

QuarkXPress 8.02 ReadMe

Contents

QuarkXPress 8.02 ReadMe4
System requirements5
System requirements: Mac OS5
System requirements: Windows5
Installing: Mac OS6
Performing a silent installation
Preparing for silent installation: Mac OS
Performing a silent installation: Mac OS
Adding files after installation: Mac OS6
Installing: Windows 7
Performing a silent installation 7
Preparing for silent installation: Windows
Silent installation: Windows
Adding files after installation: Windows
Adding mes arter instanation. Windows
Upgrading9
Installing or upgrading with QLA10
Registering11
Activating12
Activating12 Uninstalling
Activating
Activating
Activating
Activating. 12 Uninstalling. 13 Uninstalling: Mac OS. 13 Uninstalling: Windows. 13 Changes in this version. 14 Edit license code. 14
Activating. 12 Uninstalling. 13 Uninstalling: Mac OS. 13 Uninstalling: Windows. 13 Changes in this version. 14 Edit license code. 14 Updated PANTONE color libraries. 14

Known and resolved issues	15
Contacting Quark	16
In the Americas	16
Outside the Americas	16
Legal notices	18

QuarkXPress 8.02 ReadMe

QuarkXPress® 8 offers an updated user interface and a host of new features. Box and Bézier tools are more intuitive and importing content is easier. The Design Grid and Hanging Character features bring high-end typography to your layouts. The universal file format lets you open and edit a project created in any current or previous language edition of QuarkXPress. Item Styles, Item Find/Change, and the **Guides** palette help you to work smarter. Quark Interactive Designer[™] lets you create SWF output with no coding required. You can even import native Adobe® Illustrator® files.

System requirements

SYSTEM REQUIREMENTS: MAC OS

Software

• Mac OS® X 10.4.6, Mac OS X 10.5.x

Hardware

- G5 or faster PowerPC® processor or Mac® Intel® processor (G4 minimum)
- 1GB RAM (256MB minimum)
- 1GB hard disk space

Optional

- An Internet connection for activation
- DVD-ROM drive for installation from DVD (not required for installation from download)

SYSTEM REQUIREMENTS: WINDOWS

Software

 Microsoft® Windows® XP (Service Pack 2 or 3) or Windows Vista® 1.0 (certified on Windows Vista)

Hardware

- 1GB RAM (256MB minimum on Windows XP, 512MB minimum on Windows Vista)
- 500MB hard disk space

Optional

- An Internet connection for activation
- DVD-ROM drive for installation from DVD (not required for installation from download)

Installing: Mac OS

To install QuarkXPress:

- 1 Disable any virus protection software. If you are concerned about a virus infecting your computer, run a virus check on the installer file, then disable your virus detection software.
- 2 Double-click the installer icon and follow the instructions on the screen.

PERFORMING A SILENT INSTALLATION

The silent installation feature lets users install QuarkXPress on their computers over a network without having to follow step-by-step instructions. This feature is useful for large group installations when performing manual installations is cumbersome.

PREPARING FOR SILENT INSTALLATION: MAC OS

To enable Mac OS users to perform a silent installation on their computers, an administrator must make the following modifications:

- 1 Copy everything from the disc or disk image that contains the installer to an empty folder on the local hard disk.
- **2** Using the local copy of the installer, install QuarkXPress on the local hard disk. The installer creates a "setup.xml" file in the folder where the installer is located.
- **3** Share the folder that contains the installer and the "setup.xml" file with users who are licensed to install QuarkXPress.

PERFORMING A SILENT INSTALLATION: MAC OS

To perform a silent installation on Mac OS, an end user must follow these steps:

- 1 Copy the installer folder that contains the "setup.xml" file to your computer.
- 2 Double-click the QuarkXPress installer icon and follow the instructions on the screen.

ADDING FILES AFTER INSTALLATION: MAC OS

To add files after installation, double-click the installer icon. Use the **Custom Install** list to select the items to install.

Installing: Windows

To install QuarkXPress:

- 1 Disable any virus protection software. If you are concerned about a virus infecting your computer, run a virus check on the installer file, then disable your virus detection software.
- **2** Double-click the installer icon and follow the instructions on the screen.

PERFORMING A SILENT INSTALLATION

The silent installation feature lets users install QuarkXPress on their computers over a network without having to follow step-by-step instructions. This feature is useful for large group installations when performing manual installations is cumbersome.

PREPARING FOR SILENT INSTALLATION: WINDOWS

To enable Windows users to perform a silent installation on their computers, an administrator must make the following modifications:

- 1 Copy everything from the disc or disk image that contains the installer to an empty folder on the local hard disk.
- **2** Using the local copy of the installer, install QuarkXPress on the local hard disk. The installer creates a "setup.xml" file in the folder where the installer is located.
- 3 Open the "silent.bat" file in a text editor and make sure the path of the "setup.exe" file is in the first line as follows: '[network path of setup.exe file]' /s /v'/qn'
- **4** Share the folder that contains the installer and the "setup.xml" file with users who are licensed to install QuarkXPress.

SILENT INSTALLATION: WINDOWS

To perform a silent installation on Windows, an end user must follow these steps:

- 1 Navigate to the shared folder that contains the "setup.xml" and "silent.bat" files.
- **2** Double-click the "silent.bat" file and follow the instructions on the screen.

ADDING FILES AFTER INSTALLATION: WINDOWS

To add files after installation:

- 1 Double-click the "setup.exe" icon. The **Setup** dialog box displays.
- 2 Click Next. The Program Maintenance screen displays.
- Click **Modify** to choose the files to install. You can install new files or remove previously installed files.
- Click **Repair** to correct minor issues related to installed files. Use this option if you experience issues with missing or damaged files, shortcuts, or registry entries.
- 3 Click Next.
- If you clicked **Modify** in the previous dialog box, the **Custom Setup** screen displays. Make the appropriate modifications, then click **Next**. The **Ready to Modify the Program** screen displays.
- If you clicked **Repair** in the previous dialog box, the **Ready to Repair the Program** screen displays.
- 4 Click Install.
- 5 Click Finish when the system notifies you that the process is complete.

Upgrading

To upgrade QuarkXPress to this version:

- 1 Disable any virus protection software. If you are concerned about a virus infecting your computer, run a virus check on the installer file, then disable your virus detection software.
- **2** Double-click the installer icon and follow the instructions on the screen.
- 3 When the Validation Code screen displays, choose Upgrade from the Installation Type drop-down menu. If you have your upgrade validation code, enter it in the Enter your validation code fields. If you do not have an upgrade validation code, click Get validation code to go to the Quark Web site, follow the instructions on the screen to get the validation code, and then enter the validation code in the Enter your validation code fields.
- 4 Click Continue and follow the instructions on the screen.

The upgrader installs a new copy of QuarkXPress. It does not replace the earlier version.

Installing or upgrading with QLA

Quark® License Administrator (QLA) is software that manages licensed Quark products. If you purchased an educational site license or a commercial site license, you most likely received a QLA CD-ROM when you purchased QuarkXPress. QLA must be installed on your network before you install QuarkXPress.

If QLA is already installed and you are installing QuarkXPress, the License Server Details dialog box displays after you enter your registration information. Before proceeding, verify that you have the information you need to enter values in the following fields:

- License Server IP Address: Enter the IP address or server name for the server you have designated as the license server. The license server handles requests from license clients.
- License Server Port: Enter the value for the license server port. This number is determined when the QLA software is registered online. The license server port is the port through which license server requests flow.
- **Backup Server IP Address**: Enter the IP address or server name for the server you have designated as the backup license server.
- Backup Server Port: Enter the value for the backup license server port.

Registering

To register your copy of the application, visit the "Online registration" page of the Quark Web site (see *Contacting Quark*). If you cannot register online, see *Contacting Quark* for contact information.

Activating

If you have a single-user copy of QuarkXPress, you must activate it. To activate QuarkXPress when you launch it, click **Activate Now**.

If you do not want to activate QuarkXPress when you launch it, click **Continue**. QuarkXPress presents the option to activate it each time you launch the application until you activate it.

If you do not activate QuarkXPress, you can use it for 30 days after installation; after 30 days, the product runs in demonstration mode and must be activated before it will run as a full version.

➡ If you cannot activate online, see *Contacting Quark* for contact information.

Uninstalling

If the uninstaller detects a running instance of the application, an alert displays. Close the application before you begin to uninstall.

UNINSTALLING: MAC OS

To uninstall QuarkXPress, open the "Applications" folder on your hard drive (or the folder in which QuarkXPress was installed) and drag the QuarkXPress folder to the trash.

UNINSTALLING: WINDOWS

To uninstall QuarkXPress:

- 1 Choose Start > All Programs > QuarkXPress > Uninstall.
- **2** Click **Yes**. The uninstaller gathers the information necessary for uninstalling and then an alert displays to notify you that the contents of the QuarkXPress application folder will be deleted.
- 3 Click Yes to continue or No to cancel.
- ➡ You can also uninstall by running the installer again.

Changes in this version

This section describes new features in this version of QuarkXPress.

EDIT LICENSE CODE

With QuarkXPress 8.02, you can change the validation code of an installed copy of QuarkXPress. By changing this code, you can change a Test Drive version (formerly called "evaluation copy") of QuarkXPress into a fully functional version, change the languages supported by the user interface, or change QuarkXPress into a Plus edition.

To change the validation code, choose **QuarkXPress/Help** > Edit License Code, enter the new license code, and then quit and relaunch the application.

To get a new validation code, contact Quark Technical Support (for more information, see "*Contacting Quark*").

UPDATED PANTONE COLOR LIBRARIES

The PANTONE color libraries have been updated in QuarkXPress 8.02 to support the latest colors from PANTONE (PANTONE Goe™ Bridge coated).

Known and resolved issues

For lists of known issues and resolved issues in this version of the software, visit the Quark Web site at *www.quark.com*, *euro.quark.com*, or *japan.quark.com*.

Contacting Quark

If you have questions about installing, configuring, or using this software, please contact Quark Inc.

IN THE AMERICAS

For technical support, please call 800.676.4575 between 12:00 a.m. Monday and 11:59 p.m. Friday (Mountain Time), or send an e-mail message to *techsupp@quark.com*.

For product information, please visit the Quark Web site at *www.quark.com*, or send an e-mail message to *cservice@quark.com*.

OUTSIDE THE AMERICAS

In Europe, technical support is available by phone between 8.30 and 17.30 Central European Time, Monday to Friday. Use one of the following local toll-free numbers:

- UK: 0800 032 5714
- Ireland: 1 800 882 175
- Denmark: 80606008
- Norway: 800 19517
- Sweden: 020 791883
- The Netherlands: 0800 0200934
- Luxembourg: 800 26031
- Germany: 08000 49 1234
- Austria: 0800 202 182
- Switzerland: 0800 178782
- Belgium: 0800 80890
- France: 0800 800 798
- Italy: 800 917740

CONTACTING QUARK

• Spain: 900 811 272

In Austria, Belgium, Denmark, France, Germany, Ireland, Luxembourg, The Netherlands, and the United Kingdom, you can also call 00800 1787 8275 or +41 32 720 14 14.

For e-mail support in Europe, use one of the following addresses:

- English: eurotechsupp@quark.com
- German: techsupportde@quark.com
- French: techsupportfr@quark.com
- Italian: techsupportit@quark.com
- Spanish: techsupportes@quark.com

In Australia, please call 1 800.670.973 between 10:00 a.m. and 7:00 p.m. Sydney Time (AEST), Monday through Friday, or send an e-mail message to *austechsupp@quark.com*.

In Japan, please call (03) 3476–9440 Monday through Friday between 9:00 am and 5:00 pm, send a fax to (03) 3476–9441, or visit the Japanese Quark Web site at *japan.quark.com*.

In countries not listed above, please contact your Quark Full Service Distributor for technical support. For a list of Quark Full Service Distributors, visit the Quark Web site at *www.quark.com, euro.quark.com*, or *japan.quark.com*.

For product information, please visit the Quark Web site at *euro.quark.com* or *japan.quark.com*, or send an e-mail message to one of the following addresses:

- English: eurocservice@quark.com
- German: custservice.de@quark.com
- French: custservice.fr@quark.com
- Italian: custservice.it@quark.com
- Spanish: custservice.es@quark.com

Legal notices

©2022 Quark Inc. as to the content and arrangement of this material. All rights reserved.

©1986–2022 Quark Inc. and its licensors as to the technology. All rights reserved.

Protected by one or more of U.S. Patent Nos. 5,541,991, 5,907,704, 6,005,560, 6,052,514, 6,081,262, 6,947,959 B1, 6,940,518 B2, 7,116,843 and other patents pending. Quark Products and materials are subject to the copyright and other intellectual property protection of the United States and foreign countries. Unauthorized use or reproduction without Quark's written consent is prohibited.

QUARK IS NOT THE MANUFACTURER OF THIRD PARTY SOFTWARE OR OTHER THIRD PARTY HARDWARE (HEREINAFTER "THIRD PARTY PRODUCTS") AND SUCH THIRD PARTY PRODUCTS HAVE NOT BEEN CREATED, REVIEWED, OR TESTED BY QUARK, THE QUARK AFFILIATED COMPANIES OR THEIR LICENSORS. (QUARK AFFILIATED COMPANIES SHALL MEAN ANY PERSON, BRANCH, OR ENTITY CONTROLLING, CONTROLLED BY OR UNDER COMMON CONTROL WITH QUARK OR ITS PARENT OR A MAJORITY OF THE QUARK SHAREHOLDERS, WHETHER NOW EXISTING OR FORMED IN THE FUTURE, TOGETHER WITH ANY PERSON, BRANCH, OR ENTITY WHICH MAY ACQUIRE SUCH STATUS IN THE FUTURE.)

QUARK, THE QUARK AFFILIATED COMPANIES AND/OR THEIR LICENSORS MAKE NO WARRANTIES, EITHER EXPRESS OR IMPLIED, REGARDING THE QUARK PRODUCTS/SERVICES AND/OR THIRD PARTY PRODUCTS/SERVICES, THEIR MERCHANTABILITY, OR THEIR FITNESS FOR A PARTICULAR PURPOSE. QUARK, THE QUARK AFFILIATED COMPANIES AND THEIR LICENSORS DISCLAIM ALL WARRANTIES RELATING TO THE QUARK PRODUCTS/SERVICES AND ANY THIRD PARTY PRODUCTS/SERVICES. ALL OTHER WARRANTIES AND CONDITIONS, WHETHER EXPRESS, IMPLIED OR COLLATERAL, AND WHETHER OR NOT, MADE BY DISTRIBUTORS, RETAILERS, XTENSIONS DEVELOPERS OR OTHER THIRD PARTIES ARE DISCLAIMED BY QUARK, THE QUARK AFFILIATED COMPANIES AND THEIR LICENSORS, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF NON-INFRINGEMENT, COMPATIBILITY, OR THAT THE SOFTWARE IS ERROR-FREE OR THAT ERRORS CAN OR WILL BE CORRECTED. THIRD PARTIES MAY PROVIDE LIMITED WARRANTIES AS TO THEIR OWN PRODUCTS AND/OR SERVICES, AND USERS MUST LOOK TO SAID THIRD PARTIES FOR SUCH WARRANTIES, IF ANY. SOME JURISDICTIONS, STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES, SO THE ABOVE LIMITATION MAY NOT APPLY TO PARTICULAR USERS.

IN NO EVENT SHALL QUARK, THE QUARK AFFILIATED COMPANIES, AND/OR THEIR LICENSORS BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, INCLUDING, BUT NOT LIMITED TO, ANY LOST PROFITS, LOST TIME, LOST SAVINGS, LOST DATA, LOST FEES, OR EXPENSES OF ANY KIND ARISING FROM INSTALLATION OR USE OF THE QUARK PRODUCTS/SERVICES, IN ANY MANNER, HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY. IF, NOTWITHSTANDING THE FOREGOING, QUARK, THE QUARK AFFILIATED COMPANIES AND/OR THEIR LICENSORS ARE FOUND TO HAVE LIABILITY RELATING TO THE QUARK PRODUCTS/SERVICES OR THIRD PARTY PRODUCTS/SERVICES, SUCH LIABILITY SHALL BE LIMITED TO THE AMOUNT PAID BY THE USER TO QUARK FOR THE SOFTWARE/SERVICES AT ISSUE (EXCLUDING THIRD PARTY PRODUCTS/SERVICES), IF ANY, OR THE LOWEST AMOUNT UNDER APPLICABLE LAW, WHICHEVER IS LESS. THESE LIMITATIONS WILL APPLY EVEN IF QUARK, THE QUARK AFFILIATED COMPANIES, THEIR LICENSORS AND/OR THEIR AGENTS HAVE BEEN ADVISED OF SUCH POSSIBLE DAMAGES. SOME JURISDICTIONS, STATES OR PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THIS LIMITATION OR EXCLUSION MAY NOT APPLY. ALL OTHER LIMITATIONS PROVIDED UNDER APPLICABLE LAW, INCLUDING STATUTES OF LIMITATION, SHALL CONTINUE TO APPLY.

IN THE EVENT ANY OF THESE PROVISIONS ARE OR BECOME UNENFORCEABLE UNDER APPLICABLE LAW, SUCH PROVISION SHALL BE MODIFIED OR LIMITED IN ITS EFFECT TO THE EXTENT NECESSARY TO CAUSE IT TO BE ENFORCEABLE.

USE OF THE QUARK PRODUCTS IS SUBJECT TO THE TERMS OF THE END USER LICENSE AGREEMENT OR OTHER APPLICABLE AGREEMENTS FOR SUCH PRODUCT/SERVICE. IN THE EVENT OF A CONFLICT BETWEEN SUCH AGREEMENTS AND THESE PROVISIONS THE RELEVANT AGREEMENTS SHALL CONTROL.

Quark, QuarkXPress, Quark Interactive Designer, and the Quark logo are trademarks or registered trademarks of Quark Inc. and its affiliates in the U.S. and/or other countries. Mac OS and Mac are trademarks or registered trademarks of Apple, Inc. in the U.S. and other countries. Microsoft, Windows, and Windows Vista are registered trademarks of Microsoft Corporation in the United States and/or other countries. PowerPC is a registered trademark of International Business Machines Corporation. Intel is a registered trademark of Intel Corporation. Adobe and Illustrator are either registered trademarks or trademarks of Adobe Systems Incorporated in the United States and/or other countries. PANTONE® and other Pantone, Inc. trademarks are the property of Pantone, Inc.

All other marks are the property of their respective owners.