QuarkXPress 2019 Known and Resolved Issues
Contents

Resolved issues: QuarkXPress 2019 – September 2019 Update (15.0.2) ........................................................................................................1

Resolved issues: QuarkXPress 2019 – September 2019 Update (15.0.1) .............................................................................................2

Resolved issues: QuarkXPress 2019 – (15.0) ........................................6

Known issues as of QuarkXPress 2019 ...........................................8

Legal notices ......................................................................................10
Resolved issues: QuarkXPress 2019 – September 2019 Update (15.0.2)

Following is a list of issues resolved in QuarkXPress 2019 – September 2019 Update (15.0.2).

- **RESOLVED:** *(macOS only)* The key commands to apply Bold/Italic styling do not work in localized languages. (96147, since v2019 15.0.1)

- **RESOLVED:** *(Mac only)*: An ‘Access denied error’ is displayed while saving a file, and a ‘File is locked’ error is displayed while opening a file with the slash character in its file name. (94182, since v2019)

- **RESOLVED:** *(Windows only)* The order of menu items in the Edit menu is incorrect in Italian and Czech languages. (95198, since v2019 15.0.1)

- **RESOLVED:** *(Mac only)*: Slide preview does not display in the Slideshow in HTML5 Palette in localized languages. (94283, since v2019)

- **RESOLVED:** QuarkXPress crashes on drawing a flex container if the application is launched with QuarkXPress 2018 preferences. (94923, since v2019)

- **RESOLVED:** The mouse pointer for any tool flickers continuously while moving the mouse on the layout if the measurement palette is in the undocked state. (94304, since v2015)

- **RESOLVED:** Reset the default guide color to support legacy preferences in digital layouts. (95594, since v2019)

- **RESOLVED:** *(macOS 10.15 only)*: QuarkXPress application does not resume after printing. (94143, since v2019)

- **RESOLVED:** *(macOS 10.15 only)*: QuarkXPress hangs on creating a new print output style. (94542, since v2019)

- **RESOLVED:** *(macOS 10.15 only)*: QuarkXPress crashes on closing a project after quitting, and relaunching the application once. (95057, since v2019)
Resolved issues: QuarkXPress 2019 – September 2019 Update (15.0.1)

Following is a list of issues resolved in QuarkXPress 2019 – September 2019 Update (15.0.1). Note that the following is not an exhaustive list of all fixes in this version.

- RESOLVED: QuarkXPress crashes during flattened output of large dimensioned high-resolution transparency PSD images along with another high-resolution image. (4118, since v9)

- RESOLVED: Gradients overprint in all output setups in native/flatten output if the text has an overprint attribute applied to it. (4666, since v2016)

- RESOLVED: Unable to change the font size in Adobe Digital Editions for Reflow ePubs created from QuarkXPress. (4753, since v2015)

- RESOLVED: Drop shadow gets orphaned from the parent box on inserting/deleting the pages before the spread page containing the drop shadow item. (4814, since v2016)

- RESOLVED: Deselecting the background layer of a PSD layered image instance deselects the background layer of other instances of the same image. (4914, since v2017)

- RESOLVED: The character shading offsets are not reset on applying character shading on multiple lines of text. (4985, since v2017)

- RESOLVED: Text overflows on importing a Word file having a table and the first-line indent applied. (5027, since v2017)

- RESOLVED: The title bar of the library palette becomes invisible and it cannot be dragged downwards, once it is has been dragged above the QuarkXPress menu bar. (6105, since v2016)

- RESOLVED: (Windows only): A spot color having a Korean name in a QuarkXPress project gets exported as two spot colors in a PDF output. (6340, since v10)

- RESOLVED: Modified custom color does not get updated when an image is colorized with a custom color. (6360, since v2015)

- RESOLVED: (Windows only): The key command for the conditional style marker shortcut does not work in the Swiss German language. (7184, since v2016)

- RESOLVED: QuarkXPress crashes on opening IDML files having more than 2000 pages. (19680, since v2017)
RESOLVED: *(Mac only)*: Image does not render in the layout after enlarging the high resolution large-sized 1-Bit images. (21102, since v2017)

RESOLVED: *(Mac only)*: Incorrect text gets replaced on converting confirmed Hangul text into Hanja text through Korean IME if the text contains an indent here, discretionary return or a conditional style marker. (28074, since v2017)

RESOLVED: Fonts are mapped to incorrect font styles on importing a Word file or RTF file in QuarkXPress. (29685, since v2016)

RESOLVED: *(Windows only)*: Buttons on the Measurements Palette get corrupted when they are displayed in tristate on high DPI displays. (32757, since v2017)

RESOLVED: EPS images having a height of less than 1.06 mm cannot be imported in QuarkXPress. (33810, since v2018)

RESOLVED: QuarkXPress hangs on moving or pressing right-click on continued tables in IDML created projects. (36456, since v2017)

RESOLVED: QuarkXPress crashes or is rendered blank if a higher DPI/ large dimensions image is imported. (37708, since v2017)

RESOLVED: The entries in Index palette get scrolled to the top of the palette on expanding/ closing the page references of an index entry. (38098, since v2016)

RESOLVED: Changes in Fraction/Price settings in Preferences are not retained after relaunching QuarkXPress. (40951, since v2015)

RESOLVED: Non-rectangular boxes appear as rectangular boxes in output if picture zoom interactivity is applied. (42859, since v2016)

RESOLVED: Style sheet keyboard equivalents get corrupted or are lost on opening Mac created projects on Windows. (48134, since v10)

RESOLVED: *(Mac only)*: PDF certification/ verification fails if the name of the folder in which PDF is saved contains Unicode characters. (48664, since v2018)

RESOLVED: Old and new Pantone colors render differently but output as the same color. (48849, since v2017)

RESOLVED: *(Windows only)*: The key command for Non-Breaking En Dash does not work in the Swiss German OS language. (52164, since v2017)

RESOLVED: Unable to search/ replace discretionary hyphen using Find/ Change. (52255, since v2018)

RESOLVED: *(Windows only)*: Romanian words having ș, ț, Ș, Ț do not hyphenate in QuarkXPress. (55060, since v8)

RESOLVED: *(Mac only)*: Layers created using AppleScript have an extra junk text in the given name. (56462, since v2016)

RESOLVED: Raster EPS image resolution is always displaying as 72 dpi. (59799, since v2015)

RESOLVED: The shiorekha of the vowels: e (U+09c7), ai (U+09c8), o (U+09cb), au (U+09cc) are not joint to rest of the characters in the Bengali words when these characters are in the middle of the word. (59813, since v2018)
RESOLVED: Text runaround gets ignored if any item on the layout is duplicated using Option+ Drag. (61169, since v9)

RESOLVED: *(Mac only)*: Unable to change the text highlight color. (61238, since v2018)

RESOLVED: *(Windows only)*: A truncated icon is displayed in the Picture tab near the mask drop down in the measurements palette after creating a table having a picture cell. (85918, since v2018)

RESOLVED: *(Mac only)*: ‘Large size’ display setting for Measurements palette is not saved on relaunching the application, on changing the measurement palette orientation and on switching between the palette sets. (86816, since v2016)

RESOLVED: *(Mac only)*: Unable to scroll within the palette using a scroll bar or mouse if the palette is docked. (86993, since v2018)

RESOLVED: *(Windows only)*: The key command for inserting an inch mark does not work in the Swiss German language. (88039, since v2017)

RESOLVED: The drop-down combo boxes in the Table Style dialog display a validation error on losing focus in a blank/ mixed state; unable to tab from it thereafter. (88187, since v2019)

RESOLVED: *(Windows 10 (version 1903)*: The key command for Scale picture to Fit Box does not work. (88423, Introduced by Microsoft Windows 1903 update)

RESOLVED: GWG Patch 16.8, 16.9 and 16.10 patches are outputting incorrectly in native transparency output. (88806, since v2019)

RESOLVED: Stylistic Set applied through style sheet dialog is not retained on confirming OpenType Styles dialog; thereafter Update button is also not enabled in the style sheet palette on applying any OpenType style locally. (88871, since v2019)

RESOLVED: Layout checkbox in the Scale palette cannot be unchecked, as a result of which layouts cannot be scaled. (89029, since v2019)

RESOLVED: An invalid email address alert is displayed if there are special characters in the email address in Send Feedback dialog. (89110, since v2018)

RESOLVED: *(Windows)*: QuarkXPress crashes on building index if the index palette is already not invoked; style sheet icons are missing for the paragraph style sheet in the build index dialog. (92322, since v2019)

RESOLVED: Table border grids values are not retained on opening legacy documents in QuarkXPress. (89170, since v2019)

RESOLVED: *(Windows only)*: Telugu text gets deleted while typing via Lipika IME. (89439, since v2018)

RESOLVED: *(Mac only)*: Projects which are saved / downsaved via AppleScript cannot be opened in QuarkXPress. (89730, since v2016)

RESOLVED: Hyperlink for some Cross-references in some specific projects may not work in PDF output. (8999, since v2018)

RESOLVED: QuarkXPress project having an EPS file is outputting partially on outputting immediately after opening the project. (90729, since v2017)
• **RESOLVED**: Unable to change the cell width via measurements palette for tables imported from Excel file. (92792, since v2019)

• **RESOLVED**: Text hyphenates at a horizontal ellipsis, a two-dot leader and a horizontal bar even when Auto Hyphenation is unchecked in Non-Unicode fonts in Indic languages. (93045, since v2018)

• **RESOLVED**: QuarkXPress crashes on opening/saving a project if the file name begins with a # character. (93411, since v2019)

• **RESOLVED**: The *Cancel* button is not aligned correctly in the Table Styles Dialog. (89164, since v2019)

• **RESOLVED**: High-resolution images having picture zoom interactivity applied on it are not displayed with the correct size in digital output (101730, since v2019)

• **RESOLVED**: *(Mac only):* The palette resize pointer does not display correctly for docked palettes. (89744, since v2017)

• **RESOLVED**: An incorrect alert for ‘Faux Bold Transparency’ is displayed on outputting a project if it has a text box with text in a bold font and any type style applied and an image partially overlaps the text box, or drop shadow of an item partially overlaps/ is close to the text box. (61398, since v2018)

• **RESOLVED**: Only font name should be displayed in the Usage dialog if the font is available on the system and no faux bold/italic is applied to it. (61437, since v2018)

• **RESOLVED**: The plain, bold and italic buttons should be removed from the palettes and dialogs in QuarkXPress. (61449, since v2018)

• **RESOLVED**: *(Windows only):* Program language menu should be added to the Edit menu and application should restart automatically on changing program language. (90341, since v2019)
Resolved issues: QuarkXPress 2019 – (15.0)

Following is a list of issues resolved in QuarkXPress 2019 – (15.0). Note that the following is not an exhaustive list of all fixes in this version.

- **RESOLVED:** *(Mac only)*: Books cannot be opened through the ‘Open a Recent Project’ option in the Welcome Screen. (76579, since v10)

- **RESOLVED:** Some IDML documents do not open when a corrupted or unassigned object is placed on the pasteboard area with “0” height and width value. (52857, since v2017)

- **RESOLVED:** *(macOS Mojave only)*: Unable to save, ‘File is already open for writing’ alert is displayed while saving files on Windows Server using SMB Protocol. (59231, Introduced by macOS Mojave update)

- **RESOLVED:** *(macOS Mojave only)*: ‘This Project is locked’ alert is displayed while opening any project from a Mac shared folder when the view in Open dialog is set to Column view. (45211, Introduced by macOS Mojave update)

- **RESOLVED:** Exporting a box as an image always creates a 72 DPI image. (261325, since v2016)

- **RESOLVED:** *(Windows 10 - version 1809 only)*: QuarkXPress crashes while inserting Indic text in Indic fonts if fonts are installed at the user level. (52768, Introduced by Microsoft Windows 1809 update)

- **RESOLVED:** *(Windows 10 - version 1809 only)*: Unable to Collect TrueType fonts using Collect For Output if fonts are installed at the user level. (53147, Introduced by Microsoft Windows 1809 update)

- **RESOLVED:** *(Mac only)*: AppleScripts placed in the Root Library folder are not displayed in the Script menu in QuarkXPress. (55312, since v2018)

- **RESOLVED:** *(Windows only)*: Marquee is not drawn correctly for the zoom-in area, as a result, an incorrect area gets zoomed in. (47539, since v7)

- **RESOLVED:** CMYK Colors applied with transparency are color managed and get converted to RGB while outputting in AsIs output setup in flattening mode. (32066, since v2017)

- **RESOLVED:** *(Windows only)*: Quark CEF Renderer does not quit when QuarkXPress crashes, as a result, a lot of CPU gets consumed. (58071, since v2018)
• RESOLVED: *(Mac only)*: Serial Number is not displayed for the installed QuarkXPress application in the Quark Update Preferences dialog. (85555, since v8)

• RESOLVED: RGB colors values do not display in levels in Edit Color dialog (4813, since v7)

• RESOLVED: QuarkXPress crashes when version 4 “Black and White.icc” color profile is used in output or soft proofing/proof output. (10340, since v2015)

• RESOLVED: Performance issue occurs while panning imported vector and raster images on 4K and Retina display machines. (43042, since v2017)

• RESOLVED: Fonts are replaced with Courier font while outputting with font embed settings in case the user name contains an accented character (53252, since v2018).

• RESOLVED: Table of Contents is not structured correctly while exporting to an accessible PDF. (31348, since v2018)

• RESOLVED: Picture Boxes added as callout anchors inside table cells are not added to reading order tag tree (47255, since v2018)

• RESOLVED: PDF/A-2u, PDF/A-2b and PDF/A-3b verification/certification fail on verifying QuarkXPress projects having gradation and text. (29800, since v2018)

• RESOLVED: Callas Distiller takes more time to distill/output as compared with JAWS. (4562, since v2018)

• RESOLVED: Reference to footnotes/endnotes are not enclosed in <Ref> structure element in tagged PDF output. (51120, since v2018)

• RESOLVED: Performance delay occurs while generating PostScript Output from QuarkXPress. (47694, since v2018)

• RESOLVED: Unable to import EPS file and ‘Unknown Error’ is displayed if the user name has any special character in it. (4096, since v2016)

• RESOLVED: *(Mac only)*: Unable to change the leading from absolute/proportional leading to auto leading through style sheet dialog in localized languages. (56665, since v2018)
Known issues as of QuarkXPress 2019

Following is a list of known issues in QuarkXPress 2019.

- *(Windows only):* Old project preview is rendered and project window displays as a gray-colored patch while performing different layout operations in projects containing heavy images. The rendering issue is temporary and does not impact the workflow. (49094)

- *(Windows only):* There is a slight performance delay during font replacement while opening projects containing missing fonts. (55189)

- *(Windows only):* Text appears to flicker while typing text in shared text boxes (60762)

- Box reference point does not work on a shared content instance. (49872)

- *(Windows only):* Live preview of box reference point icon does not work while rotating an item using a mouse. (60768)

- 9-Point Reference Grid is not integrated with Item Styles. (37299)

- Auto Grow text box has the following limitations. It is not integrated with Vertical Story, Column Flow, Runaround, Justified Alignment, Item Find/Change and Item Styles. (85942)

- When you scale Tables using Item Scale XT, Grid Width is not scaled. (55881)

- Table presets should be shown in Replace With drop down upon deleting a custom table style. (53398)

- In case, Row alignment for a Flex container is set to Start and user overrides its alignment for any specific item by selecting Self-Align, then the Flex output will differ on different browsers. (52608)
  - **Workaround:** Wrap needs to be turned off for the container.

- In case, there are Flex items having multiple grow and shrink values applied in a container, then wrap does not work on the layout even when the total number of items width exceeds 100%. (51863)

- In case, Grow and Shrink are applied to two Flex items in a container and a Flex container is created by selecting the second item, then the first item disappears from the layout. (59620)
  - **Workaround:** Apply Shrink value 1 to the newly created container.
• Bullet and Numbering style applied on the Flex layout does not display in Flex output. (58690)

• The height of Flex items increases on wrapping if minimum width/height is defined for those items, and it is a layout rendering issue. (42550)
  • Workaround: Remove Minimum height from Flex container.

• Parallax Effect does not work viewing HTML5 output on Mobile browsers and in HTML5 Publication on desktop browsers. (55555)

• Item size gets reduced on creating a Flex container from the context menu for any selected item. (50503)
  • Workaround: Select a box and change its width to 100% but this workaround does not work on creating a Flex container by selecting multiple items.

• Go to Page Interactivity does not work in HTML5 Output. (48354)
  • Workaround: Apply Page Hyperlinks.

• Few of the advanced typography features are ignored during HTML5 output. (40475)
Legal notices

©2019 Quark Software Inc. and its licensors. All rights reserved.

Quark, the Quark logo, QuarkXPress, and QuarkCopyDesk are trademarks or registered trademarks of Quark Software Inc. and its affiliates in the U.S. and/or other countries. All other marks are the property of their respective owners.