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Getting Started with QuarkXPress 10

Contents

Related Documents.....	3
System requirements.....	4
System requirements: Mac OS X.....	4
System requirements: Windows.....	4
Installing: Mac OS X.....	5
Adding files after installation: Mac OS X.....	5
Installing: Windows.....	6
Performing a silent installation.....	6
Preparing for silent installation: Windows.....	6
Silent installation: Windows.....	6
Adding files after installation: Windows.....	7
Upgrading.....	8
Installing or upgrading with QLA.....	9
Registering.....	10
Activating.....	11
Uninstalling.....	12
Uninstalling: Mac OS X.....	12
Uninstalling: Windows.....	12
Contacting Quark.....	13
In the Americas.....	13
Outside the Americas.....	13
Legal notices.....	14

Related Documents

For more information about using QuarkXPress, reference the other QuarkXPress documentation/resources listed below.

Document/Item Name	Description	Where to find
QuarkXPress User Guide	A guide written for the end user of QuarkXPress. Use the guide to quickly look up information, find out what you need to know, and get on with your work	www.quark.com/support/documentation
QuarkXPress What's New	A summary of new features in QuarkXPress.	
A Guide to App Studio	A guide to using App Studio in QuarkXPress.	

System requirements

System requirements: Mac OS X

Software

- Mac OS X® 10.7.5 (Lion), Mac OS X 10.8.x (Mountain Lion)

Hardware

- Mac® Intel® processor
- 2GB RAM or higher
- 2GB hard disk space

Optional

- An Internet connection for activation
- DVD-ROM drive for installation from DVD (not required for installation from download)

System requirements: Windows

Software

- Microsoft® Windows® 7 (32 and 64 Bit) SP1 or Windows 8 (32 and 64 Bit)
- Microsoft .NET Framework 4.0

Hardware

- 2GB RAM or higher
- 2GB hard disk space

Optional

- An Internet connection for activation
- DVD-ROM drive for installation from DVD (not required for installation from download)

Installing: Mac OS X

To install QuarkXPress:

- 1 Disable any virus protection software. If you are concerned about a virus infecting your computer, run a virus check on the installer file, then disable your virus detection software.
- 2 Double-click the installer icon and follow the instructions on the screen.

Adding files after installation: Mac OS X

To add files after installation, double-click the installer icon. Use the **Custom Install** list to select the items to install.

Installing: Windows

To install QuarkXPress:

- 1 Disable any virus protection software. If you are concerned about a virus infecting your computer, run a virus check on the installer file, then disable your virus detection software.
- 2 Double-click the installer icon and follow the instructions on the screen.

Performing a silent installation

The silent installation feature lets users install QuarkXPress on their computers over a network without having to follow step-by-step instructions. This feature is useful for large group installations when performing manual installations is cumbersome.

Preparing for silent installation: Windows

To enable Windows users to perform a silent installation on their computers, an administrator must make the following modifications:

- 1 Copy everything from the disc or disk image that contains the installer to an empty folder on the local hard disk.
- 2 Using the local copy of the installer, install QuarkXPress on the local hard disk. The installer creates a "setup.xml" file in the folder where the installer is located.
- 3 Open the "silent.bat" file in a text editor and make sure the path of the "setup.xml" file is in the first line as follows: `'[network path of setup.exe file]' /s /v'/qn'`
- 4 Share the folder that contains the installer and the "setup.xml" file with users who are licensed to install QuarkXPress.

Silent installation: Windows

To perform a silent installation on Windows, an end user must follow these steps:

- 1 Navigate to the shared folder that contains the "setup.xml" and "silent.bat" files.
- 2 Double-click the "silent.bat" file and follow the instructions on the screen.

Adding files after installation: Windows

To add files after installation:

- 1 Double-click the "setup.exe" icon.

The **Setup** dialog box displays.

- 2 Click **Next**.

The **Program Maintenance** screen displays.

- Click **Modify** to choose the files to install. You can install new files or remove previously installed files.
- Click **Repair** to correct minor issues related to installed files. Use this option if you experience issues with missing or damaged files, shortcuts, or registry entries.

- 3 Click **Next**.

- If you clicked **Modify** in the previous dialog box, the **Custom Setup** screen displays. Make the appropriate modifications, then click **Next**. The **Ready to Modify the Program** screen displays.
- If you clicked **Repair** in the previous dialog box, the **Ready to Repair the Program** screen displays.

- 4 Click **Install**.

- 5 Click **Finish** when the system notifies you that the process is complete.

Upgrading

To upgrade QuarkXPress to this version:

- 1 Disable any virus protection software. If you are concerned about a virus infecting your computer, run a virus check on the installer file, then disable your virus detection software.
 - 2 Double-click the Installer icon and follow the instructions on the screen.
 - *Windows:* When the **Validation Code** screen displays, choose **Upgrade** from the **Installation Type** drop-down menu. If you have your upgrade validation code, enter it in the **Enter your validation code** fields. If you do not have an upgrade validation code, click **Get validation code** to go to the Quark Web site, follow the instructions on the screen to get the validation code, and then enter the validation code in the **Enter your validation code** fields.
 - *Mac OS X:* You will not be asked at this time for the **Validation Code**. This will be done at first launch of the application.
 - 3 Click **Continue** and follow the instructions on the screen.
- ➔ The installer installs a new copy of QuarkXPress. It does not replace the earlier version.

Installing or upgrading with QLA

Quark® License Administrator (QLA) is software that manages licensed Quark products. If you purchased an educational site license or a commercial site license, you most likely received a QLA CD-ROM when you purchased QuarkXPress. QLA must be installed on your network before you install QuarkXPress.

If QLA is already installed and you are installing QuarkXPress, the **License Server Details** dialog box displays after you enter your registration information. Before proceeding, verify that you have the information you need to enter values in the following fields:

- **License Server Host Name or IP Address:** Enter the IP address or server name for the server you have designated as the license server. The license server handles requests from license clients.
- **License Server Port:** Enter the value for the license server port. This number is determined when the QLA software is registered online. The license server port is the port through which license server requests flow.
- **Backup License Server Host Name or IP Address:** Enter the IP address or server name for the server you have designated as the backup license server.
- **Backup License Server Port:** Enter the value for the backup license server port.

Registering

To register your copy of the application, visit the "Online registration" page of the Quark Web site (see [Contacting Quark](#)). If you cannot register online, see [Contacting Quark](#) for contact information.

Activating

If you have a single-user copy of QuarkXPress, you must activate it. To activate QuarkXPress when you launch it, click **Activate Now** (*Windows*) or **Continue** (*MAC OS X*).

If you do not want to activate QuarkXPress when you launch it, click **Cancel**. QuarkXPress presents the option to activate it each time you launch the application until you activate it.

If you do not activate QuarkXPress, you can use it for 30 days after installation; after 30 days, the product runs in demonstration mode and must be activated before it will run as a full version.

➔ If you cannot activate online, see [Contacting Quark](#) for contact information.

Uninstalling

- ➔ If the uninstaller detects a running instance of the application, an alert displays. Close the application before you begin to uninstall.

Uninstalling: Mac OS X

To uninstall QuarkXPress, open the "Applications" folder on your hard drive (or the folder in which QuarkXPress was installed) and drag the QuarkXPress folder to the trash.

Uninstalling: Windows

To uninstall QuarkXPress:

- 1** Choose **Start > All Programs > QuarkXPress > Uninstall**.
- 2** Click **Yes**. The uninstaller gathers the information necessary for uninstalling and then an alert displays to notify you that the contents of the QuarkXPress application folder will be deleted.
- 3** Click **Yes** to continue or **No** to cancel.

- ➔ You can also uninstall by running the installer again.

Contacting Quark

The support portal allows you to log support tickets, track tickets, receive status notifications, chat with a technical support representative, search the Knowledge Base, and access product documentation.

With direct access to documentation across all Quark software - from QuarkXPress and App Studio to Quark Enterprise Solutions - you can find answers to your questions at your convenience. Our support team is also available to help, either through our support portal, or via phone for our maintenance contract customers.

If you are a Quark customer and have a current maintenance or support contract your account has already been created for you using your registered email address. If you do not have a support contract you can purchase a single support incident to get your problem resolved. If you have purchased or registered a supported product, you are eligible for free support for the first 90 days.

In the Americas

For more details, please check out our support website www.quark.com/support

Outside the Americas

For countries outside the Americas, please visit the following sites to access your support account:

Support Website

- France - www.quark.com/fr/support
- Germany - www.quark.com/de/support

Legal notices

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