2017 QUARKXPRESS SERVER

QuarkXPress Server 2018 - September 2019 Update Known and Resolved Issues

2019/12/13

Contents

Resolved Issues: QuarkXPress Server 2018 - September 2019 Update 1

Resolved Issues: QuarkXPress Server 2018 - July 2019 Update..3

Resolved Issues: QuarkXPress Server 2018 - February 2019 Update 4

Resolved Issues: QuarkXPress Server 2018 5

Resolved Issues: QuarkXPress Server 2017 6

Resolved Issues: QuarkXPress Server 2017 (13.x) 7

Resolved Issues: QuarkXPress Server 2017 (13.1) 7

Resolved Issues: QuarkXPress Server 2017 (13.1.1) 8

Resolved Issues: QuarkXPress Server 2017 March 2018 Update (13.2.2) 8

Resolved Issues: QuarkXPress Server 2017 August 2018 Update (13.2.3) 8

Resolved Issues: QuarkXPress Server 2016 10

Resolved Issues: QuarkXPress Server 2016 (12.2.3.3) 10

Resolved Issues: QuarkXPress Server 2016 (12.2.3) 10

Resolved Issues: QuarkXPress Server 2016 (12.2.1.2) 10

Resolved Issues: QuarkXPress Server 2016 (12.2.1.1) 11

Resolved Issues: QuarkXPress Server 2016 (12.2.1) 11

Resolved Issues: QuarkXPress Server 2015 12

Resolved Issues: QuarkXPress Server 2015 (11.2.4.4) 12

Resolved Issues: QuarkXPress Server 2015 (11.2.4.3) 12

Resolved Issues: QuarkXPress Server 2015 (11.2.4.2) 12

Resolved Issues: QuarkXPress Server 2015 (11.2.4.1) 13

Resolved Issues: QuarkXPress Server 2015 (11.2.4) 13

Resolved Issues: QuarkXPress Server 2015 (11.2.3) 13

Resolved Issues: QuarkXPress Server 2015 (11.2.2.3) 14

Resolved Issues: QuarkXPress Server 2015 (11.2.2.2) 14

Resolved Issues: QuarkXPress Server 2015 (11.1.0.4) 14

Known Issues in QuarkXPress Server 2018 - February 2019

Update 15

Legal Notices 17

Resolved Issues: QuarkXPress Server 2018 - September 2019 Update

Following is a list of issues resolved in QuarkXPress Server 2018 - September 2019 Update (14.3). Note that this is not an exhaustive list of all fixes in this version.

- **Resolved**: Extra row added to table with rotated text in header with rowspan. (3274)
- **Resolved**: Footnote numbering restarts with page sequence. (16543)
- **Resolved**: PDF properties trimming issue for larger strings requested from QuarkXPress Server. (24179)
- **Resolved**: Footnotes in inline tables are not rendered in correct order. (33718)
- **Resolved**: EROS Cypress Table MERGE issue. (34168)
- **Resolved**: Error #10073 - Either renderer could not process the request OR request timed-out. (39379)
- **Resolved**: QuarkXPress Server hangs when specific tables go non-over-matter. (48806)
- **Resolved**: Not able to add fonts in QuarkXPress Server 2018 using manage fonts option. (53367)
- **Resolved**: Temporary files in AppData\Local\Temp folder drain disk space on QuarkXPress Server machine. (53461)
- **Resolved**: Invalid INLINEBOX references on creating XML deconstruct. (53584)
- **Resolved**: QuarkXPress Server production issue - mixed headers and footers for facing pages. (58521)
- **Resolved**: Over-matter in table cells when frame is applied through the table style. (60565)
- **Resolved**: Losing table row content. (60772)
- **Resolved**: German language set on character stylesheets is overridden with English (US) in QXPDOC renditions. (61456)
- **Resolved**: Footnote gets repeated on next page. (61470)
- **Resolved**: Broken cross-ref errors should also be listed with errors on the first/last page. (87379)
- **Resolved**: Unwanted space gets added before the section when footnotes are added. (52348)

- **Resolved**: Paragraphs applied with column flow settings as overridden attributes appear overlapped on body text. (85930)

Resolved Issues: QuarkXPress Server 2018 - July 2019 Update

Following is a list of issues resolved in QuarkXPress Server 2018 - July 2019 Update (14.2.1.2 and 14.2.1.3). Note that this is not an exhaustive list of all fixes in this version.

- **Resolved:** (14.2.1.2): If the row height is specified for a table row, the text in immediate row following at continued row is cut in PDF. (49657)
- **Resolved:** (14.2.1.2): Incorrect formatting for TOC list items. (53027)
- **Resolved:** (14.2.1.2): Automatic TOC does not render more than 256 characters in the PDF output. (53280)
- **Resolved:** (14.2.1.2): Table not formatting correctly. (55320)
- **Resolved:** (14.2.1.2): Last few table rows are not rendered in PDF output Tables with SPAN="PAGEWIDTH" when table breaks more than 2 pages. (56711)
- **Resolved:** (14.2.1.3): QuarkXPress Server fails to modify the project with customer provided modifier. (42897)
- **Resolved:** (14.2.1.3): Status Monitor on QuarkXPress Server Admin Client appears blank in Internet Explorer. (53404)
- **Resolved:** (14.2.1.3): Incorrect deconstruct XML, multiple paragraphs text merged into the first paragraph and the remaining paragraphs appear as empty. (54935)
- **Resolved:** (14.2.1.3): TOC page number alignment style. (58382)

Resolved Issues: QuarkXPress Server 2018 - February 2019 Update

Following is a list of issues resolved in QuarkXPress Server 2018 - February 2019 Update (14.2.1). Note that this is not an exhaustive list of all fixes in this version. Fixes from cumulative hotfixes have been carried forward into this version.

- **RESOLVED**: Occasional output failure due to merged rows of a table are breaking across pages with one or more cells with multi-paragraph footnotes. (46550)
- **RESOLVED**: **Keep With Next** defined at the template level can lead to occasional output failures. (47998)
- **RESOLVED**: A server request will time out under a specific circumstance when the document contains an Xref at the end of a paragraph that cross-references a table on a landscape page. (48169)
- **RESOLVED:** The PDF does not log text overflow in table cells even though append error URL parameter is set. (50470)
- **RESOLVED**: Occasional Text truncation when table layout when the table's continued row is specified with an absolute `rowheight`. (49657)
- **RESOLVED**: Incorrect page numbering occurs on landscape pages if multiple lists (e.g TOContents, TOFigures. TOTables.) are part of the same page sequence resulting in a multipage TOC pages. (50635)

Resolved Issues: QuarkXPress Server 2018

Following is a list of issues resolved in QuarkXPress Server 2018 Update (14.0.2). Note that this is not an exhaustive list of all fixes in this version.

- **RESOLVED**: The modifier fails to generate a PDF due to inaccessible hyperlinks. (32869)
- **RESOLVED**: Table content is being displaced from its original position (shifts up to cell boundary). (32911)
- **RESOLVED**: Table data is going into over-matter. (33108)
- **RESOLVED:** Lists are not being restarted. (33781)
- **RESOLVED**: Publishing fail error. (33799)
- **RESOLVED**: The presence of a last page number content variable with scope section (default) in a template results in a failure of the **Modify**request. (32095)
    - Workaround: Works if scope is **Layout**.

Resolved Issues: QuarkXPress Server 2017

Following is a list of issues resolved in QuarkXPress Server 2017. Note that this is not an exhaustive list of all fixes in this version.

- **RESOLVED**: The **INSET** attribute is not being honored in **HEADERTROWSTYLE** and **FOOTERTROWSTYLE** in **TABLESTYLE**. (198185)
- **RESOLVED**: PDF rendition is failing with the PDF/X-3:2002 output style. (216255)
- **RESOLVED**: An **INLINETABLE** defined inside a **TROW** with a given **ROWHEIGHT** is not rendered when the size of the **INLINETABLE** exceeds the given height of **TROW**. (220204)
- **RESOLVED**: There are several issues when applying background color to the text. (257492)
- **RESOLVED**: An extra space is added when tables are moved from a small width box to a large width box. (266783)
- **RESOLVED**: PDF generation fails for long hyperlinks beyond 256 characters. (270765)
- **RESOLVED**: In flow automation use cases, crash when a single row of a table contains more than 2 pages of content and the flow box height on the rest of the body pages is less than that of the cover page flow box height. (273810)
- **RESOLVED**: Strikethrough lines extend till the beginning of the page. (276117)
- **RESOLVED**: A callout containing a large exhibit does not fit properly on a full page. Blank space is left between the callout (with large exhibit) and the end of the page. (277172)
- **RESOLVED**: Some rows are missing in the breakable table on PDF output if there is a callout anchor aligned to the bottom of the page. (277935)
- **RESOLVED**: Automatic and timely recoverability of the of QuarkXPress Server Renderer processes when processing a rendering job with bad data. (278314)
- **RESOLVED**: QXPS becomes non-responsive after running a request containing callouts (margin notes) and footnotes. (278334)
- **RESOLVED**: Unable to import an image in a box under **STATICCONTENT** that is in the QXPS sub-folder of **Docpool**. (278441)

- **RESOLVED**: Strike through starts from the left of the page on a numbered list. (279179)
- **RESOLVED**: If a **PAGESEQUENCE** has multiple **LIST** generation statements for Table of Contents, Table of Figures, or Table of Tables, **FORCEPAGECOUNT** inserts multiple blank pages. (279390)
- **RESOLVED**: An extra row added to a table with rotated text in the header with rowspan. (279267)
- **RESOLVED**: Applying background color to a paragraph in a table cell applies background shading to the entire table. (279352)

Resolved Issues: QuarkXPress Server 2017 (13.x)

The following sections list quality improvements made for specific enterprise customers since the original 2017 (13.x) release.

Resolved Issues: QuarkXPress Server 2017 (13.1)

Following is a list of issues resolved in QuarkXPress Server 2017 (13.1). Note that this is not an exhaustive list of all fixes in this version.

- **RESOLVED**: Logging Enhancements: Create separate renderer log for each renderer process. (189291)
- **RESOLVED**: Page numbers for Hyperlink in the landscape page not displaying. (277391)
- **RESOLVED**: Hyperlinks in footnotes are not working. (277477)
- **RESOLVED**: Endnotes are not rendered properly when a callout is present in a flow box. (281390)
- **RESOLVED**: The renderer hangs when processing a png image that had a "Bad File Format" warning when imported in QuarkXPress. (282127)
- **RESOLVED**: Unable to generate a preview of Quark Author documents. Hangs due to **LastPageNumber** content variable usage. (282680)
- **RESOLVED**: Modifier request fails when there is a table inside a callout. (282738)
- **RESOLVED**: Paragraphs with the same ParaShading (Frame Border) does not get merged if the paragraph contains an inline table. (283007)
- **RESOLVED**: InlineTable goes into over-matter if there is a paragraph with **SHADINGSTYLE** (Frame width specified). (283012)
- **RESOLVED**: Every landscape page after an embedded landscape **PAGESEQUENCE**, is a right page. This occurs only when there is odd number of pages before the nested PAGESEQUENCE. (283028)
- **RESOLVED**: Using Rubi Text in a continued table header disturbs the rendition of the table. (283317)
- **RESOLVED**: Data loss occurs when a table cell breaks across pages. (283587)

- **RESOLVED**: Contents of the table is truncated when more than one callout stack together. (283874)
- **RESOLVED**: QuarkXPress Server requests fails due to footnote race condition. (283886)
- **RESOLVED**: Table get distorted when a footnote is inserted into it. (283929)
- **RESOLVED**: Vertically merged cells misbehave when a table breaks across pages. (283930)
- **RESOLVED**: Figure in the callout disappears when preceded by any content. (284105)
- **RESOLVED**: Ability to create **INLINETABLE** in an **INLINEITEM**. (284423)
- **RESOLVED**: Gradient color is not shown in PDF when text is flown through a Modifier request if a box has a gradient color. (285330)

Resolved Issues: QuarkXPress Server 2017 (13.1.1)

Following is a list of issues resolved in QuarkXPress Server 2017 (13.1.1). Note that this is not an exhaustive list of all fixes in this version.

- **RESOLVED:** Content is lost from tables and render fails to generate output. (286187)
- **RESOLVED:** Vertical text in tables is being truncated or showing a data loss. (287165)

Resolved Issues: QuarkXPress Server 2017 March 2018 Update (13.2.2)

Following is a list of issues resolved in QuarkXPress Server 2017 March 2018 Update (13.2.2). Note that this is not an exhaustive list of all fixes in this version.

- **RESOLVED**: Table headings on continuing pages are truncated. (19690)
- **RESOLVED**: Installing QuarkXPress Server 2017 in silent mode is not working with Domain System settings if 'Install QXPS as a service' is checked. (19217)
- **RESOLVED**: Extra row are added to PDF output if merged cells have rotated content. (284094)
- **RESOLVED:** The last page number on landscape pages is incorrect. (20427)
- **RESOLVED**: Hyperlinks in anchored boxes (Inline table and entry) are not working. (18346)

Resolved Issues: QuarkXPress Server 2017 August 2018 Update (13.2.3)

Following is a list of issues resolved in QuarkXPress Server 2017 August 2018 Update (13.2.3). Note that this is not an exhaustive list of all fixes in this version.

- **RESOLVED**: A large space appears between the top of the page and a paragraph after a landscape page. (84954)
- **RESOLVED**: Landscape pages are numbered incorrectly if the TOC extends to more than 1 page. (84130)

- **RESOLVED**: A TOC with multiple "Lists" is incorrect. (84916)
- **RESOLVED:** Full width tables spanning multiple pages are lost, after making it a BREAKABLE table. (289428)
- **RESOLVED**: Content is lost from the front page due to a page width callout. (289140)
- **RESOLVED**: Content is missing and there is an ordering issue in page width callout anchors. (289146)
- **RESOLVED**: Content ordering is incorrect due to multiple callouts in QuarkXPress output. (289157)
- **RESOLVED**: The page width callout Anchor is aligned with the page edge instead of the page margin. (289145)
- **RESOLVED:** An inlinebox with round corners does not size correctly. (23649)
- **RESOLVED**: The `FORCEPAGECOUNT` for the last page does not work correctly (inserts the page in a new spread) in the case of facing master pagination rules. (28620)
- **RESOLVED**: The same PDF attachment file is showing different behavior in landscape and portrait. (31217)
- **RESOLVED**: *(macOS only):* An error occurs when generating the project xml if a guide (vertical guide with any color and horizontal guide with default color) is added to the project. (289560)
- **RESOLVED**: *(macOS only):* An error occurs when generating a QuarkCopyDesk article's xml. (289592)

Resolved Issues: QuarkXPress Server 2016

The following sections list quality improvements made for specific enterprise customers since the original 2016 (12.x) release.

Resolved Issues: QuarkXPress Server 2016 (12.2.3.3)

Following is a list of issues resolved in QuarkXPress Server 2016 (12.2.3.3). Note that this is not an exhaustive list of all fixes in this version.

- **RESOLVED**: Footnote body is being overlapped by preceding callout box. (19737)
- **RESOLVED**: **VALIGN = CENTER** on spanned rows of a non-breakable table is not working. (16232)

Resolved Issues: QuarkXPress Server 2016 (12.2.3)

Following is a list of issues resolved in QuarkXPress Server 2016 (12.2.3). Note that this is not an exhaustive list of all fixes in this version.

- **RESOLVED:** Footnotes are being separated from their section and moving to the next page when there is a race condition, even when there are only a few footnotes present. (30026-108393)

Resolved Issues: QuarkXPress Server 2016 (12.2.1.2)

Following is a list of issues resolved in QuarkXPress Server 2016 (12.2.1.2). Note that this is not an exhaustive list of all fixes in this version.

- **RESOLVED**: Text is lost and table data is incomplete when **BREAKROWACROSSPAGS**=false). (273646)
- **RESOLVED**: Unable to import an image in box under **STATICCONTENT** which is in a sub folder of **Docpool**. (278441)
- **RESOLVED**: Modifier FIT and FITTEXT do not work as expected.
- **RESOLVED**: Conflict with resizing images and applying Keep with Next.

Resolved Issues: QuarkXPress Server 2016 (12.2.1.1)

Following is a list of issues resolved in QuarkXPress Server 2016 (12.2.1.1). Note that this is not an exhaustive list of all fixes in this version.

- **RESOLVED**: QuarkXPress server hangs while processing row consisting rowspan. (273287)
- **RESOLVED**: Text disappears when the preceding para attributes are changed if **Keep with Next** is applied on the superseding paragraph and the preceding paragraph has **Rule Below** applied. A crash occurs when double clicking on that same paragraph thereafter. (272015)

Resolved Issues: QuarkXPress Server 2016 (12.2.1)

Following is a list of issues resolved in QuarkXPress Server 2016 (12.2.1). Note that this is not an exhaustive list of all fixes in this version.

- **RESOLVED**: An extra space is added when tables move from a small width box to a large width box. (266783)
- **RESOLVED**: An error occurs while exporting a PDF if the template contains PDF images in a missing state. (269161)

Resolved Issues: QuarkXPress Server 2015

The following sections list quality improvements made for specific enterprise customers since the original 2015 (11.x) release.

Resolved Issues: QuarkXPress Server 2015 (11.2.4.4)

Following is a list of issues resolved in QuarkXPress Server 2015 (11.2.4.4). Note that this is not an exhaustive list of all fixes in this version.

- **RESOLVED**: QuarkXPress Server becomes non-responsive after running a request containing callouts. (278334)

Resolved Issues: QuarkXPress Server 2015 (11.2.4.3)

Following is a list of issues resolved in QuarkXPress Server 2015 (11.2.4.4). Note that this is not an exhaustive list of all fixes in this version.

- **RESOLVED**: A wide exhibit on the second page of landscape documents scales down. (272604)
- **RESOLVED**: A small exhibit scales up instead of being scaled down when it is the first item on the second page. (271317)
- **RESOLVED**: Small side by side exhibits shrink when flowing from a cover page to a body page. (276357)

Resolved Issues: QuarkXPress Server 2015 (11.2.4.2)

Following is a list of issues resolved in QuarkXPress Server 2015 (11.2.4.2). Note that this is not an exhaustive list of all fixes in this version.

- **RESOLVED**: A standard exhibit that is moving to the second page is scaled up to 102% whereas when it is inserted on the third page it is not scaled up. (272989)
- **RESOLVED**: A standard exhibit is moving to the second page leaving the second column of the first page empty. (272948)
- **RESOLVED**: Wide exhibits on the second page of landscape documents are scaled down. (272604)

- **RESOLVED**: Some content within tables seems to be getting cut off during publishing. (267399)
- **RESOLVED**: Pink errors at the end of the document. (272419)

Resolved Issues: QuarkXPress Server 2015 (11.2.4.1)

Following is a list of issues resolved in QuarkXPress Server 2015 (11.2.4.1). Note that this is not an exhaustive list of all fixes in this version.

- **RESOLVED**: PDF generation fails for documents containing long hyperlinks (beyond 256 characters). (270766)

Resolved Issues: QuarkXPress Server 2015 (11.2.4)

Following is a list of issues resolved in QuarkXPress Server 2015 (11.2.4). Note that this is not an exhaustive list of all fixes in this version.

- **RESOLVED**: Small exhibits in the second column of the first page overlaps with the author column at the right. (266796)
- **RESOLVED**: Charts/Images render too small after applying **SCALEUP**="true". (268195)
- **RESOLVED**: Missing content in PDF, working fine in qxpdoc. (268199)

Resolved Issues: QuarkXPress Server 2015 (11.2.3)

Following is a list of issues resolved in QuarkXPress Server 2015 (11.2.3). Note that this is not an exhaustive list of all fixes in this version.

- **RESOLVED**: Preview of landscape pages in portrait layout is not correct in Platform. (183789)
- **RESOLVED**: Further profile for improving performance in output. (258149)
- **RESOLVED**: In round trip modification, QuarkXPress Server is not interpreting **RULE OFFSET** correctly. (263789)
- **RESOLVED**: Random crashes occur when the first instance of an online box is empty. (258273)
- **RESOLVED**: An error occurs when an inline table containing merged rows when the **COLGROUP@WIDTH** is so small that not even a single character can fit in that column. (259096)
- **RESOLVED**: QuarkXPress crashes when a callout table has numerous rows. (259898)
- **RESOLVED**: An inline box anchored with the modifier in a static box randomly disappears from the output. (260369)
- **RESOLVED**: An inline item anchored with the modifier in a static box randomly disappears from the output. (260735)

- **RESOLVED**: “Table does not break as expected” - Overflow in the last row. (262726)
- **RESOLVED**: Callout table tiling does not occur when the callout table is preceded by a callout box. (262730)
- **RESOLVED**: Invalid page number when there’s only one landscape page-sequence. (262762)
- **RESOLVED**: Keep with next paragraph for headings does not work when it is followed by an anchored box that moves to the next page in order to fit the data. (262763)
- **RESOLVED**: Two tables in a two-column inline box fail to render when they are at the end of the page. (262849)

Resolved Issues: QuarkXPress Server 2015 (11.2.2.3)

Following is a list of issues resolved in QuarkXPress Server 2015 (11.2.2.3). Note that this is not an exhaustive list of all fixes in this version.

- **RESOLVED**: QuarkXPress Server renderers get stuck and don’t process any further requests. (262134)

Resolved Issues: QuarkXPress Server 2015 (11.2.2.2)

Following is a list of issues resolved in QuarkXPress Server 2015 (11.2.2.2). Note that this is not an exhaustive list of all fixes in this version.

- **RESOLVED**: Further profile for improving performance in output. (258149)
- **RESOLVED**: QuarkXPress Server consumes all memory. (257426)
- **RESOLVED**: QuarkXPress Server memory leak problem. (257467)
- **RESOLVED**: Content order is incorrect if there are multiple TOCs in the same box when a document has landscape pages. (258997)
- **RESOLVED**: Callouts overlap the body of the footnotes. (220509)

Resolved Issues: QuarkXPress Server 2015 (11.1.0.4)

Following is a list of issues resolved in QuarkXPress Server 2015 (11.1.0.4). Note that this is not an exhaustive list of all fixes in this version.

- **RESOLVED**: Page reference evaluation is inconsistent. (250673)

Known Issues in QuarkXPress Server 2018 - February 2019 Update

Following is a list of known issues in QuarkXPress® Server 2018 - February 2019 Update (14.2.1).

- User is unable to specify multiple insets in a table cell. (176797)
- **THEAD** does not honor the **ROWHEIGHT** attribute. (210443)
- User is unable to control how far the fill character and page number appears from each other. (261301)
- User is unable to set the on/off grids up to the cell level in **INLINETABLEs**. (262175)
- There is no support for QuarkXPress layout duplication in QuarkXPress Server using adaptive rules. (274188)
- There is no support for QuarkXPress transparency and blend modes in QuarkXPress Server. (274193)
- *(macOS only)*: Some values of status Monitor on QXPSADMIN webpage are not getting updated but this does not affect any rendering capabilities.(286102)
- In some unique situations, one or more parameters are invalid error is thrown when constructing a QuarkCopyDesk article from modifier XML. (49804)
- Platform is not able to render PDFs after waiting for rendering of callout tables, that span a full page width. (47917)
- Character properties applied on any part of footnote are carried forward through the entire footnote. (49786)
- PDFs with East Asian Text fails. The East Asian H&J settings generate one of the following errors: “Renderer could not process the request” OR “Request timed-out”. (44583)
- In some documents, table content produces over-matter. (47742)
- Copying some cross-references two or more times can break the link on duplicated references (e.g. from a figure to a paragraph). (51303)
- The table content produces over-matter when generating a PDF from modifier. (50859)
- In one unique customer test case, an error is thrown: “the color can not be applied to the picture.” (50942)

- In a QuarkCopyDesk test case, a “There is no box with the specified name” exception is thrown. (50943)
- No error is shown if the docpool location is set to an invalid path in preferences. (50980)
- Data loss occurs when constructing an article from a deconstructed article containing nested anchor data. (51102)
- The XML document is not valid or well-formed when constructing a QuarkCopyDesk article from the deconstructed article. (51107)
- PDF output times out after 30 minutes. (51128)
- Folders and files are not being deleted even after a successful request. (51192)
- Document pool assets are not shown in the Admin UI of QuarkXPress Server. (51195)
- Server Information is not opening in QuarkXPress Server. (51196)
- An error occurs when modifying an item in a PDF rendition. (51221)
- QuarkCopyDesk file preview does not work when QuarkXPress Server has a docpool of S3. (51282)
- The policy required for QuarkXPress Server is not the recommended standard. QuarkXPress Server currently needs permissions for the complete bucket. (51287)

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