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**Created Wednesday, June 22, 2011**

## QuarkXPress Server 8 Known and Resolved Issues

- **RESOLVED in Mac OS® 10.6.2:** Text using a Type 1 font can shift position when opened on Mac OS X Snow Leopard®, affecting the leading and vertical position of the text, as well as any drop shadows applied to the text.

### ***Known Issues as of QuarkXPress Server 8.5.1***

Following is a list of known issues in QuarkXPress® Server 8.5.1.

#### **QuarkXPress Server**

- *(Mac OS X 10.6 only)* If you install QuarkXPress Server in a folder that contains an existing installation of QuarkXPress Server, the existing installation is uninstalled. (12446)
- If you try to render Modifier XML that contains an anchored table with a value specified for `TABLE@AUTOFIT`, the following error message is incorrectly generated: "Header footer or autofit cells cannot be linked." This error only occurs if `AUTOFIT` is defined for the entire anchored table.  
  
*Workaround:* Specify `AUTOFIT` attributes at the row (`ROW@AUTOFIT="true"`) or column (`COLUMN@AUTOFIT="true"`) level.
- You cannot deconstruct image sequences and buttons in Interactive layouts. (6195)
- If you set the **Non-Unicode Support Encoding** for QuarkXPress Server to **Japanese** (**QuarkXPress Server > Preferences > Open and Save** pane) or launch QuarkXPress Server on a Mac® with the system language set to Japanese, rendering requests for Western-encoding projects created in QuarkXPress 7 and earlier may result in the following error message: "The encoding information in this document does not match the encoding specified in the Non-Unicode Support section of the Open & Save preference panel. Please update the preference and try this operation again" (4275)

*Workaround:* Change the **Encoding** setting or change the server system language to a different language.

- If you use QuarkXPress Server 8.0 or earlier to deconstruct a project that contains a group, and then try to use that XML to construct a project in QuarkXPress Server 8.1, the following error message displays: "The XML document is not well formed" (7555)
- *(Windows® 2008 and Windows Vista® only)* If you install QuarkXPress Server as a service with a custom port, doc pool path, and/or log folder; and then try to launch it by double-clicking the program icon; the port, doc pool path, and/or log folder values appear to have reverted to their default values. (7928)

*Workaround:* This occurs because when you run QuarkXPress Server as a service, it runs under the LocalSystem account – but if you run it from the program icon, it runs under the current user's account and reads preference information from a different location. If you want to run QuarkXPress Server both as a service and from the program icon, provide your domain name, user name, and password when installing QuarkXPress Server so that it runs as a service under your account.

- With certain fonts, text that is flowed into a table cell may extend beyond the boundary of the cell if Auto Fit is turned on for the table. (6130)

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- If you deconstruct a project with a Bézier box that contains text, then reconstruct the project and render it in any format other than QXPDOC, the text may extend beyond the boundary of the Bézier box. (13341)
- If you create a blend from any color to None, then deconstruct and reconstruct the project, the blend in the reconstructed project is to White instead of to None. (13635)
- If you use Modifier to modify an article with an anchored group that contains an item with a drop shadow in JPEG format, the drop shadow does not display. (11925)
- If you group a table with a box, anchor the group in a text box, add text to the box until the anchored group overflows out of the box, assign the text box as a QuarkCopyDesk® article, and then try to render the article with QuarkXPress Server, one of the following messages displays: "The item cannot be positioned off the page" or "Operation failed, one or more parameters are invalid." (13941)
- If you group two linked boxes, anchor the group in a text box, assign the box as a QuarkCopyDesk article, and then use Modifier XML to copy and paste the anchored group in the article, QuarkXPress Server unexpectedly quits. (13945)
- If you try to use Modifier to create a group on one page of a spread using items on another page in the spread, the following message is incorrectly displayed: "Error Code: 10494 - There is no group with the specified identifier." (12505)
- QuarkXPress Server sometimes fails to properly deconstruct and reconstruct a single-component article that was exported from QuarkXPress. (455454)
- If you create a project with multiple layouts and multiple layout specifications, deconstruct the project with the `jjname` parameter, and then reconstruct the project, the names of the layout specifications are replaced with the names of the layouts. (457860)
- If you deconstruct a project with the `jjname` parameter and then reconstruct the project, some of the resources in the project's Job Jackets® structure might be lost. (457862, 457865)
- When using the `keepdocopen` option, it is important to save output after every Modifier request. (457366)
- You cannot use multiple master pages to add pages to an article with a Modify request. (461538)
- If you export an article in lightweight file format and include the page picture, then render the article in JPEG format with `showpagepicture=true`, the page picture does not display. To avoid this issue, render the article with `overlap=true`. (461958)
- If you try to render a project as a grayscale EPS using an EPS output style (**Edit > Output Styles > EPS > Color** pane > **Setup** drop-down list), the EPS file does not render correctly unless the **Color Manage Vector EPS/PDF** check box is checked (**QuarkXPress Server > Preferences > Color Manager** pane). (463370)
- If QuarkXPress Server is running on a Japanese edition of Mac OS® X, or if Japanese is chosen in the Encoding drop-down list (QuarkXPress Server > Preferences > Open and Save pane), QuarkXPress Server might display the message, "The encoding information in this document does not match the encoding specified in the Non-Unicode Support section of the Open & Save preference panel. Please update the preference and try this operation again." (465772)
- Boxes with duplicate names are created if a master page containing a named box is automatically inserted. (444168)

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- If you use Modifier to deconstruct and then reconstruct a project that contains a table, QuarkXPress Server might not correctly handle grids on table footers. (466512)
- If you use Modifier to import an RTF file that contains missing fonts, no error message is written to the log file. (466273)
- QuarkXPress Server cannot render a project last saved by the Japanese edition of QuarkXPress 3.3. (465632)

*Workaround:* Save the project in QuarkXPress 8.

- If you attempt to deconstruct and then reconstruct a project that contains an anchored text box with an OpenType® Ornament character, QuarkXPress Server might stop responding. (465327)
- If you deconstruct and then reconstruct a project using a copy of QuarkXPress Server running on a Japanese edition of Mac OS, the leading of the project's text might change. (465209)
- When installing QuarkXPress Server, if you set the number of subrenderers to more than one and then select **Install as service**, the number of subrenderers resets to one. (464153)
- If **Download Layout Fonts (Fonts pane)** is checked for the default output styles, East Asian characters that have been replaced by the Font Fallback feature might not display correctly in rendered projects. (467463)
- A QuarkXPress Server subrenderer might quit unexpectedly when rendering projects that use the Picture Effects feature (Vista XTensions® software). (468696)

*Workaround:* Disable Vista XTensions software and close the QuarkXPress Server **Status Monitor** window. Quark recommends keeping the **Status Monitor** window closed unless you are using it.

- If you create PPML output of a layout that includes both vertical and horizontal story directions (**Style > Story Direction**), vertical stories might display horizontally and horizontal stories might display vertically. (467446)
- QuarkXPress Server might take a long time to create PDF and PostScript® output of projects that contain a large number of East Asian glyphs. (467562)

## QuarkXPress Server Manager

- The console application for QuarkXPress Server Manager has been discontinued and replaced with start and stop script files. (5545)
- (*Mac OS only*) If, while installing QuarkXPress Server on a Mac with the system language set to Korean, you specify a cache path that contains Korean characters, the path is not stored after installation. Under such conditions, QuarkXPress Server cannot handle rendering requests. (11092)

*Workaround:* Set the path with the QuarkXPress Server Manager client application or install using a path that does not contain Korean characters.

- If you try to render a project that contains a box or layout with a name that contains <, >, &, ?, ", /, or |, the message "The XML document is not valid or well formed" displays. If you need to use these characters in box or layout names, please contact Quark® Enterprise Support. (463644)
- The QuarkXPress Server Manager client application does not fully support East Asian characters. (465491, 465521)

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## **Resolved Issues: QuarkXPress Server 8.5.1**

Following is a list of issues resolved in QuarkXPress Server 8.5.1. Note that the following is not an exhaustive list of all fixes in this version.

### **QuarkXPress Server**

- **RESOLVED:** Under processor-intensive conditions, QuarkXPress Server sometimes unexpectedly quits if the Design Grid XTensions module is loaded. (50939)
- **RESOLVED:** QuarkXPress Server sometimes unexpectedly quits while rendering certain projects. (68046)
- **RESOLVED:** QuarkXPress Server sometimes stops responding if you try to render a layout that includes East Asian characters. (70609)
- **RESOLVED:** QuarkXPress Server renderers sometimes fail to relaunch after unexpectedly quitting. (63859)
- **RESOLVED:** QuarkXPress Server sometimes unexpectedly quits or stops responding while trying to render a layout that contains hidden text. (73393, 77987)

## ***Resolved Issues: QuarkXPress Server 8.5***

Following is a list of issues resolved in QuarkXPress Server 8.5. Note that the following is not an exhaustive list of all fixes in this version.

### **QuarkXPress Server**

- **RESOLVED:** QuarkXPress Server produces an “Out of memory” error when rendering some projects in EPS or PDF format. (55122, 45685)
- **RESOLVED:** If you try to use Modifier to create a large number of anchored picture boxes and apply the FITBOXTOPICTURE operation to those boxes, and then try to open the resulting project in QuarkXPress for Windows, some of the boxes may not fit their pictures. (13948)
- **RESOLVED:** You cannot add grouped boxes to an article as a component using Modifier XML. (456274)
- **RESOLVED:** Under heavy loads, the QuarkXPress Server shadow process might not work properly. (466067)
- **RESOLVED:** If you try to upload a very large file from QuarkXPress using the Telegraph XTensions module’s **Utilities > Upload Template** command, an “Out of memory” alert displays. (32864)
- **RESOLVED:** QuarkXPress Server sometimes unexpectedly quits when constructing a layout that includes text on a path with locally applied leading. (46508)
- **RESOLVED:** There is no BASELINESHIFT attribute for the ANCHOREDBOXREF element. (47081, 53182)
- **RESOLVED:** If you deconstruct a layout that contains an anchored box, and that anchored box is in a paragraph with a style sheet that uses the default character style, text in the following paragraph may not be included in the XML. (57244)

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- **RESOLVED:** QuarkXPress may unexpectedly quit if you to deconstruct or render as XML a layout that includes a group with a position lock. (53614)
- **RESOLVED:** You cannot create a list (for example, a table of contents) in an empty box. (26362)

### ***Resolved Issues: QuarkXPress Server 8.1.6.2***

Following is a list of issues resolved in QuarkXPress Server 8.1.6.2. Note that the following is not an exhaustive list of all fixes in this version.

- **RESOLVED:** QuarkXPress Server unexpectedly quits while exporting a PDF if the layout contained missing images. (43401)
- **RESOLVED:** Some PNG renditions generated by QuarkXPress Server do not include drop shadows. (40232)
- **RESOLVED:** Performance can be slow when creating a QuarkXPress project with Modifier XML. (35807)
- **RESOLVED:** Modifier XML created by QuarkXPress Server does not include IDs for table cells. (34128)

### ***Resolved Issues: QuarkXPress Server 8.1.6.0***

Following is a list of issues resolved in QuarkXPress Server 8.1.6.0. Note that the following is not an exhaustive list of all fixes in this version.

#### **QuarkXPress Server**

- **RESOLVED:** If you use Modifier to deconstruct and reconstruct a project that uses baseline shift, the baseline shift is lost. (32684)
- **RESOLVED:** Grid Styles are not included in the Job Jackets schema for QuarkXPress and QuarkXPress Server. (32904)
- **RESOLVED:** You cannot upload a project to the doc pool if the doc pool resides on an NAS (network-attached storage) volume. (33529)

#### **QuarkXPress Server Manager**

- **RESOLVED:** The Windows path delimiter for the QuarkXPress Server Manager cache folder location is incorrectly persisted on Japanese operating systems.

### ***Resolved Issues: QuarkXPress Server 8.1.0.1***

Following is a list of issues resolved in QuarkXPress Server 8.1.0.1. Note that the following is not an exhaustive list of all fixes in this version.

#### **QuarkXPress Server**

- **RESOLVED:** If you use Modifier to modify or create a project that includes many anchored boxes, the following message may display: "Err Code:10318 - the Item cannot be positioned off the page for Box."

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- **RESOLVED:** A fit-box-to-content operation is not applied to every anchored box in a project with many pages.
- Performance for fit-box-to-content operations has been improved by 20-30%.

### **Resolved Issues: QuarkXPress Server 8.1**

Following is a list of issues resolved in QuarkXPress Server 8.1. Note that the following is not an exhaustive list of all fixes in this version.

#### **QuarkXPress Server**

- **RESOLVED:** If the second or subsequent spread in a layout has a section start with a number that is different from the spread number, you cannot render a PDF, EPS, or PostScript file that contains only that spread (for example: `http://[server]:[port]/pdf/doc.qxp?spread=2`). If the section start is in the first spread and you try to render only that spread, the entire layout renders. (4223)
- **RESOLVED:** If you try to deconstruct and reconstruct a project with a section start on the first page or a Roman-numeral page number format that is used on the page, the following error message displays: "Error Code: 10274 - The specified position to insert page is invalid." (435155)
- **RESOLVED:** You cannot render a text box with a picture box behind it (442032)
- **RESOLVED:** QuarkXPress Server might return incorrect copyfit information if a text box's **Vertical Alignment > Type** drop-down menu (**Item > Modify > Text** tab) is set to **Centered**. (442901)
- **RESOLVED:** If you try to render a single table cell using a URL like the following, QuarkXPress Server stops responding: `http://[server]:[port]/xml/doc.qxp?box=25` (4243)
- **RESOLVED:** Log files do not contain information about missing images in rendered layouts. (To log this information, check **Log Document Problems** in the **Logging** tab of the **Server Configuration** dialog box (**QuarkXPress Server** menu). (4244)
- **RESOLVED:** ID@UID attributes in <PAGE> elements contain the section ID rather than the page ID. (4251)
- **RESOLVED:** If you render a layout using a custom renderer, the suffix ".xml" is erroneously appended to the end of the name of the rendered file. (4253)
- **RESOLVED:** Boundary boxes are not always rendered for articles containing text overflows. (454646)
- **RESOLVED:** (*Windows only*) Imported EPS images may be clipped when a layout is rendered in JPEG format. (454673)
- **RESOLVED:** QuarkXPress Server cannot render blank pages in EPS format. (4254)
- **RESOLVED:** You cannot delete a picture from a picture box using Modifier. (You can now do this with the CLEARPICTURE attribute.) (458054)
- **RESOLVED:** You cannot modify a .qpt file and save it as a .qxp file, and vice-versa. (458756)
- **RESOLVED:** If you render a layout in JPEG format and attempt to give it a name that ends in .eps, QuarkXPress Server appends ".jpg" to the end of the file name. (459079)

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- **RESOLVED:** You cannot control which subrenderer a render request goes to. (459363)
- **RESOLVED:** You cannot control whether fonts are embedded in a rendered EPS file. (4261)
- **RESOLVED:** You cannot check for missing pictures and fonts in a preflight request. (461270, 472475)
- **RESOLVED:** You cannot modify the content of a box that contains an anchored group. (4265)
- **RESOLVED:** You cannot use the QuarkXPress Server XTensions API to determine whether verbose logging is turned on. (4276)
- **RESOLVED:** Locally applied mojigumi styling is lost if you deconstruct and reconstruct a layout. (4284)
- **RESOLVED:** If **Smart Quotes** is checked (**QuarkXPress Server > Preferences > Input Settings** pane), QuarkXPress sometimes reports a C++ runtime library error while processing Modifier requests. (4285)
- **RESOLVED:** When rendering separations of a layout in PDF format, QuarkXPress sometimes puts spot-color output from an imported EPS file on the Black plate. (468427)
- **RESOLVED:** Text sometimes reflows when you render a layout in QuarkXPress Server. (469572)
- **RESOLVED:** If you deconstruct and then reconstruct a layout that contains a picture with a picture background color of None, the picture's picture background color changes to White. (4293)
- **RESOLVED:** If you execute a Modify request against a layout that contains a rotated box, the box loses its rotation. (4297)
- **RESOLVED:** You cannot deconstruct Composition Zones®. (10140)
- **RESOLVED:** If you try to uninstall a running copy of QuarkXPress Server, cancel the uninstall, and then try to install a new copy of QuarkXPress Server, the Installer unexpectedly quits. (467321)
- **RESOLVED:** If you use Modifier to deconstruct and then reconstruct a project that contains a table, QuarkXPress Server might not correctly handle merged table cells and cell types in broken tables. (466404, 466783, 466904)

## QuarkXPress Server Manager

- **RESOLVED:** A security vulnerability in Apache® Tomcat® 5.5.16 (resolved by upgrading to Apache Tomcat 6.0.18).

## Resolved Issues: QuarkXPress Server 8.0

Following is a list of issues resolved in QuarkXPress Server 8.0. Note that the following is not an exhaustive list of all fixes in this version.

## QuarkXPress Server

- **RESOLVED:** QuarkXPress Server does not run on Mac OS® 10.5.x (Leopard®).
- **RESOLVED:** QuarkXPress Server cannot render a project as an EPS file in the composite RGB color space using an output style. (455064)

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- **RESOLVED:** A `getdocpoollist` request shows a file size of zero for files whose names include special characters. (456961)
- **RESOLVED:** When running in master-subrenderer mode, QuarkXPress Server stops responding if you display a dialog box after sending a rendering request with the `keepdocopen` option. (457957)
- **RESOLVED:** When QuarkXPress Server is running in master-subrenderer mode, the `savepath` parameter does not properly handle accented characters in rendering requests that use the `keepdocopen` option. (458490)
- **RESOLVED:** QuarkXPress Server unexpectedly quits if you submit a rendering request that attempts to add a placeholder with a `<CONTENT>` element inside of a `<CONTENTPH>` element to an existing text box. (458663)
- **RESOLVED:** QuarkXPress Server incorrectly handles requests that attempt to add placeholders to linked text boxes. (459193)
- **RESOLVED:** QuarkXPress Server might return incorrect copyfit information for linked text boxes. (461539)
- **RESOLVED:** QuarkXPress Server incorrectly renders projects that include clipping paths based on alpha channels. (463575)
- **RESOLVED:** If you deconstruct and then reconstruct a project that includes a box with a blend, the blend is lost. (464437)
- **RESOLVED:** QuarkXPress Server does not correctly deconstruct and reconstruct boxes with a custom corner radius. (462201)
- **RESOLVED:** QuarkXPress Server does not correctly render PDF files if Full Resolution Preview XTensions® software is not active. (443944)
- **RESOLVED:** If you render a project using a shared Job Jackets file and then open the project in QuarkXPress, QuarkXPress erroneously displays an alert asking you to specify a Job Jackets file. If you select the same Job Jackets file you used to create the project, the project displays with duplicate layout names. (444499)
- **RESOLVED:** QuarkXPress Server fails to render a project in JPEG format. (444445)
- **RESOLVED:** QuarkXPress Server fails to render Modifier requests that apply a drop shadow if Drop Shadow XTensions software or Full Resolution Preview XTensions software is not active. (443942)
- **RESOLVED:** Tabs and tab fill characters in imported “XPress Tags” files do not display correctly. (459479, 459758)
- **RESOLVED:** When you create a PDF output style, QuarkXPress Server does not properly store the settings in the **Highlight** and **Display** drop-down menus (**Hyperlinks** pane). (422736)
- **RESOLVED:** If you deconstruct a project that contains text with a paragraph style sheet and local formatting, and then insert the resulting XML into a placeholder, the line spacing of the text might change. (458858)
- **RESOLVED:** QuarkXPress Server does not automatically recognize fonts that have been installed recently. (463664)
- **RESOLVED:** If you create an EPS file using a request that imports “XPress Tags,” import the resulting EPS file into a project, export the project as an EPS file, import the resulting EPS file, and then render the project in PDF format, the EPS might not display correctly in the PDF file. (459386)

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- **RESOLVED:** If you name a color using certain Unicode® characters, the color name might display as "?". (444233)
- **RESOLVED:** QDR Search functionality works incorrectly in Mozilla® Firefox®. (457679)
- **RESOLVED:** QuarkXPress Server does not support layout specifications in Modifier XML (in addition to Job Jackets layout specification support).
- **RESOLVED:** QuarkXPress Server does not support anchored Bézier boxes.
- **RESOLVED:** QuarkXPress Server cannot be installed on Windows Server 2008. (460771)

### **QuarkXPress Server Manager**

- **RESOLVED:** QuarkXPress Server Manager does not run on Mac OS 10.5.x (Leopard).
- **RESOLVED:** If you stop QuarkXPress Server Manager while a project is open, the project remains open. (458564)