



## **QuarkXPress 2016 Known and Resolved Issues**

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## Known Issues as of QuarkXPress 2016

Following is a list of known issues in QuarkXPress® 2016

- A PS Error (Bounding Box not valid) is received when you distill with PDF/X Presets for a QuarkXPress created PS file created with specific sizes. (264331)
- The Tab feature introduced in macOS Sierra is not supported in the QuarkXPress 2016 October update (12.2).
- QuarkXPress 2016 requires Universal C Runtime in Windows (api-ms-win-crt-runtime-l1-1-0.dll) to run on Windows 7 / 8 / 8.1 / Windows Server 2012 R2. (220893)
  - **Workaround:** *An update for Universal C Runtime is required on Windows 7 and 8.x. Please use this link for more info: <http://support.microsoft.com/en-in/kb/2999226>*
- Vector files containing curved objects cannot be converted or pasted correctly to native objects. (212852)
  - **Workaround:** *Save these items as PDF/EPS, import these into a picture box in QuarkXPress and then convert to Native Objects.*
- Copy pasted (OLE) objects/images with opacity applied to them are outputting without the applied opacity. (237298)
- Text missing from PDFs containing CID fonts when converting to QuarkXPress Native Objects. (249090)
- Text in WMF files/charts fails to convert when converting to QuarkXPress Native Objects. (250246)
  - **Workaround:** *Save the file in another format like PDF/EPS, import into QuarkXPress and then convert to Native Objects.*
- Vector files containing Pattern/Gradiation applied to text fill are not converted correctly as Native Objects. (250391)
  - **Workaround:** *Convert the text containing the pattern/gradiation fills into paths and then import and convert to Native Objects.*
- Grouped box containing a tiny object and grouped with bigger box cannot be resized. (255700)
- Drop shadow doesn't move with the converted to Native Objects when converted object has small objects. (257984)
- Spaces in Excel chart/PPT saved as PDF on Mac are getting converted to tabs during the conversion to Native Objects. ()
- Text having 'All Caps' and 'Small Caps' applied to it in PDF/EPS files gets converted to lower case when converting to QuarkXPress Native Objects. ()
- 'Plain', 'Bold' and 'Italic' attribute selection buttons are not available in the **Font Replacement** dialog during vector file conversion and when opening a project with missing fonts. (251212)
  - **Workaround:** *Apply the fonts through usage dialog box to be able to select the attributes.*

- Text with fonts like Arial, Times, Helvetica and a few other fonts in vector files get shifted due to incorrect kerning when converting to QuarkXPress Native Objects. (251570)
- *(Windows only)*: QuarkXPress may not be able to paste items copied from InDesign as Native Objects if the system clipboard is not populated with vector data by InDesign. (252273)
- Page number Content Variable is not displayed correctly when inserted into linked text boxes that overlap. (216332)
- Content Variables are not working correctly with Redline. (251084)
- Text is lost from linked boxes during **Convert Text To Boxes**. (257794)
- The same images/picture boxes that are used/shared multiple times in a Project/Digital layout are exported multiple times in ePub/Kindle/App Studio/HTML output. (251934)
- Text behind curved text path is not displayed in ePub output. (204871)
- “Custom Underline” can be applied to native text in Digital layouts, even though it is not exported in ePub/Kindle/App Studio/HTML output. (249262)
- Support for multi-level bullets and numbering in reflow ePub. (249923)
- Articles/Components in the **Reflow Tagging** palette are not copied when duplicating a layout. (249988)
- Scrolling in HTML5 Publications only scrolls one page from a group of facing pages. (252646)
- Text with fractional fonts is not rendered correctly in a browser in some cases when exported as HTML5 Publication. (257995)
- *(Windows only)*: Bold, Italic attributes are always checked when trying to replace fonts from the **Usage** dialog in Windows. (257425)
- Scrolling in Scroll Zones is not working if you start scrolling immediately after loading the page in HTML5 Publications. (252141)
- Interactivity items spread into facing pages are not showing correctly in HTML5 Publications. (250785)
- Redline is not working correctly with Cross References. (257321)
- Cross Reference shortcut to navigate to parents’ marker not working across stories. (258089)
- Multicolored fonts like Apple Color Emoji, FF Copa fonts are not supported in QuarkXPress. (205485)
- Content from multi selected cells cannot be copied if one or more merged cell is a part of selection. (205591)
- The **Glyphs** palette closes and is automatically re-invoked in detached state (detached from the palette set) when activating or deactivating fonts. (214689)
- Unable to apply multiple OpenType Stylistic Sets together for a combined glyph substitution. (220005)

- OpenType Stylistic Set substituted combined glyph gets distorted when applying shadow or outline type styles. (221048)
- OpenType Stylistic Set substituted combined glyph (Charts issue) is not rendered correctly with the **Flatten Transparency** option applied. (221062)
- The ‘*This project requires minor repairs*’ alert cannot be suppressed when more than one layout in a multi-layout project requires repair. (221306)
- User is unable to apply a different Footnote Separator Style for automatic text box on Master Page. (225361)
- Allmissing fonts appear twice in the **Missing Fonts** dialog after undoing the conversion to Native Objects and then reconvertng to Native Objects. (251395)
- Keypad character in the style sheet keyboard equivalent displays as junk if the Menlo font is missing. (255683)
- All curly smart quotes display incorrectly in the **Smart Quotes** pop up on non-Retina Mac machines. (255935)
- Auto hyphenated words cannot be searched for in fixed ePub/HTML5 output. (255946)
- *(HTML5 Publications) (Chrome only)*: Video play inconsistent, stops working after switching page. Problem is more severe when there are multiple videos on the page. (PRWEB-1433)
- *(HTML5 Publications) (Firefox full screen video (Desktop & Android) only)*: Unable to play more than one full screen video. (PRWEB-1427)
- *(HTML5 Publications) Devices*: Unable to swipe off or pan (or scroll up/down page) over scroll zone area /video/picture zoom/slideshow interactive elements. (PRWEB-1311)
- *(HTML5 Publications) (Android only)*: Inline audio controls are not working. (PRWIDGET-1949)
- *(HTML5 Publications) (Android only)*: Embedded audio not working (**Play Sound File** and **Play Object** buttons). (PRWIDGET-2005)
- *(HTML5 Publications) (Android and Firefox)*: Orientation change skipped first time and toggled afterwards. (PRWEB-1258)
- *(HTML5 Publications) (Safari only)*: iPhone5 browser navigation controls do not auto hide while scrolling in the WebApp. (261994)
- Incorrect leading is applied to text when importing a Word .docx file if the **Use Existing** option is checked. (262244)
- The color picker is unable to pick/save the shade and opacity value of a Pantone spot color. (262181)

## Resolved Issues: QuarkXPress 2016 – October 2016 Update (12.2)

Following is a list of issues resolved in the October 2016 (12.2) update of QuarkXPress 2016. Note that the following is not an exhaustive list of all fixes in this version.

- **RESOLVED:** QuarkXPress crashes while importing /outputting a Grayscale image that has an RGB profile embedded in it. (173248)
- **RESOLVED:** QuarkXPress crashes when you select Paragraph styles in a legacy Job Jacket. (261639)
- **RESOLVED:** Blends with Black to None or White to Black with opacity export to all CMYK plates in flattening output. (262157)
- **RESOLVED:** QuarkXPress crashes while reading or selecting Paragraph styles in Job Jackets created prior to QuarkXPress 12.1. (262534)
- **RESOLVED:** Word documents exported from QuarkXPress with paragraph attributes containing a comma separator fail to open in Word. (262938)
- **RESOLVED:** QuarkXPress crashes when blends containing drop shadows are output in RGB setup. (263297)
- **RESOLVED:** (*Windows only*): Edit menu shortcuts are jumbled in Polish language. (263383)
- **RESOLVED:** Severe performance delay when importing a hyphenation exception file in a large project. (264856)
- **RESOLVED:** QuarkXPress crashes when applying an endnote style that has the **Start Endnotes on New** option enabled. (264985)
- **RESOLVED:** There are performance issues when scrolling a project containing 1 bit images. (206965)
- **RESOLVED:** Position of Bleed Marks is not correct in output. (263516)
- **RESOLVED:** Flattening output of drop shadows that overlap with color blends results in flattening issues and some artifacts being visible around the drop shadow. (265238)
- **RESOLVED:** Errors are flagged and some items fail to render when some PDFs containing shading are output natively. (262784)
- **RESOLVED:** The tab stop position changes when you click on an existing tab stop in a paragraph style sheet. (154909)
- **RESOLVED:** QuarkXPress does not honor custom paper size settings when printing with any PPD. (263013)
- **RESOLVED:** Box size settings are ignored in HTML5 output if the same YouTube video is added to two differently sized boxes. (265109)
- **RESOLVED:** (*macOS Sierra only*): The cursor moves back and text is overwritten when the double space is pressed if there is hidden text and the **Add period with double space** option is checked in **System Preferences > Keyboard > Text**. (265280)
- **RESOLVED:** QuarkXPress crashes during launch if the default browser is Vivaldi. (265385)

## Resolved Issues: QuarkXPress 2016 – July 2016 Update (12.1)

Following is a list of issues resolved in July 2016 (12.1) update of QuarkXPress 2016. Note that the following is not an exhaustive list of all fixes in this version.

- **RESOLVED:** QuarkXPress crashes when you change the applied bullet numbering outline style to **None**. (84889)
- **RESOLVED:** The **Text to Speech** feature does not work in any QuarkXPress version from Mac OS 10.7 onwards. (159035)
- **RESOLVED:** Soft-proofing does not work on PDF items that have shading fills. (196673)
- **RESOLVED:** The page does not move to a new location if the searched word comes below the **Spell Check** or **Find/Change** dialog. (200128)
- **RESOLVED:** Page navigation is not working as expected after navigating from one page to another using hyperlinks. (203985)
- **RESOLVED:** Glyphs are not reading in QuarkXPress from Type 1 PS fonts in Windows 10. (211805)
- **RESOLVED:** Color rendering and output for multi-channel PSD spot channels is not correct; color does not match with Photoshop rendering. (216354)
- **RESOLVED:** Box is not visible in output when button activity has been applied with the **Hide on Click** option enabled. (216652)
- **RESOLVED:** Layout zoom level changes during search/replace text using the **Find/Change** palette. (216664)
- **RESOLVED:** The **Tab** key is not advancing the cursor to the next available fields on the **Transparency** tab for vector images, blends and drop shadow fields. (216943)
- **RESOLVED:** Text is not searchable in a PDF exported from QuarkXPress with an embedded PDF. (219923)
- **RESOLVED:** Suggested Hyphenation doesn't work for footnote text. (250104)
- **RESOLVED:** Color picked from an image using the Color Picker tool is not similar to the image color with default settings. (250254)
- **RESOLVED:** Text placed on any animated box is appearing as a blur in ePub/HTML5 output. (250769)
- **RESOLVED:** The **Keep Lines Together** paragraph attribute is not maintained in reflow ePub. (251491)
- **RESOLVED:** Text overlaps when reducing the browser zoom level in HTML5 Publications. (252141)
- **RESOLVED:** Timeline Scrubber's Thumbnail Page Preview is stretched for square pages when exported as HTML5 Publication. (252203)

- **RESOLVED:** The outline style of a preceding paragraph overrides the outline style of the following paragraph if that paragraph is on a different indent level. (253692)
- **RESOLVED:** Hyperlinks are shown without the underline in fixed ePub/HTML5 output. (255945)
- **RESOLVED:** QuarkXPress crashes when you convert PDFs containing indexed CMYK images having zlib/deflate compression with the marks. (256753)
- **RESOLVED:** The **First Rule Above/Last Rule Below** on a page are not being output during ePub/ HTML5 preview. (257028)
- **RESOLVED:** The picture zoom applied image position is getting changed after page loading is complete. (257254)
- **RESOLVED:** Zoom In Interactivity is not working on Internet Explorer Browser. (257409)
- **RESOLVED:** Row height Increases if multi selected cells are copy pasted into auto fit rows of other tables. (257578)
- **RESOLVED:** Repositioning headings in a layout does not update any Running Headers that have a 'Normal' style sheet applied. (257741)
- **RESOLVED:** Full screen images for slideshows are not opening on Mobile Browsers. (257790)
- **RESOLVED:** Go to URL via hyperlinks should open in a blank window. (257975)
- **RESOLVED:** Text tracking is not exported correctly to HTML5 Publications in localized languages that use commas instead of decimals (German, French). (257987)
- **RESOLVED:** Table cell color is appearing incorrectly in digital output. (258002)
- **RESOLVED:** (*Mac OS X only*): **Facing Pages** options are not integrated in Layout Specification under Job Jacket. (258108)
- **RESOLVED:** (*Mac OS X only*): All Layout specification drop down fields are reverted to **Any** after saving in Job Jacket. (258113)
- **RESOLVED:** Objects lying under a drop shadow applied to boxes are truncated in output. (258257)
- **RESOLVED:** QuarkXPress crashes when you preview HTML5 Publications when the project contains any opacity applied image with more than 256 characters in its file name. (258443)
- **RESOLVED:** Severe performance delay when opening and working on a project containing a large number of page reference content variables. (258563)
- **RESOLVED:** Color applied to text or blends and other objects are rendering differently. (259029)
- **RESOLVED:** An incorrect validation alert pops up when you remove focus from the first line indent if it has a negative value in the **Edit Paragraph Style Sheet** dialog or the **Formats** dialog. (259241)
- **RESOLVED:** QuarkXPress crashes when you open and close a document containing a large number of page reference content variables multiple times. (259663)



- **RESOLVED:** Content mode copied images are pasting in low resolution in QuarkXPress projects. (259681)
- **RESOLVED:** The browser minimum font size setting makes the layout messy with text overlaps. (259693)
- **RESOLVED:** Line spacing/ leading is not correctly mapped when importing a .docx word file in QuarkXPress. (259716)
- **RESOLVED:** CMYK Images with embedded/applied profile are rendering without the applied alpha mask and/or not applying when soft proofing is applied, with some output setups. (259744)
- **RESOLVED:** Handle registered format (of Portable Document Format) in clipboard on Windows. (259940)
- **RESOLVED:** Drop shadow applied to picture boxes is not appearing in App Studio Output. (259970)
- **RESOLVED:** Locally applied (Bold/ Italic/ Bold Italics) styling is not retained for footnote text when you replace the **Plain** style font with another font through the **Usage** dialog. (260033)
- **RESOLVED:** Text is converted to single glyphs with PDFs containing embedded fonts while converting into native objects. (260386)
- **RESOLVED:** Footnote text with multiple insets is not outputting correctly when you are outputting as ePub or HTML5 publication. (260409)
- **RESOLVED:** Replacement type face is not applied with the replacement font when you are replacing font and type face through the **Usage** dialog. (260428)
- **RESOLVED:** You are unable to edit the existing negative offset value to set a different negative offset value in **Rules** in a paragraph style sheet after creation. (260466)
- **RESOLVED:** Animated Pan and Zoom applied image size in HTML5 output is larger than the actual image size when it should be less than the actual image size. (260545, 261041)
- **RESOLVED:** Stylesheet names get truncated when importing a .docx word document if the name contains a comma. (260852)
- **RESOLVED:** The **Suppress Output** feature is not honored for anchored items and for individual items in a grouped raster item when exporting as HTML5 publication. (260938)
- **RESOLVED:** All story and selected text options in **Save Text as HTML** are not working. (261063)
- **RESOLVED:** Image preview on both layout and in palette doesn't update when changing the colors through channel options in the **Advance Image Control** palette and output is also affected. (150825)
- **RESOLVED:** Box background color with the **Overprint** attribute applied is also printed when outputting any multichannel PSD image. (250843)
- **RESOLVED:** Image preview does not update immediately in the layout when changing the channel color of the imported PSD image through the **Advanced Image Control** palette. (255693)

- **RESOLVED:** In a Table of Contents, if the content extends till the end of the line, then the page number wraps to the next line but does not align itself to right edge. (256887)
- **RESOLVED:** Hide Button interactivity is not working on iOS Mobile Browsers. (261626)
- **RESOLVED:** QuarkXPress crashes when you minimize the project after removing focus from the text box, and the tab ruler is visible. (259649)
- **RESOLVED:** QuarkXPress crashes when you append a layout containing Running Headers variables. (261643)
- **RESOLVED:** QuarkXPress crashes when you **Export as HTML5** from a Portrait layout when the Landscape layout focus is on a master page. (261654)
- **RESOLVED:** QuarkXPress crashes when you minimize the project window after removing the focus from the application while any point on a Bezier path is selected. (262062)
- **RESOLVED:** QuarkXPress crashes when you click on a tab stop on the tab ruler after invoking any menu while the tab stop is selected. (262165)
- **RESOLVED:** (*HTML5 Publications*) Full Hand mouse cursor should be shown for image panning in box.
- **RESOLVED:** (*HTML5 Publications*) (*IE10 only*): Full screen image not working.
- **RESOLVED:** (*HTML5 Publications*) Add cross button for full screen videos.
- **RESOLVED:** (*HTML5 Publications*) Navigation via thumbnails is jumpy and thumbnails scroll too fast.
- **RESOLVED:** (*HTML5 Publications*) On desktop browsers, no emails delivered with default email share.
- **RESOLVED:** (*HTML5 Publications*) (*iOS only*): Full screen videos play with a long press instead of a tap.
- **RESOLVED:** Keyboard shortcut **Esc** should work for closing full screen image, full screen video and help view.

## Resolved Issues: QuarkXPress 2016

Following is a list of issues resolved in QuarkXPress 2016. Note that the following is not an exhaustive list of all fixes in this version.

- **RESOLVED:** Overlay image is not visible when you uncheck **Restrict To Box** in the **Clipping** tab. (147132)
- **RESOLVED:** Color rendition differs between fill color and colorized image color. (178352)
- **RESOLVED:** Stylesheet names used in the layout are not retained in HTML CSS/ePub /App Studio/Kindle export. (205871)

- **RESOLVED:** Original names of pictures used in a layout are not retained when exported as HTML/ePub/App Studio/Kindle. (205872)
- **RESOLVED:** Vector EPS and PDF files are outputting as color managed in flattened output when vector CMS is on with the Color Manage CMYK to CMYK destination is unchecked in the source setup. (206938)
- **RESOLVED:** Images without file extensions imported in legacy versions are rendered in low resolution. (207051)
- **RESOLVED:** Shadow details of images are dark. Image rendition of QuarkXPress is not similar to Photoshop rendition with similar settings. (210318)
- **RESOLVED:** Split view shifts outside the screen on typing text. (210612)
- **RESOLVED:** Image rendition is incorrect when “QuarkGenericRGB” profile is used as display profile. Images look lighter. (211689)
- **RESOLVED:** Unable to build list for an entire book after updating missing chapters. (212066)
- **RESOLVED:** Image rendition is darker on applying soft proofing. (213960)
- **RESOLVED:** QuarkXPress crashes if a page range is specified in Linkster to link or unlink text boxes across pages. (214639)
- **RESOLVED:** 1 Bit images saved with profiles from Corel corrupt on colorizing. (215642)
- **RESOLVED:** View jumps on inserting text after zooming in the layout to more than 300% or when typing text in layout when some of the text box is not in view. (215798)
- **RESOLVED:** Tool preferences are not retained for Digital layouts after saving and reopening. (215880)
- **RESOLVED:** Open Type features in Open Type Fonts are not applied in QuarkXPress if those features don't have Latin script declaration and only have DFLT script declaration. (216695)
- **RESOLVED:** Shortcut for type style Small Caps is not available under **Style > Type Style**; It is assigned to **Hide Selection** menu. (216966)
- **RESOLVED:** QuarkXPress crashes when updating images if a user edited path is applied to an image used in multiple instances. (218161)
- **RESOLVED:** Keypad numbers cannot be used as stylesheet keyboard shortcuts. (218533)
- **RESOLVED:** Table Grids cannot be exported as ePub/HTML/App Studio if **Convert to Graphic** is off. (218578)
- **RESOLVED:** Unable to copy and paste entire text from all pages of a QuarkXPress layout to another application (248908)
- **RESOLVED:** Performance issue when locking/unlocking layers in complex projects. (249144)
- **RESOLVED:** Angled rectangular boxes are not exported as SVG in ePub/Kindle/App Studio/HTML. (250255)

- **RESOLVED:** Rounded rectangle corner applied boxes are exported without angle in ePub/Kindle/App Studio/HTML. (250256)
- **RESOLVED:** Boxes with skew are not exported as SVG in ePub/Kindle/App Studio/HTML. (250261)
- **RESOLVED:** ePub/Kindle .mobi files with one or more SVG images cannot be converted to iOS compatible .azk file format. (250279)
- **RESOLVED:** Layout level Tool Preferences are not honored in Digital layouts. (250330)
- **RESOLVED:** Color model icons are incorrect in color palette, icons are not displaying according to created color. (250623)
- **RESOLVED:** The number of hyperlinks/anchors/page references is limited to 1024. (251121)
- **RESOLVED:** Bullets and numbering restarts at 1 after every inserted Callout Anchor when exporting to reflow ePub. (251137)
- **RESOLVED:** Text flows out of some inline table cells when exported as Reflow ePub (251286)
- **RESOLVED:** QuarkXPress fails to launch if EPSON perfection V370 profiles are set as Default Device profile in Windows. (256064)

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