



QuarkCopyDesk 7.4 ReadMe

QuarkCopyDesk® lets you edit text and pictures in articles using a high-powered suite of typographical and image-editing tools. You can use QuarkCopyDesk as a standalone application, as a means of working on articles in QuarkXPress® projects, or as part of a larger editorial workflow system.

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System requirements

Mac OS

Software

- Mac OS® X 10.4.11 (Tiger®) or Mac OS X 10.5.2 (Leopard®)

Hardware

- G5 PowerPC® processor or Intel® processor
- 1GB RAM (256MB minimum)
- 950MB hard disk space

Windows

Software

- Microsoft® Windows® XP (service pack 2) or Windows Vista® Business/Ultimate 32-bit

Hardware

- 1GB RAM (256MB minimum on Windows XP, 512MB minimum on Windows Vista)
- 450MB hard disk space

Installing: Mac OS

To install QuarkCopyDesk:

- 1 Disable any virus protection software. If you are concerned about a virus infecting your computer, run a virus check on the installer file and then disable your virus detection software before installing.

- 2 Double-click the QuarkCopyDesk Installer icon and follow the instructions on the screen.

Performing a silent installation

The silent installation feature lets users install QuarkCopyDesk on their computers over a network without having to follow step-by-step instructions. This feature is useful for large group installations when performing manual installations is cumbersome.

Preparing

To enable Mac OS users to perform a silent installation on their computers, an administrator must make the following modifications:

- 1 Install QuarkCopyDesk on a network location. The installer creates a "setup.xml" file in the folder where the installer is located.
- 2 Open the "setup.xml" file in a text editor and set the value of the `<Setup>` tag's `Silent` attribute to `true`.

Installing

To perform a silent installation on Mac OS:

- 1 Copy the installer folder containing the "setup.xml" file to your computer.
- 2 Double-click the QuarkCopyDesk Installer icon and follow the instructions on the screen.

Performing a drag installation

Rather than using the QuarkCopyDesk installer, you can drag an installed copy of QuarkCopyDesk from a network location to your computer. To perform a drag installation of QuarkCopyDesk:

- 1 Drag an installed copy of the QuarkCopyDesk application folder to your computer.
- 2 Double-click the "QuarkCopyDesk Components" file in the "For System" folder in the QuarkCopyDesk application folder. The **Authenticate** dialog box displays.
- 3 Enter your administrator name and password in the appropriate fields and then click **OK**.
- 4 If the component installer detects multiple copies of QuarkCopyDesk on your computer, the **Select Folder** dialog box displays. Navigate to the folder that contains the copy of QuarkCopyDesk you just copied to your computer and then click **OK**. The component installer starts installing the components.
- 5 Click **Quit** when the installer notifies you that installation is complete.

Adding files after installation

To add files after installation, double-click the QuarkCopyDesk installer icon. Use the **Custom Install** list to select the items to install.

Installing: Windows

To install QuarkCopyDesk:

- 1 Disable any virus protection software. If you are concerned about a virus infecting your computer, run a virus check on the installer file and then disable your virus detection software before installing.
- 2 Double-click the QuarkCopyDesk Installer icon and follow the instructions on the screen.

Performing a silent installation

The silent installation feature lets users install QuarkCopyDesk on their computers over a network without having to follow step-by-step instructions. This feature is useful for large group installations when performing manual installations is cumbersome.

Preparing

To enable Windows users to perform a silent installation on their computers, an administrator must make the following modifications:

- 1 Install QuarkCopyDesk on a network location. The installer creates a "setup.xml" file and a "silent.bat" file in the folder where the installer is located.
- 2 Open the "silent.bat" file in a text editor and make sure the path of the "setup.exe" file is in the first line as follows:
`"<path of setup.exe>" /s /v"/qn".`

Installing

To perform a silent installation on Windows:

- 1 Copy the installer folder containing the “setup.xml” and “silent.bat” files to your computer.
- 2 If you are not running Windows Vista, double-click the “silent.bat” file. If you are running Windows Vista, right-click the “silent.bat” file and choose **Run as Administrator**. A console window displays the path where the installer is located and then closes when the installation is complete.

Adding files after installation

To add files after installation:

- 1 Double-click the “setup.exe” icon. The **QuarkCopyDesk Setup** dialog box displays.
- 2 Click **Next**. The **Program Maintenance** screen displays.
 - Click **Modify** to choose the QuarkCopyDesk files to install. You can install new files or remove previously installed files.
 - Click **Repair** to correct minor issues related to QuarkCopyDesk files. Use this option if you experience issues with missing or damaged QuarkCopyDesk files, shortcuts, or registry entries.
- 3 Click **Next**.

If you clicked **Modify** in the previous dialog box, the **Custom Setup** screen displays. Make the appropriate modifications and then click **Next**. The **Ready to Modify the Program** screen displays. Click **Install**.

If you clicked **Repair** in the previous dialog box, the **Ready to Repair the Program** screen displays. Click **Install**.

- 4 Click **Finish** when the system notifies you that the process is complete.

Updating QuarkCopyDesk

Before updating, save a copy of your existing QuarkCopyDesk or QuarkCopyDesk Passport folder to ensure you will have a working copy of the software if you encounter issues during the update. If QuarkCopyDesk is running on your computer, quit it before launching the updater.

NOTE The QuarkCopyDesk 7.4 updater updates full copies of QuarkCopyDesk 7.0 and 7.31. The updater does not update demonstration or pre-release copies of QuarkCopyDesk 7.0 or earlier versions of QuarkCopyDesk.

Mac OS

- 1 Disable any virus protection software.
- 2 Double-click the “QuarkCopyDesk 7.4 Updater” file. The splash screen displays.
- 3 Click **Continue**. The **QuarkCopyDesk 7.4 Updater** dialog box displays.

NOTE The language of the updater changes to the language of your operating system.

- 4 Click **Select Folder** in the **Update Location** area to select the QuarkCopyDesk folder to update. The **Select Folder** dialog box displays.
- 5 Select the appropriate QuarkCopyDesk folder and then click **OK** to return to the previous dialog box. The name and location of the selected folder displays in the **Update Location** area.

NOTE If the updater is unable to locate a copy of QuarkCopyDesk 7.0 or 7.31, it quits without updating.

- 6 Click **Continue**. A status bar indicates the status of the update process.
- 7 Click **Quit** when the system notifies you that the update is complete.

Windows

- 1 Disable any virus protection software.
- 2 Double-click the "Update.exe" file. The **Welcome** dialog box displays.

NOTE The language of the updater changes to the language of your operating system.

- 3 Click **Update**. A status bar indicates the status of the update process.

NOTE If the updater is unable to locate a copy of QuarkCopyDesk 7.0 or 7.31 to update, it quits without updating.

- 4 Click **Finish** when the system notifies you that the update is complete.

Installing with QLA

Quark® License Administrator (QLA) is software that manages licensed Quark products. If you purchased a Multi-Pak or a Lab-Pak, you most likely received a QLA CD-ROM when you purchased QuarkCopyDesk. QLA must be installed on your network before you install QuarkCopyDesk.

If QLA is already installed and you are installing QuarkCopyDesk, the **License Server Details** dialog box displays after you enter your registration information. Before proceeding, verify that you have the information you need to enter values in the following fields:

- **License Server Domain Name/IP Address:** Enter the IP address or server name for the server you have designated as the license server. The license server handles requests from license clients.
- **License Server Port:** Enter the value for the license server port. This number is determined when the QLA software is registered online. The license server port is the port through which license server requests flow.
- **Backup License Server Domain Name/IP Address:** Enter the IP address or server name for the server you have designated as the backup license server.
- **Backup License Server Port:** Enter the value for the backup license server port.

Registering with activation

Performing online registration during installation

If you click **Yes** to register during installation, you are directed to the “Online registration” page of the Quark Web site. Follow the instructions on this page.

NOTE If the installer is unable to locate a Web browser or process your registration, the installation is completed without registering your software. To register your software, follow the instructions in “Performing online registration after installation.”

NOTE Quark requires up to three days to process your online registration.

NOTE You can also register by phone. See “Contacting Quark” for contact information.

Performing online registration after installation

The installer creates a folder named “Registration Folder” in the QuarkCopyDesk application folder. Use the “Register.htm” file in this folder to register your software using any computer that has Internet access and a compatible Web browser (see “Minimum system requirements”).

- 1 Double-click the “Register.htm” file to launch the Web browser and open the file. Or, use the **File** menu in your Web browser to open the “Register.htm” file.
- 2 Review the information in the form, make any necessary changes, and click **Submit** to submit the information to Quark.

Once Quark receives your information, the Web browser displays a window to notify you that registration was successful. You can then exit the Web browser.

Activating

If you have a single-user copy of QuarkCopyDesk, you must activate QuarkCopyDesk. To activate QuarkCopyDesk when you launch it, click **Activate**.

If you do not want to activate QuarkCopyDesk when you launch it, click **Try QuarkCopyDesk (30 day(s) remaining)**. QuarkCopyDesk presents the option to activate it each time you launch the application until you activate it.

If you do not activate QuarkCopyDesk, you can use it for 30 days after installation; after 30 days, the product runs in demonstration mode and must be activated before it will run as a full version.

Uninstalling

Mac OS

To uninstall QuarkCopyDesk, open the “Applications” folder on your hard drive (or the folder in which QuarkCopyDesk was installed) and drag the “QuarkCopyDesk 7.4” folder to the trash.

Windows

To uninstall QuarkCopyDesk:

- 1 Choose **Start > All Programs > QuarkCopyDesk or QuarkCopyDesk > Uninstall**.

2 Click **Yes**. The uninstaller gathers the information necessary for uninstalling and then an alert displays to notify you that the contents of the QuarkCopyDesk application folder will be deleted.

3 Click **Yes** to continue or **No** to cancel.

NOTE If the uninstaller detects a running instance of QuarkCopyDesk, an alert displays. Close the application before you begin to uninstall.

Last-minute changes

Page pictures as spreads

This version of QuarkCopyDesk provides multiple options for saving page pictures according to spreads.

Known issues

For a list of issues discovered in this version of QuarkCopyDesk, visit the Quark Web site at www.quark.com or euro.quark.com.

Issues resolved

For a list of issues resolved in this version of QuarkCopyDesk, visit the Quark Web site at www.quark.com or euro.quark.com.

Contacting Quark

If you have questions about installing, configuring, or using QuarkCopyDesk, please contact Quark Inc.

In the Americas

For technical support, please call 800.676.4575 between 7:00 a.m. and 5:00 p.m. Mountain Time, Monday through Friday, or send an e-mail message to techsupp@quark.com.

For product information, please visit the Quark Web site at www.quark.com, or send an e-mail message to cservice@quark.com.

Outside the Americas

Technical support is available by phone between 8.30 and 17.30 Central European Time, Monday through Friday, or by sending an e-mail message to eurotechsupp@quark.com.

From Austria, Belgium, Denmark, France, Germany, Ireland, Luxembourg, The Netherlands, and the United Kingdom, please call 00800 1787 8275.

From all other countries outside the Americas, please call +41 32 720 14 14.

For product information, please visit the Quark Web site at euro.quark.com, or send an e-mail message to eurocservice@quark.com.

In Australia

For technical support, please call 1800.670.973 between 10:00 a.m. and 7:00 p.m. Sydney Time (AEST), Monday through Friday, or send an e-mail message to austechsupp@quark.com.

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