the existing Quark Publishing Platform XTensions software for QuarkXPress Server.

2. On Windows, use the Windows uninstaller to uninstall the existing instance of QuarkXPress Server. On Mac OS, drag the existing QuarkXPress Server application folder to the trash.

3. Install QuarkXPress Server 13.2.2. For more information, see the *QuarkXPress Server ReadMe*.

4. Upgrade Quark Publishing Platform Server as described in "*Upgrading Quark Publishing Platform Server (Windows).*

Updating the Quark Publishing Platform database

You must update the Quark Publishing Platform database only if you are using MS SQL Server on Windows, Oracle on Windows, or Oracle on Linux.

Updating the Quark Publishing Platform database (Windows)_ MS SQL Server or Oracle

If you use MS SQL Server or Oracle on Windows for your Quark Publishing Platform database, perform the manual steps described below to update your database.

Updating the Platform database from 10.0 and 10.5.x to 13.2

Perform the following manual steps to update your database form 10.0 or 10.5.x to 13.2.

1. Shut down Quark Publishing Platform Server.

2. Use the QPP Server 11.0 database updater to update the database to 11.0.

3. Run the LDAP and Lucene upgrade utilities . See the *Quark Publishing Platform ReadMe*.

4. On the computer where you installed the database, navigate to the Upgrader/QPP Server/Database directory.

5. Double-click the "Update.exe" file. and follow the instructions on the screen.

6. Select Oracle/SQL from the drop-down menu.

7. Follow the instructions on the screen.

8. Supply the path of the Job Jackets file used in the current Quark Publishing Platform system. By default, this file is located in the Quark Publishing Platform Server application folder.

9. Supply the path of any scripts in the current Quark Publishing Platform system. By default, these are located at C:\Program Files (x86)\Quark\Quark Publishing Platform\Server\Scripts.

➡ If you are updating from QPP 10.1, 10.1.1, 10.2, 10.2.2, 10.5, or 10.5.1 to QPP 13.2, the folder for Job Jackets and scripts can be any blank folder. While updating the database, the database updater needs these folders so we can supply any blank folder to update the database.

➡ You can also perform the update using the batch file provided with the appropriate database folder.

Updating the Platform database from 11.x to 13.2

Perform the following manual steps to update your database from 11.x to 13.2.

1. On the computer where you installed the database, navigate to the Upgrader/QPP Server/Database directory.

2. Double-click the "Update.exe" file. and follow the instructions on the screen.

3. Select Oracle/SQL from the drop-down menu.

4. Follow the instructions on the screen.

5. Supply the path of the Job Jackets file used in the current Quark Publishing Platform system. By default, this file is located in the Quark Publishing Platform Server application folder.

6. Supply the path of any scripts in the current Quark Publishing Platform system. By default, these are located at C:\Program Files (x86)\Quark\Quark Publishing Platform\Server\Scripts.

➡ If you are updating from QPP 11.x to QPP 13.2, the folder for Job Jackets and scripts can be any blank folder. While updating the database, the database updater needs these folders so we can supply any blank folder to update the database.

➡ You can also perform the update using the batch file provided with the appropriate database folder.

Updating the Quark Publishing Platform database (Linux): Oracle

If you use Oracle on Linux for your Quark Publishing Platform database, perform the manual steps described below to update the Quark Publishing Platform database.

1. Shut down Quark Publishing Platform Server.

2. Navigate to the Upgrader/QPP Server/Database/Oracle directory.

3. Copy the "Update" folder to the local hard drive on the computer where you installed Oracle. This folder contains the database update scripts.

4. Display a command prompt and navigate to the "Update" folder on the local hard drive.

5. To execute the "Update.sh" script, enter sh Update.sh followed by these arguments:

- **SysPwd**: The password of the SYS user in the database.

- **QPPUser**: The name of the Quark Publishing Platform schema.

- **QPPPwd**: The password for the Quark Publishing Platform schema.

- **ServiceName**: The Oracle service name.

- **JobJacketsPath**: The path to the default Job Jackets file.

- **Scripts**: The path to the directory that contains any custom scripts.

➡ If you are updating from QPP 10.1, 10.1.1, 10.2, 10.2.2, 10.5, 10.5.1, 11.0, 11.1, 11.2.x, 12.x, 13.0 or 13.1 to QPP 13.2, the folder for Job Jackets and Scripts can be any blank folder.

Contacting Quark

The support portal allows you to log support tickets, track tickets, receive status notifications, chat with a technical support representative, search the Knowledge Base, and access product documentation.

With direct access to documentation across all Quark software - from QuarkXPress and App Studio to Quark Enterprise Solutions - you can find answers to your questions at your convenience. Our support team is also available to help, either through our support portal, or via phone for our maintenance contract customers.

If you are a Quark customer and have a current maintenance or support contract your account has already been created for you using your registered email address. If you do not have a support contract you can purchase a single support incident to get your problem resolved. If you have purchased or registered a supported product, you are eligible for free support for the first 90 days.

In the Americas

For more details, please check out our support website *www.quark.com/support*

Outside the Americas

For countries outside the Americas, please visit the following sites to access your support account:

Support Website:

- France - *www.quark.com/fr/support*
- Germany - *www.quark.com/de/support*

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