



# QuarkXPress 8.02 ReadMe

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# QuarkXPress 8.02 ReadMe

QuarkXPress® 8 offers an updated user interface and a host of new features. Box and Bézier tools are more intuitive and importing content is easier. The Design Grid and Hanging Character features bring high-end typography to your layouts. The universal file format lets you open and edit a project created in any current or previous language edition of QuarkXPress. Item Styles, Item Find/Change, and the **Guides** palette help you to work smarter. Quark Interactive Designer™ lets you create SWF output with no coding required. You can even import native Adobe® Illustrator® files.

# System requirements

## SYSTEM REQUIREMENTS: MAC OS

### Software

- Mac OS® X 10.4.6, Mac OS X 10.5.x

### Hardware

- G5 or faster PowerPC® processor or Mac® Intel® processor (G4 minimum)
- 1GB RAM (256MB minimum)
- 1GB hard disk space

### Optional

- An Internet connection for activation
- DVD-ROM drive for installation from DVD (not required for installation from download)

## SYSTEM REQUIREMENTS: WINDOWS

### Software

- Microsoft® Windows® XP (Service Pack 2 or 3) or Windows Vista® 1.0 (certified on Windows Vista)

### Hardware

- 1GB RAM (256MB minimum on Windows XP, 512MB minimum on Windows Vista)
- 500MB hard disk space

### Optional

- An Internet connection for activation
- DVD-ROM drive for installation from DVD (not required for installation from download)

# Installing: Mac OS

To install QuarkXPress:

- 1 Disable any virus protection software. If you are concerned about a virus infecting your computer, run a virus check on the installer file, then disable your virus detection software.
- 2 Double-click the installer icon and follow the instructions on the screen.

## PERFORMING A SILENT INSTALLATION

The silent installation feature lets users install QuarkXPress on their computers over a network without having to follow step-by-step instructions. This feature is useful for large group installations when performing manual installations is cumbersome.

### PREPARING FOR SILENT INSTALLATION: MAC OS

To enable Mac OS users to perform a silent installation on their computers, an administrator must make the following modifications:

- 1 Copy everything from the disc or disk image that contains the installer to an empty folder on the local hard disk.
- 2 Using the local copy of the installer, install QuarkXPress on the local hard disk. The installer creates a "setup.xml" file in the folder where the installer is located.
- 3 Share the folder that contains the installer and the "setup.xml" file with users who are licensed to install QuarkXPress.

### PERFORMING A SILENT INSTALLATION: MAC OS

To perform a silent installation on Mac OS, an end user must follow these steps:

- 1 Copy the installer folder that contains the "setup.xml" file to your computer.
- 2 Double-click the QuarkXPress installer icon and follow the instructions on the screen.

## ADDING FILES AFTER INSTALLATION: MAC OS

To add files after installation, double-click the installer icon. Use the **Custom Install** list to select the items to install.

# Installing: Windows

To install QuarkXPress:

- 1 Disable any virus protection software. If you are concerned about a virus infecting your computer, run a virus check on the installer file, then disable your virus detection software.
- 2 Double-click the installer icon and follow the instructions on the screen.

## PERFORMING A SILENT INSTALLATION

The silent installation feature lets users install QuarkXPress on their computers over a network without having to follow step-by-step instructions. This feature is useful for large group installations when performing manual installations is cumbersome.

### PREPARING FOR SILENT INSTALLATION: WINDOWS

To enable Windows users to perform a silent installation on their computers, an administrator must make the following modifications:

- 1 Copy everything from the disc or disk image that contains the installer to an empty folder on the local hard disk.
- 2 Using the local copy of the installer, install QuarkXPress on the local hard disk. The installer creates a "setup.xml" file in the folder where the installer is located.
- 3 Open the "silent.bat" file in a text editor and make sure the path of the "setup.exe" file is in the first line as follows: `'[network path of setup.exe file]' /s /v'/qn'`
- 4 Share the folder that contains the installer and the "setup.xml" file with users who are licensed to install QuarkXPress.

### SILENT INSTALLATION: WINDOWS

To perform a silent installation on Windows, an end user must follow these steps:

- 1 Navigate to the shared folder that contains the "setup.xml" and "silent.bat" files.
- 2 Double-click the "silent.bat" file and follow the instructions on the screen.

### ADDING FILES AFTER INSTALLATION: WINDOWS

To add files after installation:

- 1** Double-click the "setup.exe" icon.  
The **Setup** dialog box displays.
- 2** Click **Next**.  
The **Program Maintenance** screen displays.
  - Click **Modify** to choose the files to install. You can install new files or remove previously installed files.
  - Click **Repair** to correct minor issues related to installed files. Use this option if you experience issues with missing or damaged files, shortcuts, or registry entries.
- 3** Click **Next**.
  - If you clicked **Modify** in the previous dialog box, the **Custom Setup** screen displays. Make the appropriate modifications, then click **Next**. The **Ready to Modify the Program** screen displays.
  - If you clicked **Repair** in the previous dialog box, the **Ready to Repair the Program** screen displays.
- 4** Click **Install**.
- 5** Click **Finish** when the system notifies you that the process is complete.



# Upgrading

To upgrade QuarkXPress to this version:

- 1 Disable any virus protection software. If you are concerned about a virus infecting your computer, run a virus check on the installer file, then disable your virus detection software.
  - 2 Double-click the installer icon and follow the instructions on the screen.
  - 3 When the **Validation Code** screen displays, choose **Upgrade** from the **Installation Type** drop-down menu. If you have your upgrade validation code, enter it in the **Enter your validation code** fields. If you do not have an upgrade validation code, click **Get validation code** to go to the Quark Web site, follow the instructions on the screen to get the validation code, and then enter the validation code in the **Enter your validation code** fields.
  - 4 Click **Continue** and follow the instructions on the screen.
- ➔ The upgrader installs a new copy of QuarkXPress. It does not replace the earlier version.

# Installing or upgrading with QLA

Quark® License Administrator (QLA) is software that manages licensed Quark products. If you purchased an educational site license or a commercial site license, you most likely received a QLA CD-ROM when you purchased QuarkXPress. QLA must be installed on your network before you install QuarkXPress.

If QLA is already installed and you are installing QuarkXPress, the **License Server Details** dialog box displays after you enter your registration information. Before proceeding, verify that you have the information you need to enter values in the following fields:

- **License Server IP Address:** Enter the IP address or server name for the server you have designated as the license server. The license server handles requests from license clients.
- **License Server Port:** Enter the value for the license server port. This number is determined when the QLA software is registered online. The license server port is the port through which license server requests flow.
- **Backup Server IP Address:** Enter the IP address or server name for the server you have designated as the backup license server.
- **Backup Server Port:** Enter the value for the backup license server port.

# Registering

To register your copy of the application, visit the "Online registration" page of the Quark Web site (see [Contacting Quark](#)). If you cannot register online, see [Contacting Quark](#) for contact information.

# Activating

If you have a single-user copy of QuarkXPress, you must activate it. To activate QuarkXPress when you launch it, click **Activate Now**.

If you do not want to activate QuarkXPress when you launch it, click **Continue**. QuarkXPress presents the option to activate it each time you launch the application until you activate it.

If you do not activate QuarkXPress, you can use it for 30 days after installation; after 30 days, the product runs in demonstration mode and must be activated before it will run as a full version.

➔ If you cannot activate online, see [Contacting Quark](#) for contact information.

# Uninstalling

- ➔ If the uninstaller detects a running instance of the application, an alert displays. Close the application before you begin to uninstall.

## UNINSTALLING: MAC OS

To uninstall QuarkXPress, open the "Applications" folder on your hard drive (or the folder in which QuarkXPress was installed) and drag the QuarkXPress folder to the trash.

## UNINSTALLING: WINDOWS

To uninstall QuarkXPress:

- 1** Choose **Start > All Programs > QuarkXPress > Uninstall**.
  - 2** Click **Yes**. The uninstaller gathers the information necessary for uninstalling and then an alert displays to notify you that the contents of the QuarkXPress application folder will be deleted.
  - 3** Click **Yes** to continue or **No** to cancel.
- ➔ You can also uninstall by running the installer again.

# Changes in this version

This section describes new features in this version of QuarkXPress.

## EDIT LICENSE CODE

With QuarkXPress 8.02, you can change the validation code of an installed copy of QuarkXPress. By changing this code, you can change a Test Drive version (formerly called "evaluation copy") of QuarkXPress into a fully functional version, change the languages supported by the user interface, or change QuarkXPress into a Plus edition.

To change the validation code, choose **QuarkXPress/Help** > **Edit License Code**, enter the new license code, and then quit and relaunch the application.

To get a new validation code, contact Quark Technical Support (for more information, see "[Contacting Quark](#)").

## UPDATED PANTONE COLOR LIBRARIES

The PANTONE color libraries have been updated in QuarkXPress 8.02 to support the latest colors from PANTONE (PANTONE Goe™ Bridge coated).

# Known and resolved issues

For lists of known issues and resolved issues in this version of the software, visit the Quark Web site at [www.quark.com](http://www.quark.com), [euro.quark.com](http://euro.quark.com), or [japan.quark.com](http://japan.quark.com).

# Contacting Quark

If you have questions about installing, configuring, or using this software, please contact Quark Inc.

## IN THE AMERICAS

For technical support, please call 800.676.4575 between 12:00 a.m. Monday and 11:59 p.m. Friday (Mountain Time), or send an e-mail message to [techsupp@quark.com](mailto:techsupp@quark.com).

For product information, please visit the Quark Web site at [www.quark.com](http://www.quark.com), or send an e-mail message to [cservice@quark.com](mailto:cservice@quark.com).

## OUTSIDE THE AMERICAS

In Europe, technical support is available by phone between 8.30 and 17.30 Central European Time, Monday to Friday. Use one of the following local toll-free numbers:

- **UK:** 0800 032 5714
- **Ireland:** 1 800 882 175
- **Denmark:** 80606008
- **Norway:** 800 19517
- **Sweden:** 020 791883
- **The Netherlands:** 0800 0200934
- **Luxembourg:** 800 26031
- **Germany:** 08000 49 1234
- **Austria:** 0800 202 182
- **Switzerland:** 0800 178782
- **Belgium:** 0800 80890
- **France:** 0800 800 798
- **Italy:** 800 917740



- **Spain:** 900 811 272

In Austria, Belgium, Denmark, France, Germany, Ireland, Luxembourg, The Netherlands, and the United Kingdom, you can also call 00800 1787 8275 or +41 32 720 14 14.

For e-mail support in Europe, use one of the following addresses:

- **English:** [eurotechsupp@quark.com](mailto:eurotechsupp@quark.com)
- **German:** [techsupportde@quark.com](mailto:techsupportde@quark.com)
- **French:** [techsupportfr@quark.com](mailto:techsupportfr@quark.com)
- **Italian:** [techsupportit@quark.com](mailto:techsupportit@quark.com)
- **Spanish:** [techsupportes@quark.com](mailto:techsupportes@quark.com)

In Australia, please call 1 800.670.973 between 10:00 a.m. and 7:00 p.m. Sydney Time (AEST), Monday through Friday, or send an e-mail message to [austechsupp@quark.com](mailto:austechsupp@quark.com).

In Japan, please call (03) 3476-9440 Monday through Friday between 9:00 am and 5:00 pm, send a fax to (03) 3476-9441, or visit the Japanese Quark Web site at [japan.quark.com](http://japan.quark.com).

In countries not listed above, please contact your Quark Full Service Distributor for technical support. For a list of Quark Full Service Distributors, visit the Quark Web site at [www.quark.com](http://www.quark.com), [euro.quark.com](http://euro.quark.com), or [japan.quark.com](http://japan.quark.com).

For product information, please visit the Quark Web site at [euro.quark.com](http://euro.quark.com) or [japan.quark.com](http://japan.quark.com), or send an e-mail message to one of the following addresses:

- **English:** [eurocservice@quark.com](mailto:eurocservice@quark.com)
- **German:** [custservice.de@quark.com](mailto:custservice.de@quark.com)
- **French:** [custservice.fr@quark.com](mailto:custservice.fr@quark.com)
- **Italian:** [custservice.it@quark.com](mailto:custservice.it@quark.com)
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