



# QuarkXPress Server Manager 8.1.6.0 ReadMe

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# QuarkXPress Server Manager 8.1.6.0 ReadMe

QuarkXPress® Server Manager coordinates rendering requests in a multiple QuarkXPress Server instance environment, using load-balancing, fail-safe, and caching capabilities to determine which server in the pool can best process each document request. If the first QuarkXPress Server instance in an array is unable to process a render request, QuarkXPress Server Manager sends the request to another instance. QuarkXPress Server Manager also provides an object-oriented programming environment for working with QuarkXPress Server, and it exposes a set of Web services and Web objects that can be used in any SOAP-compatible environments such as .NET, JavaScript™, and Java™.

The QuarkXPress Server Manager installation includes three primary components:

- QuarkXPress Server Manager Server (the server application that provides services for load-balancing, fault-tolerance, and the SOAP server that allows third-party communication with QuarkXPress Server instances through Web services)
  - ➔ By default, the QuarkXPress Server installer also installs an Apache® Tomcat Web Application Server that hosts the QuarkXPress Server Manager Server application.
  - QuarkXPress Server Manager Client (a Java application that provides a user interface for configuring QuarkXPress Server)
  - QuarkXPress Server Manager Scripting Environment (a tool for managing, running, and scheduling server-side JavaScripts written using the QuarkXPress Server Manager Web Services APIs)
- ➔ Installation instructions for QuarkXPress Server are included in the QuarkXPress Server ReadMe file.

# System requirements

## **System requirements: Mac OS**

### **Software**

- Mac OS® X Server 10.4.11 minimum
- Java J2SE™ Runtime Environment (JRE™) 1.5.x or 1.6.x

### **Hardware**

- Any state-of-the-art workstation or server system

## **System requirements: Windows**

### **Software**

- Microsoft® Windows® Server 2003 or 2008 (Windows XP, Windows Vista®, and Windows 7 can be used for development, but are not recommended for production deployment)

### **Hardware**

- Any state-of-the-art workstation or server system

# Installing: Mac OS

The QuarkXPress Server Manager installer lets you install the QuarkXPress Server Manager server, the QuarkXPress Server Manager client, and the QuarkXPress Server Manager Scripting Environment.

- ➔ You must uninstall the previous version of QuarkXPress Server Manager before installing this version. See "[Uninstalling](#)" for more information.

To install QuarkXPress Server Manager:

- 1 Disable any virus protection software. If you are concerned about a virus infecting your computer, run a virus check on the installer file and then disable your virus detection software.
  - 2 Double-click the Installer icon and follow the instructions on the screen.
  - 3 When the **Installation Type** screen displays, do one or all of the following things:
    - To install the QuarkXPress Server Manager server, check **QuarkXPress Server Manager Server**, enter a port number for the QuarkXPress Server Manager server's Tomcat server in the **Tomcat Port Number** field, and then specify a cache folder location. (The cache folder will store temporary copies of content generated by the QuarkXPress Server instances that are managed by this QuarkXPress Server Manager server.)
    - To install the QuarkXPress Server Manager client, check **Client**.
    - To install the QuarkXPress Server Manager Scripting Environment, check **Script Manager**.
- ➔ To use QuarkXPress Server Manager, you must install both the client application and the server application. You can install the client applications on an administrator's computer for remote configuration or on the server computer for local configuration.

# Installing: Windows

To install QuarkXPress Server Manager:

- ➔ You must uninstall the previous version of QuarkXPress Server Manager before installing this version. See "[Uninstalling](#)" for more information.
  
- 1 Disable any virus protection software. If you are concerned about a virus infecting your computer, run a virus check on the installer file and then disable your virus detection software.
  
- 2 Double-click the Installer icon and follow the instructions on the screen.
  
- 3 When the **Installation Type** screen displays, do one or all of the following things:
  - To install the QuarkXPress Server Manager server, check **Server**, enter a port number for the QuarkXPress Server Manager server's Tomcat server in the **Tomcat Port Number** field, and then specify a cache folder location. (The cache folder will store temporary copies of content generated by the QuarkXPress Server instances that are managed by this QuarkXPress Server Manager server.)
  
  - To install the QuarkXPress Server Manager client, check **Client**.
  
  - To install the QuarkXPress Server Manager Scripting Environment, check **Script Manager**.
  
- ➔ To use QuarkXPress Server Manager, you must install both the client application and the server application. You can install the client applications on an administrator's computer for remote configuration or on the server computer for local configuration.

# Uninstalling

- ➔ If the uninstaller detects a running instance of the application, an alert displays. Close the application before you begin to uninstall.

## Uninstalling: Mac OS

To uninstall QuarkXPress Server Manager, open the "Applications" folder on your hard drive (or the folder in which QuarkXPress Server Manager was installed) and drag the QuarkXPress Server Manager folder to the trash.

## Uninstalling: Windows

To uninstall QuarkXPress Server Manager:

- 1 Choose **Start > All Programs > QuarkXPress Server Manager 8 > Uninstall**.
- 2 Click **Yes**. The uninstaller gathers the information necessary for uninstalling and then an alert displays to notify you that the contents of the QuarkXPress Server Manager application folder will be deleted.
- 3 Click **Yes** to continue or **No** to cancel.

# Changes in this version

This version of QuarkXPress Server Manager is a maintenance release that fixes several customer-reported issues.



# Contacting Quark

If you have questions about installing, configuring, or using this software, please contact Quark Inc.

## In the Americas

For enterprise product technical support (QPS and QuarkXPress Server), please call 800.788.0045 between 7:00 a.m. and 6:00 p.m. Mountain Time, Monday through Friday, or send an e-mail message to [enterprisesupport@quark.com](mailto:enterprisesupport@quark.com).

For desktop product technical support (QuarkXPress and QuarkCopyDesk®), please visit the Quark Web site at [www.quark.com](http://www.quark.com). Live online chat is available between 12:00 a.m. Monday and 11:59 p.m. Friday (Mountain Time), or send an e-mail message to [techsupp@quark.com](mailto:techsupp@quark.com).

For product information, please visit the Quark Web site at [www.quark.com](http://www.quark.com), or send an e-mail message to [cservice@quark.com](mailto:cservice@quark.com).

## Outside the Americas

Technical support is available by phone between 8.30 and 17.30 Central European Time, Monday through Friday, or by sending an e-mail message to [enterprisesupport@quark.com](mailto:enterprisesupport@quark.com).

From Austria, Belgium, Denmark, France, Germany, Ireland, Luxembourg, The Netherlands, and the United Kingdom, please call 00800 2505 2606.

From all other countries outside the Americas, please call +41 32 720 14 14.

For product information, please visit the Quark Web site at [euro.quark.com](http://euro.quark.com), or send an e-mail message to [eurocservice@quark.com](mailto:eurocservice@quark.com).

## In Australia

For technical support, please call 1 800.670.973 between 10:00 a.m. and 7:00 p.m. Sydney Time (AEST), Monday through Friday, or send an e-mail message to [austechsupp@quark.com](mailto:austechsupp@quark.com).

# Legal notices

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